

Most Commonly Asked Questions

- Question:** What are the family's options for purchasing burial property?
Option 1: Full Payment of burial property at time of need, payable by cash, check, or money order.
Option II: The City provides for a "time payment agreement" for the Pre-need through a Burial Plot Contract. The contract requires a 20% down payment with the remaining balance paid out in 12 equal monthly payments, with zero (0) interest: However, the full purchase price must be paid prior to use of the property.
- Question:** Can the family pay now for other burial related services?
No. All burial related services such as opening, closing, and set-up are paid at time of need.
- Question:** If I decide not to use burial property purchased at a City Cemetery will you buy it back?
No. The City does not re-purchase, market or advertise previously purchased property.
- Question:** What is the process for selling or transferring burial property I own to someone else?
It is advisable to first contact our office. However, typically prepare a notarized Warranty Deed for Transferring Cemetery Property and send a copy to our office. We have a blank Warranty Deed for Cemetery Plots in our office if you wish to use it. We also ask that proof of ownership of the property be provided if you are not listed on the original deed. This most often occurs in the instance of inheritance of burial property. It is recommended that you file the transfer of property with the Travis County Clerk's Office.
- Question:** Do City Cemeteries require an outside container in the burial process?
Yes. The City requires at a minimum, a concrete liner. Liners are purchased through licensed Funeral Home Directors and can not be purchased at our Cemeteries.
- Question:** What are the City's policies for burial of cremains?
The City allows a maximum of four (4) cremains to be buried in one (1) vacant adult space. For immediate family – One (1) cremain can be buried in an existing adult burial.
- Question:** Does the City allow multiple or "Stack" burials in a single space? No. Only one (1) adult ground burial per adult space is allowed.
- Question:** Do City Cemeteries sell monuments or markers?
No. However, the City does have a monument / marker setting policy and associated fee.
- Question:** What are the City policies regarding improvements to burial property?
The City does allow property owners to make some improvements to their family grave sites; However, these improvements will be reviewed in context of the Cemetery Rules and Regulations and must be approved by the Cemetery Staff prior to installation. Typically marble or granite benches and planting of hardwood trees are allowed but are restricted to a location determined by the Cemetery. Planting of shrubs and flowers is usually prohibited due