

### Small Business Program: Obstacles Identified by Small Businesses

City of Austin, Economic Development Department Small Business Program February 9, 2015

### **Home Occupations Issues**

#### Parking

- Teaching at residence (e.g. home-schooling groups) music lessons, etc. – limited to 3 vehicular trips per day
- Weekly meetings for agents, etc.

#### Advertising

• Why are certain medias not allowed? (i.e. newspaper, tv, radio)

#### Billing

• Confusion about allowable payment methods/Need clarification

#### **Consumable Goods/Kitchen Requirements**

- Cottage Food Production Operations
- Revisit if can be expanded

# Mobile Businesses (Not Food Trailers)

#### **Currently Allowed**

Pet Services, Hairdresser/Nail Salon (Personal Services Use)

Suggest looking at expanding to include such uses as:

• Mobile Car Wash, Mobile Mechanic, etc.

**Currently storage allowed in mobile retail establishment** 

- Suggest allowing some storage of materials in the garage or accessory building at the residence
- Define amount and type of stored materials

## **Expired Permits**

Businesses are being penalized by issues of expired permits from the previous tenant.

- Very time consuming and costly for the new tenant
- Delays the Small Business from being able to move forward in a timely manner

### **Parking Requirements**

Small businesses have expressed that required parking is excessive depending on the area they are located and for small offices that attract few or no customers.