

What is a complaint?

It is an allegation by an individual which says the APD or one of its officers engaged in misconduct. The complaint must involve violations of departmental policies, standards or civil service rules.

Who may file a complaint?

Any member of the public may file a complaint. The complainant must be the person who had contact with the officer or directly witnessed the incident.

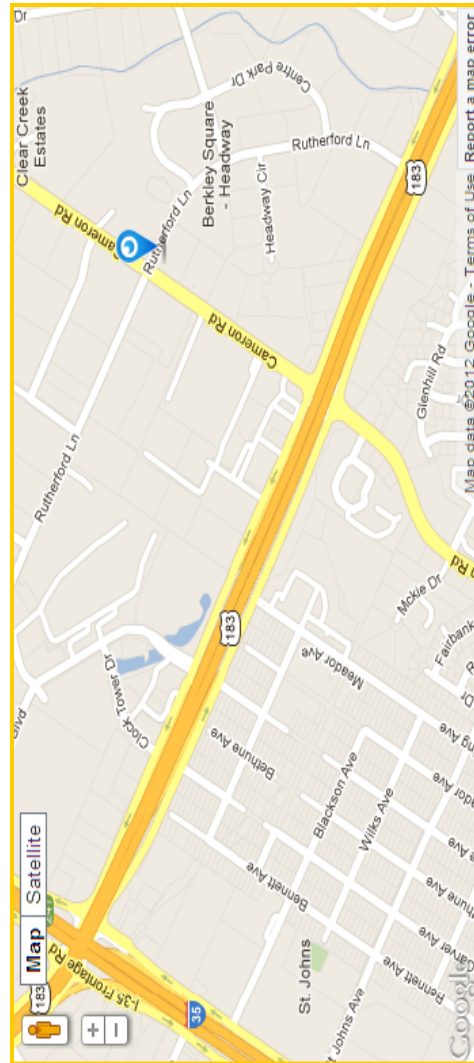
When should I file my complaint?

Complainants are urged to file their complaint immediately. An investigation is likely to be more thorough if it is conducted soon after the incident. If a complaint is filed more than 180 days (6 months) after the incident, the most serious discipline the officer can receive is a written reprimand.

Will I get a copy of the findings?

The OPM is prohibited from giving a copy of the IA investigative summary, but the complainant will be given the opportunity to meet with the Police Monitor to hear the investigative findings and ask questions.

The Office of the Police Monitor

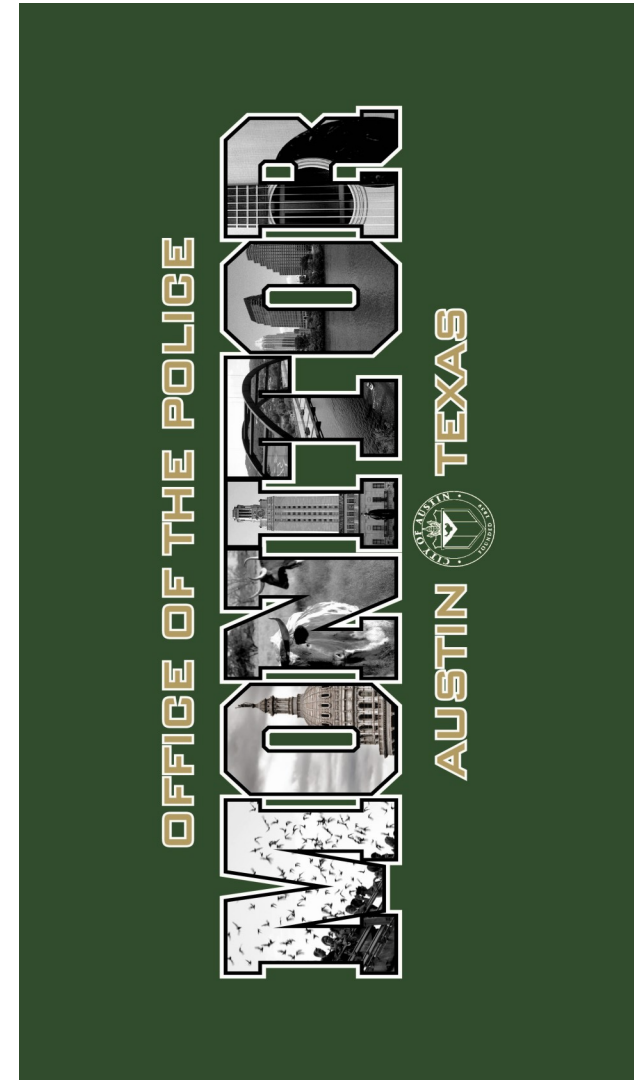


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Mission Statement

To educate the community and law enforcement to promote the highest degree of mutual respect between officers and the public.

What is the OPM?

The Office of the Police Monitor (OPM) is not a part of the Austin Police Department (APD).

The OPM is the primary point of contact for complaints about alleged misconduct by sworn officers of the APD.

The OPM monitors APD investigations.

The OPM makes recommendations regarding APD patterns, practices and trends.

The OPM works with the Citizen Review Panel.

The OPM conducts community outreach.

The OPM performs analysis and publishes reports.



Contact the Office of the Police Monitor

if you have a question, concern,
compliment or complaint about an
Austin Police Department Officer.

Se habla Español

512.974.9090

The City of Austin is committed to compliance with the Americans with Disabilities Act.

This document is available in alternative formats and languages, upon request. Interpreters are available to assist in filing a complaint. The OPM will not ask about immigration status.

What is the CRP?

The **Citizen Review Panel** (CRP) is made up of seven volunteer citizens that hear disputed Internal Affairs (IA) cases.

All members are required to maintain the strictest confidentiality.

The CRP serves as a link between the APD and the community regarding police issues.

Panel members are appointed by the City Manager for two year terms.

Panel members are required to attend monthly meetings to review complaints and make recommendations.

As a fundamental standard, all panel members must become educated in police policies and procedures and become aware of the needs and interests of the community and police officers. Members must complete required training prior to hearing cases.