



OFFICE OF POLICE OVERSIGHT

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The following documents reflect community complaints and are allegations only. No findings or determinations have been made.



To learn more about the Office of Police Oversight's investigative process, click here:

<https://www.austintexas.gov/page/complaints-process>



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1009	Date of Complaint: 11/8/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Olson, Kevin AP8218	Unknown: ☐
Complaint: He works for the city, and he is very disappointed in the police department. He was assaulted by a male driver who accused him of cutting him off, which was not true. The male driver honked his horn trying to get his attention and flipped him off. The driver continued to follow him and continued honking the horn. He felt a tap, and he began to think the guy hit his vehicle. He pulled over to see if his car was damaged and asked the other driver what he was trying to do. The guy got out of the car and was aggressive, so he backed off. It seems people here in Austin do not care about authority. There does not seem to be any law enforcement at all. He could smell marijuana on the guy and his eyes were bloodshot. He was a former cop in another city, and he knew what weed smelled like. The guy punched him in the chest a few times and then clocked him on the left side of his head which he has bruising. His radio was dead and charging and he could not call out. He pushed the guy out of self-defense at one point trying to get away. At that time, he decided to call 911 from his phone but he could not find his phone, this whole time the guy was making comments about taking him out, calling him out of his name, and cursing him out. At that point, he started to leave but the guy started flagging down random people to vouch for him asking them to help him out. He was desperate to find someone to vouch for him even though he was the attacker. The complainant went back to his office and called 911. He did get a call from Officer Olson who was very rude. The first thing the officer told him was "Yeah, is this the guy that was out there" and told him he needed his name and date of birth. He asked the officer if he was coming out and the officer responded "Nope". He told the officer his supervisor was present and asked if he wanted to talk to him. Officer Olson responded he did not have to talk to anyone. His supervisor exchanged some words with the officer, but no one ever came out. No one has done anything. The complainant thinks this needs to be exposed and he is thinking about going to the media because it was just not right the way he was treated. He spoke to other colleagues who used to be with APD who told him "Good luck, the city loves to wash their hands when city employees are involved". How do you do an investigation on the phone? How would you know who you are talking to? He still has not gotten a police report filed against the person who made threats to his life. He went to the doctor who is sending him for a CT scan because it may be permanent damage to his back. This person needs to be charged with aggravated assault. The police did not want to come to the hospital he went to for his injuries. When they did come to the hospital, someone showed up in jeans with an attitude. When they were taking pictures of his injuries one of the officers was telling another officer in a low tone what to take pictures of. It seemed like a circus the way the whole thing was handled. He got a call from a detective, maybe Trejo, who asked if he wanted to give a statement. He told her he wanted to file a police report. Officer Trejo told him that the other person was making a lot of allegations against him. Now he	



OFFICE OF POLICE OVERSIGHT

thinks the whole thing is one-sided. She told him if she was him, she would get an attorney, which sounded like a threat to him. Now he has to hire an attorney. The attorney he called told him "That's the city for you and welcome to Austin". Officer Trejo started to compare his incident to a shooting, and he told her he did not have a weapon. He works as an inspector for the city, and he does not have anything to defend himself and people do mistake them for police officers. He was assaulted and no one has filed a report for him at all and everything seems to be one-sided.

Office of Police Oversight Disposition: Supervisory Referral



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1012	Date of Complaint: 11/9/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved: Pittman, Christopher AP5957 Unknown: ☐	
Complaint: She was at a hotel when she was strangled by her ex-boyfriend. The investigating detectives treated her like she was the violent one. She was taken to jail instead of her ex-boyfriend, but the courts ruled justice for her because they saw from the videos that she was the victim. It started on November 28, 2022, and went on to September 2023. Her ex-boyfriend stole her car, and he was not charged with theft of her car or for unauthorized use. Her debit card was in her vehicle, and he ran up charges on her debit card. When the homicide detective was talking to her he told her to shut up. She has severe PTSD from dealing with her ex-boyfriend and that is the way her ex talked to her, so she told the detective not to talk to her like that. She was not notified that her vehicle was recovered. Detective Pittman wanted her to send a certified letter and make a statement so that's what she did. When she went to make the statement but did not complete it because of the things she was dealing with at the time. She left Detective Pittman three messages requesting updates on her case and none of her calls were returned. She was told by victim services that her car was recovered on 10/19 and her ex-boyfriend was arrested on 10/18, but not for the car and her car was impounded by the police. She told her she would send Detective Pittman an e-mail to call her. Detective Pittman told her she could pick up the car any time and that was basically it. She e-mailed him because she had questions about where to get the car and if they had keys. She was told the car was at Lakewood and they wanted her to pay \$700 to get it out. She was told that she was notified by certified mail, but they did notify her by mail. She ended up losing her car two days ago. She knows that APD should have called her by phone to let her know about her car or left a message on her voice mail and if those options were not available, they would send a certified letter, but they skipped the first option and went to the final option, sending a certified letter. When Detective Pittman contacted her, she told him she wanted the fees to be waived because she was not notified. She was told to contact OPO to file a complaint. She never filed an affidavit with IA due to some issues she was having at that time. Everything that APD did was under the table. Her civil rights have been violated over and over again by APD.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1014	Date of Complaint: 11/9/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Jackson, Anna AP6849	Unknown: ☐
Complaint: Detective Anna Jackson assigned to the complainant's case# 23-5010140 did not investigate properly, was not diligent in investigating her case or being transparent and specific with the complainant because Detective Jackson said there was a consent form signed.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1035	Date of Complaint: 11/15/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Tunnell, Jordan AP9365	Unknown: ☐
Complaint: He got into an accident and a few things were handled poorly by the responding officer. The officer would not let him and the other driver exchange information. It was a simple accident nothing crazy. The officer told him he could get it from the accident report and tried to give him a card. He wrote everything down on a card, but his handwriting was so poor that he could not make out half of the stuff he wrote. He is still waiting for the police report. His insurance company has sent in two different police report requests and has not been able to get one. He has a CHL. He works for a security company and was in his uniform. He handed the officer his driver's license and CHL and let him know where the firearm was in the car. At that point, the officer got extremely paranoid and made him get out of the car and stand on the side of the road like he was a criminal. It was unbelievable and very unprofessional. The officer's name was Officer Tunnell.	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1036	Date of Complaint: 11/15/2023
Complainant's Name (if given): Anonymous ☐	
Nature of complaint: Bias Based Policing	
Austin Police Officers Involved: Taylor, Jennifer AP6082 Unknown: ☐	
Complaint: *Note: on the recording, the complainant says in the beginning that the incident occurred in 2023, but when given the report number, it is determined that this happened in 2022* The police were called to a shooting that occurred at [REDACTED]. The complainant's son was at the address and was killed. The complainant says the investigation was biased and that things on the report were incorrect. The officers and Det. Jennifer Taylor were biased towards her son due to his criminal record. She says there are a lot of discrepancies in the police report. Due to the officer's negligence, her son was not given a chance to survive. Report number 22-0260189	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1037	Date of Complaint: 11/16/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Bias Based Policing	
Austin Police Officers Involved: Henderson, Robin AP3441	Unknown: ☐
Complaint: Last night I was being harassed by what I know to be undercover police officers. After the harassment, O went upstairs with my phone to record who of the many officers that I have seen rotating inside that apt. is harassing me now. This is apt 17204 which I have filed complaint many times before but thru emails to Crickey Hollow Apt. I plan to file this complaint against the Police Chief Robin Henderson, Commander Disher and all of the officers rotating in and out of Apt 17204 and 17109, and if I can, this whole unit of APD. *Note- please see complaint form in case folder for full written complaint	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1039	Date of Complaint: 11/16/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Garvey, Kevin AP6445	Unknown: ☐
Complaint: When 3 APD officers arrived, with the clean-up crew, I was told that I had to pack up and leave. I complied, and told the officer it wouldn't take long for me to leave. I asked Officer Garvey #6445 if he was going to help, he replied "yes" grabbed my backpack and threw it on the ground. I guess I was taking too long. They were going to trash my work uniforms if I didn't fight for them. I asked for my tent back and Officer Garvey #6445 replied "no." I had just purchased that tent last week, it wouldn't have taken long for me to disassemble the tent and leave the area. I lost a few other things I purchased also. Officer Garvey #6445 had me standing on the service road with no shoes on. I feel that this is cruel and unusual punishment for any human.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1062	Date of Complaint: 11/28/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Castonguay, Thomas AP5618 Unknown: ☐	
Complaint: He was on a Grub Hub delivery when he made a complete stop and made a turn. A police officer turned his lights on, so he pulled over. He stepped out of the vehicle and advised the officer he was turning off his engine and he wanted to speak to him outside of his vehicle. At the time the officer did not tell him he was being arrested or detained. The officer told him no and to get back inside the vehicle. He advised the officer that under the 4th Amendment he had the right to step outside of his vehicle to speak to him and the right to lock his vehicle. He got back inside of his vehicle and put his camcorder outside of the vehicle to record. It was night when the officer pulled him over and the reason he pulled him over made him leery because it was a dark area. The officer called for backup. When backup arrived, they drew their guns and told him to step out of the vehicle. They told him to get on the ground and they handcuffed him. He asked to speak to a Sergeant. His door was open, and the officers were looking inside of his vehicle. He told the officers that he had not consented to any type of search of his vehicle. The Corporal came and the Complainant asked what he did and what all of this was about. The officer advised the Corporal that he almost ran a stop sign. How does that happen? The officer told the Corporal that he noticed his taillight was white. They detained him for almost running a light and a taillight. He thinks it was excessive and his vehicle was searched without his consent. Officer T. Castonguay was the officer who pulled him over.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1074	Date of Complaint: 11/30/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Espinoza, Ruben AP6108	Unknown: ☐
Complaint: Austin PD Officer Espinoza and the thugs he hired unlawfully confiscated all my personal belongings and terrorized me with taunts, aggressive body actions, and threats of arrest because I was stating my rights to own property and transport it to storage. I believe the police are abusing their power to steal homeless people's items. Everything from my home in Lubbock was stolen, including expensive tools, electronics, and clothes. Even my 34-year-old son's grave marker. Their actions are tantamount to organized crime.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1076	Date of Complaint: 11/30/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved: Jackson, Anna AP6849	Unknown: ☐
Complaint: The detectives assigned to her cases have failed to set up voicemailboxes or return her phone calls. She has been contacted but wants more information and cannot reach the detectives. The complainant named Det. Jackson, Det. Angel, Det. Marcos Raymond and has provided the following case numbers for reference: 23-2750949 50232447 23-5023380	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1076	Date of Complaint: 11/30/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved: Ramon, Marcos AP84330	Unknown: ☐
Complaint: The detectives assigned to her cases have failed to set up voicemailboxes or return her phone calls. She has been contacted but wants more information and cannot reach the detectives. The complainant named Det. Jackson, Det. Angel, Det. Marcos Raymond and has provided the following case numbers for reference: 23-2750949 50232447 23-5023380	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1080	Date of Complaint: 11/30/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved: Latham, Tyler AP6793	Unknown: ☐
Complaint: From online OPO form: Latham approached me with lies about city ordinances and chose to cite parking direction..it seems to stalk black females that are trying to take care of business.. [REDACTED] From IVM: She chose to park her RV on a street that was partially a business and partially a residential. Officer Latham approached her and told her she could not park there even though other vehicles were parked there. She believes Officer Latham is stalking her.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0977	Date of Complaint 11/1/2023:
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: ☒
Complaint: The complainant alleges: His ten-year-old son was tricker-treating and an adult male that they did not know hit him. He called the police and they said they would respond and close the loop with him. They never closed the loop, so he called back. 911 told him that they did not have an update and she did not know what happened. She told him basically no one responded, there was not a police report on file, and someone would call him. She immediately hung up before he could ask any questions. He feels he is getting stiff-armed, and he is frustrated. If this is happening more broadly and people start to handle these matters on their own that is going to be a problem for APD moving forward. The police are there for a reason and if people are beating on kids they need to respond.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0979	Date of Complaint 11/2/2023:
Complainant's Name (if given):	Anonymous ☒
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: ☒
Complaint: The complainant was concerned because there was a large, white, unmarked box truck parked in the red zone at HEB blocking traffic down to one lane for over 20 minutes. The complainant called 911 and there was no response. The complainant believes there should have been some concern from APD about the unattended vehicle because it could have been a terrorist.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0980	Date of Complaint 11/2/2023:
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: The complainant lives next to a music school with amplified drum and guitar noises. He has filed multiple noise complaints, and nothing has happened. He's spoken with a supervisor who told him that it was probably generally broadcast, and no one actually did anything. He is annoyed that APD keeps blowing it off. He would like a call back when there is an update.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

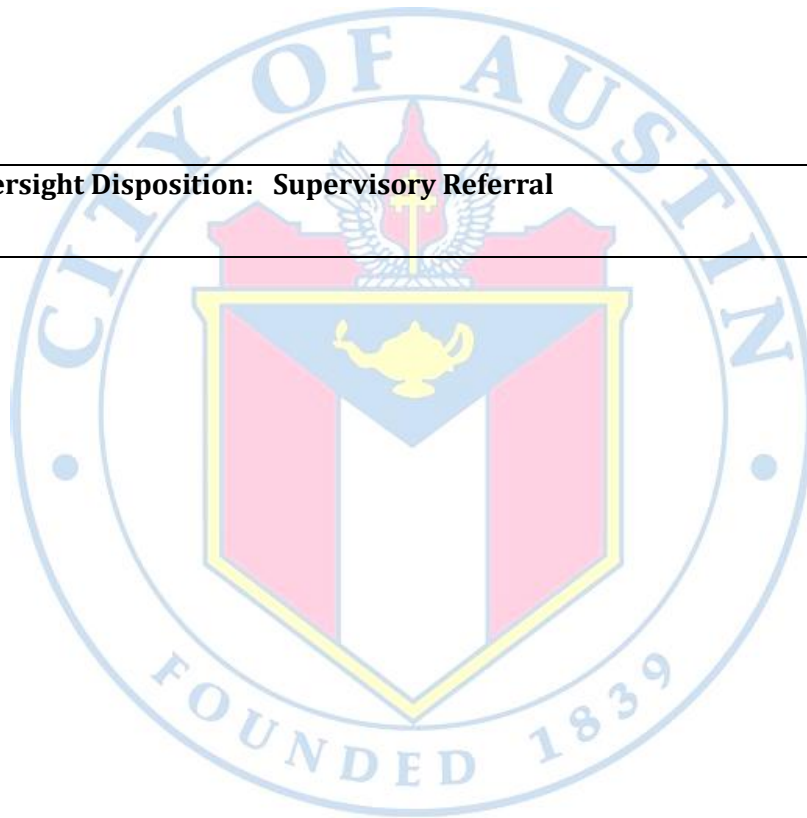
Complaint Number: 2023-0981	Date of Complaint 11/1/2023:
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: The complainant alleges: He has already attempted to contact IA with regard to his complaint, so this is not the first time he has tried to call regarding his complaint. The incident involved the killing of his father. His father was a professional and very skilled cyclist and was cycling in the area when another individual driving an automobile crashed into him injuring him severely and killing him. The responding APD officer did not render aid to his father but began to console the driver of the vehicle as his father lay on the side of the road in critical condition. He is the next of kin and appointed by the courts as his father's legal administrator. Body cam footage shows the officer not rendering aid to his father. His father was later pronounced dead at an Austin hospital so he was not legally dead on the scene he should have received aid from the officers prior to the arrival of the rescue team. The driver of the vehicle was not tested for any impairment and was allowed by the officer to drive his vehicle, which was not registered or insured in the state of Texas, with part of his father's remains on the vehicle and leave the scene of the accident without any citation or any normal standard operating procedure or policies with regards to investigating death by vehicle in the fifty states. The same detective stated in documents that there was no way to notify the next of kin because there was no identifying information. That was false because APD was the one who mailed him all of the stuff on his father's person which included a wallet with a photo ID and his home address where next of kin was located. The department violated laws, departmental procedures, and policies. That lead detective and the supervisor in that division e-mailed panic e-mails to him because the process was underway to bury his father in an unmarked grave because quote-unquote, no one existed that was next of kin, despite the fact that the wallet with information was on his father's person as he lay on the road suffering from injuries. The individual who killed his father that APD officers facilitated was not a legal US citizen, was not here on a work Visa, and had no business being in the US which by policy he was an illegal immigrant. When an officer contacted him the first thing was "You boys don't need to get a lawyer this was purely a tragic accident". When he told them that they were not burying his father in an unmarked grave all hell broke loose because apparently, APD thought his father was unimportant since he was a transient. APD violated their oath and departmental policies and procedures. The Attorney General's Office of Texas instructed him to contact APD for remedy and justice. APD does not have the power or legal authority or any business deciding when his father is dead or can die. He was not dead on the scene he died later at a hospital. His father could still be alive if the officers had followed the procedure of common medical response to that type of situation. The only concern of the officers at the scene was consoling the criminal and ensuring that she got away before his father was put on a gurney and resuscitative actions were made. The officers are liable. He is in a state of shock and disbelief that APD has a senior individual who	



OFFICE OF POLICE OVERSIGHT

would treat him this way during a time of tragedy. He is not pleased and is pursuing action and taking all other avenues to have the truth come out.

Office of Police Oversight Disposition: Supervisory Referral





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0984	Date of Complaint: 11/2/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: The complainant and his wife are going through a divorce. He was told by a judge that he was permitted to go to his marital home and collect his personal property. He was also told he could do a mental health check on his suicidal son. He called to ask his wife how his son was doing, and she refused to give him any information and he wanted to collect his personal items, so he went to the home and knocked on the door. His wife immediately called the police. Detective Thomas and another Officer showed up. Detective Thomas presented himself as a Detective and asked the complainant what he was doing at the home. He said he had a right to enter the property as per the court order, he was just not allowed to live there and that he was there to pick up some tools and check on his son. Detective Thomas asked him to wait outside while he went to talk to his wife. When Detective Thomas returned, he told the complainant that they would like him to leave the property, and that he was not allowed to be there. The complainant showed Detective Thomas the court order stating that he was allowed to be there. Detective Thomas said he need to come at a different time of day. The complainant asked Detective Thomas if he would still like him to leave the property, at which point the Detective told him he was being detained. The complainant asked why he was being detained and said again that he was just there to collect his personal items and check on his son which he was allowed to do. Detective Thomas looked at the other Officer and asked him if he detected a code 99, which is a mental health code, like he was acting crazy. The other Officer said, "I will not be a part of this, and I want nothing to do with what you're doing." The complainant alleges Detective Thomas was trying to falsify a mental health code to justify a wrongful arrest. The complainant did not resist but asked that they at least go conduct wellness check on his son, as requested, before they left. Detective Thomas then told the complainant it was probably best if he just left. The complainant asked if he was being detained and the Detective said no, you're not being detained, just leave for now. The complainant left. A few minutes later he got a phone call from his soon to be ex-wife who put the Detective back on the phone. Detective Thomas said he was calling to give him a verbal warning that he was no longer to come over to this block or come over to the property or he would be arrested for trespassing and harassment. The complainant said he did have a right to be there. Detective Thomas told him that if he did show up, he would be arrested on site.	



OFFICE OF POLICE OVERSIGHT

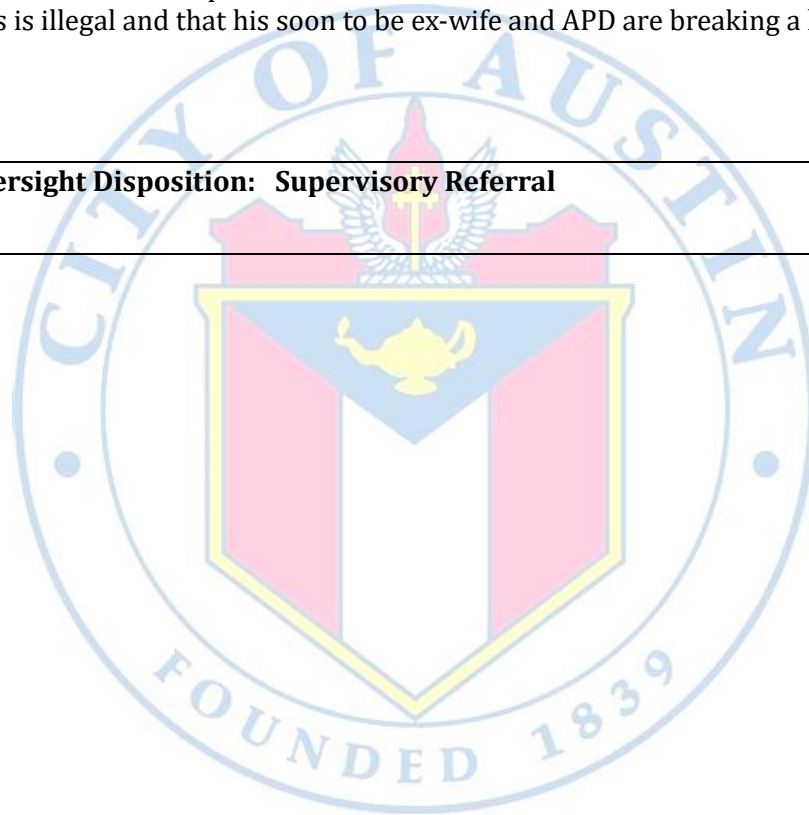
The complainant argued that only a judge has the right to do that, and that he hadn't done anything to not be able to get his items and have a wellness check on his son.

The complainant spoke with his lawyer and other people he knew at APD who said what Detective Thomas did was wrong, and that it was illegal for him to have used the wife's phone to issue a verbal warning.

The complainant was also trying to get a wellness check on his daughter and was unable to get any information from his wife, so he called APD to conduct a wellness check on her. A sergeant called him back and told him that they were well aware of his ongoing divorce and marital problems, and refused to be a part of this, that it was a civil matter that needed to be dealt with directly with his attorney and the courts. He said he had a right to know his daughter's whereabouts, but APD refused to help him.

He was told that this is illegal and that his soon to be ex-wife and APD are breaking a lot of laws.

Office of Police Oversight Disposition: Supervisory Referral





OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0986	Date of Complaint: 11/2/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: She saw an unmarked canine unit, license plate [REDACTED], using lights and sirens to clear traffic on McKinney Falls Parkway near the State Park entrance traveling southbound toward William Cannon. Then it stopped at the light and waited for the light to change.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0991	Date of Complaint: 11/3/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: ☒
Complaint: On November 1st around 1 in the morning I was awoken by the loud noise of banging and yelling. It took me a while to get up because I wasn't sure what was happening until I heard men yelling saying that they are Austin PD. They were yelling at me to open my bedroom door since it was locked. I got up as soon as I heard them say, "Open the door" and as soon as I was about to reach to open it they had kicked it almost hitting my face. They didn't explain anything and pushed me out of the hall and apartment even though they knew there were the only two of us inside of the apartment. Our where about were confirmed by another roommate. I was taken outside of the apartment where my roommate and cops were already out there. The police had asked us why we didn't open the door and we had told them that we were asleep and heard nothing. They had said "there's no way" as if we were lying. I told them that I am a deep sleeper, and it takes a while for me to wake up. A cop who I was not speaking to said "clearly" then I heard another say "sorry to wake you from your hibernation" which I thought was disrespectful and unprofessional. I find it unnecessary how they kicked open two of our room doors within the apartment, the locks on those doors are simple and not secure and could have easily been picked open. The incidents and destruction of this morning were all based on assumptions.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0993	Date of Complaint: 11/3/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: ☒
Complaint: The Complainant alleges: He requested body cam footage from an APD supervisor. The APD supervisor spoke to him very disrespectfully. The complainant told the APD supervisor that he would report him to IAB (or IAD). The APD supervisor talked badly about him to other employees and the complainant has it recorded. He has a hearing, and he will provide the recording of the conversation with APD, and he will file a lawsuit against APD. APD refuses to release the body cam footage. He put in a request for copies of the footage and APD refuses to release the footage (reference #R109891). He spoke to Officer Matthews who told him he was not going to give him the body cam footage. APD lied on one of the reports and now the police reports are not in the system at all. He does not have a criminal record and APD has given him a bad reputation in Austin. He has all of the dates and report numbers.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0994	Date of Complaint: 11/6/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: Dear Office of Police Oversight, This complaint is against the APD officer allegedly STALKING me, [REDACTED] - a Straight Christian Man, early this morning in Rosedale. Details follow. For at least 10 minutes on Maybelle between 44th and 45th, from 6:30 AM to 6:40 AM, I was peacefully sleeping outside on the property of Rosedale Baptist Church, where I, persecuted Christian, whistleblower, and targeted individual, have permission to take refuge when the church is closed, while a black and white APD vehicle was parked directly across the street in Trinity Lutheran Church's empty parking lot, facing me, engine idling. Though guilty cop will likely claim to have only been staging/resting there, he could and should have done that elsewhere to NOT watch me like a stalking FAGGOT. Though he drove away by 6:45 AM, he should NOT have been there then or before because that area was quiet, and he arrived AFTER I did. Therefore, because APD tracks when and where all units are at all times, find out how long that APD black and white vehicle was there, ID the guilty cop, punish him, and tell him NEVER to stalk me again, there or anywhere else. Expect this complaint to be called out publicly, on TV, on record. Thanks for your anticipated prompt assistance with this matter. Respectfully, [REDACTED]	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0995	Date of Complaint: 11/6/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: He was having dinner with the family and the children were on the other side. His fifteen-year-old was shot. He did not know the exact location. The officers then said they would talk to the mom. The mom was not even the real mom—it was his girlfriend. The Officers were unprofessional. APD just left him outside for more than 30 minutes. Apparently, the complainant had a warrant and APD handcuffed him and had him waiting for another 45 minutes trying to determine if there was a warrant for his arrest. An APD Supervisor was called, and he made things worse. The officers were incompetent. After 45 minutes he was told, “Yes there is a warrant”. The complainant told the officers to allow his girlfriend to be responsible for her son. The officers handled everything incorrectly and told the girlfriend that the daughter was the only one who could take his son.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-0996	Date of Complaint: 11/5/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: ☒
Complaint: Hello good morning Its been already 2 months since my car got stole and I already send emails y call 311 they give me another number and that number never pick up the phone! No one give me any update and i feel that no one is helping me with this problem. 311 told me today that I don't have any detective on my case! How is that possible!? Its been 2 MONTHS!! In 2 months the person who stole my car can do whatever they want... Please help! From follow up email sent to OPO inbox providing further information: Hello, [REDACTED] It looks like the vehicle came from 95twenty around 2:08am Sunday morning and left very quickly around 2:17 am with my vehicle. september 10 2023 my phone number [REDACTED]	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1004	Date of Complaint: 11/7/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: ☒
Complaint: There was a leak in his living room. They came to fix the leak and moved everything out of the living room. He told them not to worry about the kitchen or the kitchen cabinets. About two weeks later he went to his apartment to get something from his refrigerator and all of the cabinets were gone and everything in the cabinets was taken. The apartment complex and its personnel either threw his stuff away or stole it. He has filed several reports with 311 for theft. His complaint is that he has not been able to speak to APD. APD has called him at 7 am in the morning on a Sunday and they are supposed to call between 8 am – 5 pm. He explained to them that if he is called after 2 pm in the afternoon he is asleep. He cannot get service from APD. When they leave a message, they need to speak clearly and quit rushing. He has voicemails on his phone and neither he nor others can understand the messages.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1005	Date of Complaint: 11/7/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: He called in a complaint about a guy who assaulted him and pulled a knife on him. The guy who pulled the knife was with a girl. The complainant went across the street and called the police. The police arrived very fast. The police searched the guy with the knife. The police were talking to the guy and the complainant did not understand why. The police could not find a knife. So, the guy is going to be able to walk around with a knife and the drugs that he showed him. The police were trying to play therapist with him instead of playing detective. He felt very unsafe with the police. They should have found the knife and told him that he should not be showing the knife to people and doing crack on camera, but they did not do any of that. Five APD cars responded, and they could not find a knife and they were looking at him questioning why he called them. If they had looked between the two people that were together, they would have found the knife. APD would rather deal with him getting a gun and anybody who steps to him or shows him a knife-- he will put them down, because he knows the law. There is no balance.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1010	Date of Complaint: 11/8/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: The complainant alleges: She was stopped at a red light and a cop was stopped across at another red light. He turned his lights on to go through the light just as other cars started going because their light was green. Once he passed the light, he turned his lights off and zoomed off. She is calling because she did not like that action.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1013	Date of Complaint: 11/9/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: ☒
Complaint: There has not been anything done on her case numbers, and she feels she is getting the run around It has been many months regarding two arrests. She was told to call OPO. APD does not want to help her. There are two cases [REDACTED] [REDACTED] She has had a lot of trouble with the police officers and the people who wrote the reports, with no one coming out and the run around about being able to arrest these two people.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1017	Date of Complaint: 11/10/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: I called the police department due to family depute/violence at around 3 or so yesterday afternoon. My sons dad failed a UA I gave him for 3 different drugs (he has a meth addiction), and my pastor and I agreed [REDACTED] he could reside in my apt until he entered a rehab. He has charges for a gun pending and a meth possession in SA. The whole 2 weeks he had been staying in my home, he was suppose to try and find work and get in touch with a rehab our pastor told him to call and get into. I told [REDACTED] he could stay but NO DRUGS were allowed in my home!! I had 2 black eyes (last week incident) and had signs of being shoved in my home on face and neck when the rent a cops showed up at my apt. I asked to press charges for family/domestic violence and the rent a cops went to speak to [REDACTED]. This is the 2nd time I have reached out to this piece crap PD for help and received none. It seems like everything today is being normalized. You guys need Police officers who truly care about the community and the people. I DID NOT CALL THE RENT A COPS TO GIVE ME ADVICE.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1019	Date of Complaint: 11/11/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: this officer is documented on several video sources going above the posted speed limit clearly with an emergency abusing his power and using his emergency equipment to run a light and shutting them down after proceeding through the video clearly shows officer passing several traffic speed limit signs with no regard for them. i have more than 1 file to provide video of the officers actions, and pictures and video of their documented speed being more than 20 over. all the media is too large for this form to accept	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1021	Date of Complaint: 11/13/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: ☒
Complaint: "I called requesting a wellness check for an employee after she had not returned calls. After confirming she was ok, I spoke to an officer and advised him that she had my keys and refused to give them back. The officer antagonized and laughed during the call. He tried calling but did not take accountability."	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1024	Date of Complaint: 11/14/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: ☒
Complaint: The complainant makes homemade trailers. You have to take it to the county tax office and have the Austin police department do the inspection on the vehicle. He contacted APD and 311 to try and get someone to perform this inspection before the Travis County Tax office will give you a license plate. He hasn't been able to get in touch with anyone in the auto theft dept. The only way to contact them is a phone number to call. He has been calling for weeks. The voice message on the phone number listed instructs callers to call a cell phone number if they are unable to reach them at this number. That cell phone number is not in service. He has sent multiple emails to the email address listed on the website. The complainant has even called APD headquarters, and no one has been able to give him any information on how to contact this auto theft department.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1028	Date of Complaint: 11/14/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: ☒
Complaint: She is a sexual assault victim suffering from PTSD. The crime took place in 1999. She was fortunate that there was enough DNA for the person to go to prison for a number of years. When he got out, he was put on the sexual offender database. She felt concerned that the offender has always had the same address for the last 6-10 years, which is near a child safety zone that he is not supposed to be in. She called APD and asked when the last time he was verified. She was told that APD has not been able to verify him for the last three years. She was concerned so she asked to speak to the Sergeant. It was not until October 30th that she spoke to Sergeant Campos. When she told him her concern, he told her they have not been able to do any compliance for the last several years because they just did not have the bandwidth to do it and APD has had a lot of defunding, so they have been able to knock on doors. He told her they are just doing the intake where the offenders come in and provide their information and it is uploaded into the registry. She asked if the information was qualified for the high-risk offenders and he replied, "No". Sergeant Campos told her when he started in 2020, they took one hundred offenders and data that was collected and over two hundred percent of offenders were out of compliance, and they could not do anything because they did not have the manpower to knock on doors. Yesterday he called her and said they made a compliance check on her sex offender, and he was not there. She requested the body cam footage for that visit. The officer said, "So you don't trust us"? She replied, "No". She called the sex crime unit crying and upset because she wanted to find out why they were not doing a compliance check. The person with the sex crime unit told her "Ma'am we are doing 911 calls right now and you want us to do a compliance check"? She accused her of having an attitude and told her "As I told you, we are busy" and slammed/hung up the phone. She is not being treated with dignity and fairness.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1031	Date of Complaint: 11/15/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: I rarely express my displeasure and especially with law enforcement but this morning it was evident that APD does not have control over what is happening in the city. As you know there was a fatal accident on SH71 in the early hours of the morning, I was headed to the Austin airport at this time, what I did not know is that APD had shut down the ramp that connects 183 to 71. Coming from Austin, 183 is one of the three roads that gets you to the airport. With a road closure of a major highway leading to the Austin airport, I would of assumed that law enforcement would of been present redirecting traffic and having some control over the situation. Instead, there was no control of the situation just one single police car blocking the on ramp. As 1000's of people are heading to the airport you can imagine all the cars that were now being redirected by their GPS to get to the airport. As I was redirected again there were no ADP officers in sight trying to control the 1000's of cars all trying to get to the airport. Ultimately, I missed my flight and was redirected through backroads over to 130 to enter the airport, again all these backroads were backup with 1000's of cars and no ADP officers in sight controlling the chaos. As I sit in the airport 4 hours later waiting for a flight that is also 4 hours delayed due to Crew being stuck in traffic, I find it hard to believe that we have a police department who cannot contain an accident quickly enough to not interrupt 1000 of other people's days. This whole situation was caused by a lack of presence and planning on behalf of the APD. I do not believe I would feel safe in this city if a mass casualty situation were to occur as I now do not believe that APD would have order. This city deserves better from APD.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1033	Date of Complaint: 11/15/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: ☒
Complaint: The complainant was driving to McDonald's for lunch and was trying to make a left turn. The turn lane was blocked off. The complainant asked the officer if he could turn, and the officer was rude and gave him attitude when he told the complainant he could not turn. He has had similar interactions with this officer in the past, and the officer never gives his name or badge number. The officer is white, bald, has a goatee and is in his 40's.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1034	Date of Complaint: 11/15/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: ☒
Complaint: He was assaulted. We went over to try to get his things. There were three officers that responded. A female officer, an older male officer, and a younger male officer. The younger officer seemed to be the one in charge and he was the biggest jerk. He had no patience and was rushing him. Just total disrespect. It was very frustrating. The younger officer was encouraging the female officer. The female officer may have been in training. She was unprofessional and the younger officer was encouraging her. He went back to get his computer and the younger officer told him "Hurry up and get it and let's get out of here now". He was very rude and unprofessional and there was just no need for it. The older taller officer was very respectful and helpful.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1038	Date of Complaint: 11/16/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: I don't know if it's the policy of your department to have "officers" block traffic without warning lights engaged while operating electronic devices, then run a red light at a crosswalk in an active school zone, again with no lights or sirens engaged. But one of your befuddled dingleberries did exactly that at the Anderson Mill rd and Broadmeade/Turtle Rock intersection while the school zone was active...again. He was in one of the cars you assign to reserve inadequately trained dumbasses. I don't know how you handle extreme dereliction of duty, but in the Marine Corps we beat the shit out of offenders until they got in line or fucked off. Remind your collection of turds what safety is or keep them away from others. These asshats are supposed to protect lives and property not endanger it themselves. Figure it the fuck out or fuck the fuck off. Buncha twats. It was this morning Nov 16, 2023 @ 7:40-7:45ish and HE was driving East on Anderson Mill rd. in a black and white marked APD sedan. The car not the SUV. HE was too busy scowling at me for honking at him, for not paying attention, that he continued to not pay attention and ran a red light at a school crosswalk. This is unacceptable. Fuck that guy and his union rep.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1040	Date of Complaint: 11/15/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Discourtesy or Improper Conduct	
Austin Police Officers Involved:	Unknown: ☒
Complaint: The complainant is unhappy with the way APD treated her when they came out last Tuesday morning. There is a man in her neighborhood that is scaring her, and they treated her poorly and just left. They just wrote her off like she was a joke. She has a brain injury that affects her memory and requests an accommodation through ADA to receive a text no more than one hour before calling.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1041	Date of Complaint: 11/16/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Bias Based Policing	
Austin Police Officers Involved:	Unknown: ☒
Complaint: He has known his wife's son, [REDACTED], for 10 years and he is the sweetest, nicest guy he knows. [REDACTED] has a problem keeping a job. He and his girlfriend [REDACTED] are currently homeless and living out of her car. They do food deliveries to generate income. Two nights ago, at about 11 pm they were at a 7-Eleven to get something to eat. There were a couple of Hispanic guys power-washing the sidewalk. [REDACTED] said something to the effect of "How is it going, what are y'all doing"? There were some words between them. [REDACTED] is black and his girlfriend is white. [REDACTED] girlfriend told the complainant that the Hispanic guy called some friends who showed up with guns and threatened [REDACTED] [REDACTED] and his girlfriend got the hell out of there. They were driving down the road and the next thing they knew they were being pulled over by the APD. The police arrested this man because of hearsay. The Hispanic guys claimed [REDACTED] was trying to run over them in the parking lot. He knows this guy would never do such a thing and he is sure there is a video at the 7-Eleven that will vouch for that. They told [REDACTED] he was going to jail because he used his vehicle in criminal activity and the car was going to be impounded. APD had the car impounded and they left the girlfriend on the streets of Austin at midnight. Yesterday he heard the girlfriend tell his wife that her car was impounded. The complainant went to get the car out of the Impound, and they had no problem giving the car back. The reason for impounding the car was a complete lie. What kind of animals work at the police department; they are thugs. They left this woman on the street at midnight, and he is livid. [REDACTED] is a black man and there are racist cops in this town, and he wants to know what is going to be done about it. The complainant is going to contact the NAACP and the American Statesman. He wants to see the officers' faces on TV with numbers under them because it was criminal activity. APD was just trying to make life difficult for a black man. He thought if someone was in distress on the side of the road APD would take them somewhere safe, but APD created an unsafe environment for this woman and left her to deal with it. He can't believe his tax dollars are paying for thugs, no wonder cops get shot, which he would never do. There are some really bad and scary cops out there. He wants to know why this happened and APD needs to be accountable. This was a white woman left on the street, and he is puzzled by that and puzzled as to why her car was impounded and why APD lied about impounding the car. He has lost complete respect for the police department.	
Office of Police Oversight Disposition: Formal Complaint	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1043	Date of Complaint: 11/21/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: I pulled into the shell station at 6310 E Ben White Blvd, Austin, TX 78741 and saw a police car parked in the allotted space that's reserved next to the handicap spots. I feel that this is a great disrespect to disabled people who may have needed to enter this establishment and would be unable to get out of their vehicles due to the police officers choice in parking. When I arrived, there were in fact several spots available, however I'm not sure how many were available when they arrived. However, it seemed that there were multiple officers on scene, and the one parked illegally could have moved when one of the many other spots opened up, or even parked next to the person that they had pulled over. This is unacceptable and a great disrespect to disabled people in Austin. I'm only able to attach one photo but I have a few so please reach out to me if needed. Picture attached in OPO form in case folder	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1045	Date of Complaint: 11/14/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: She was trying to turn into a parking lot. A police vehicle SUV type with the first number was 87, and second numbers were 45 or 46. The vehicle was blocking her ability to safely enter the parking lot. The officer rolled down the window and started yelling at the complainant. He accused her of not stopping at a stop sign, which the complainant stated is wrong. She felt the officer was trying to be intimidating. When she asked for his badge number he said he would go get his card, but drove off instead. This was the Velocity Bank entrance at Southpark meadows.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1048	Date of Complaint: 11/21/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: ☒
Complaint: No police showed up to a shoot out. Today, Tuesday November 21st, there was a shootout around 111 W. Anderson Ln. Austin, Tx. 78752 around 4:30pm. My mother-in-law works there and reported hearing gun shots from multiple firearms. She called the police and reported during the shootout but no officers ever arrived to the scene. Concerned that this could have been a mass shooter that would have never been dealt with	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1049	Date of Complaint: 11/21/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: APD illegally towed her boyfriend's car. It was towed for abandonment while they were visiting family. There was not a 48-hour notice. The car did not meet abandonment requirements according to what is listed on the website, and they were parked with the flow of traffic. She is not sure why the car even got towed. The Austin government dot com website stated that if a car is claimed abandoned, there would be a sticker posted on the vehicle giving a 48-hour notice and if the vehicle is in violation after 48 hours, it would be towed, but it was just towed directly off of the scene. The car was there less than 48 hours, and had no damage to the vehicle or tires, it was just towed.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1054	Date of Complaint: 11/23/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: ☒
Complaint: Dear Mr Police oversight, I have just filed the complaint once again and attaching a pdf copy of the document. Given that the 911 tells me, to resort to my district Representative (Leffler Ben), I am copying him as well. You may clearly see, how we citizens are held hostage of you different departments (911, 311 and city council) pointing to each other and it is not possible to understand, who needs to do what and when Have a great thanksgiving, for those who have the peace of mind to celebrate it today. I see the report form is anonymous but I see no reason for this to be. Here are the results of my complaint: service request number: 23-00522654 Barbeque party, which started with blasting music around 11pm in the night We had to move to the back of the house to get some sleep, as my wife also got up at midnight due to the incredible loud sound of their party music. Called twice the 911 and opened 2 cases in 311. No answer on none of the fronts. This service request was closed 5 minutes later (00:16pm). No police officer ever called us back	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1056	Date of Complaint: 11/27/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: The complainant's fence was damaged by three APD officers. She has filed a claim with the City of Austin, but believes APD should have offered more assistance and given her a card or something.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1057	Date of Complaint: 11/27/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: The complainant alleges: Issue: "I am emailing you ask to speak with a supervisor about female police officer's behavior. Supervisor Officer Casey and the person who passed the call to her were so unprofessional and didn't know how to talk to anyone, It's all wrong and corrupt. I've already left a message with 311 and set in feedback. This city is out of control. And to know these police officers are being paid to talk down to people like this over the telephone is disturbing."	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1066	Date of Complaint: 11/28/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: ☒
Complaint: The complainant alleges: She had a case with APD almost two weeks ago. No one has been assigned to her case. She submitted locations where there were videos of the person who broke into her vehicle. The footage has a timeframe, and no one has called her back. She spoke to someone who told her to submit her information in an e-mail and she did that, but no one got in contact with her. She does not know if they are trying to figure out which department it goes to or a combination of both. She feels like the footage is going to be gone by the time APD gets to it. Case #23-5027470	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1067	Date of Complaint: 11/29/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: He was driving north on Mopac, and he noticed an officer was straddling the second and third lanes and looking over at her laptop. She could not keep her car in a lane. She was looking at information rather than driving. At that point, she was piloting a \$5,000 weapon. She had no idea she was driving out of control. It happened several more times as he was watching her. It was car #7803. He feels that the incident should have been solved by 911. He needed someone to get on dispatch and tell the office at that time that she was driving very dangerously. Next time he is going to call the police and have them pull that officer over.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1069	Date of Complaint: 11/29/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Delayed Police Response	
Austin Police Officers Involved:	Unknown: ☒
Complaint: To whom it may concern, I am writing on behalf of St. Davids South Austin Medical Center of the DAVID SECTOR. Over the last 2 weeks response to our facility has been delayed for hours. On a day to day basis, our security deals with all sort of mental health, trauma , & transit's populations. We need APD's support to conclude some of these incidents. We are not calling for every incident as we handle majority of incidents in house. However when an arrest takes place we need assistance in a timely manor . We don't have the means to keep an individual detained. A timely response would also reduce the health risks associated while being detained as time increases. Today a call was placed at 0920hrs for a subject who was actively trying to steal a vehicle. Our security was able to detain this individual. This individual is still in our custody as without an APD response as I write this email at 1140hrs. The hospital accommodates APD in every way possible and we would like the actions reciprocated. We can have a meeting to discuss these opportunities. I look forward to a better collaborated effort. Thank you for your time in advance,	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1071	Date of Complaint: 11/30/2023
Complainant's Name (if given):	Anonymous ☒
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: https://www.youtube.com/watch?v=21WUPaPYLJE APD officers claim exigent circumstances after standing in a doorway for 20 minutes. The mental gymnastics involved here to say that this forced entry was for the welfare of this guy's non-existent wife, then they switch to "stop hurting your child" after they force entry. The worst officer here was the sergeant who came in hopped up with zero ability to de-escalate. He seems like he spends too much time on SWAT training and not enough on de-escalation. Then officers followed the resident from his house the next day. Tyrants.	
Office of Police Oversight Disposition: Community Concern	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1073	Date of Complaint: 11/30/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Follow-up by Detective or Officer	
Austin Police Officers Involved:	Unknown: ☒
Complaint: Her car was stolen on the 21st of November. She reported it stolen that day, and has not heard back from APD. She has been in complete distress in the meantime. She contacted her insurance office this morning to make sure they had all the documents they needed. They told her her car had been found and gave her the number of the sheriff's department in Sealy TX, where the car was found. They let her know that her car was found the day after she reported it stolen, and that they had contacted APD and had no idea why she hadn't been contacted yet.	
Office of Police Oversight Disposition: Supervisory Referral	



OFFICE OF POLICE OVERSIGHT

Complaint Number: 2023-1075	Date of Complaint: 11/30/2023
Complainant's Name (if given):	Anonymous ☐
Nature of complaint: Improper Police Procedure	
Austin Police Officers Involved:	Unknown: ☒
Complaint: The complainant alleges: He was driving South on 183 when he saw a car in his rearview mirror coming towards him at a very high rate of speed. The vehicle was tailgating him and following him extremely close. It was an unmarked dark grey Ford police car#NCF0582. The vehicle was swerving in and out of traffic, cutting him and others off. The vehicle was going at a high rate of speed, slamming on the brakes, cutting over into other lanes without using a turn signal, and the vehicle did not have lights or sirens on. The vehicle was driving completely erratically and insane and it is absolutely unacceptable for anyone to drive that way, not even a police officer.	
Office of Police Oversight Disposition: Supervisory Referral	