



Cancellation and Refund Information

***** All deposits are non-refundable.**

- Deposits can only be transferred to another deposit.
- All refunds will be charged a \$35 processing fee.
- Cancellations for registrations received up to seven days prior to the first class meeting of each session will receive a full refund minus the deposit and \$35 refund processing fee. If the class is less than the refund processing fee, half of the registration cost will be refunded.
- Cancellations received less than seven days prior to the first class meeting of each session will not be issued a refund.
- Refunds can be issued to the credit card used in the initial transaction, by check from the City of Austin, or applied to the account as a household credit balance.
- Refunds will be applied to any outstanding account balances before funds are released.