# WELCOME HOME

# **VETERANS' RESOURCES DIRECTORY**

**A City of Austin Veterans Program Initiative** 





To our National Guard Members, Reservists, Veterans and their Families,

This resource directory is a "road map" provided by the City of Austin Office of Civil Rights Veterans Administrator; it serves as a token of appreciation for the selfless service of all the men and women who have served in our nation's armed forces. As a City and as a community, we want to continue to do our very best to support our service members; past and present. We are and will remain grateful to all service members for their honorable service to our nation and want to help make their re- entry into our community as effortless as possible.

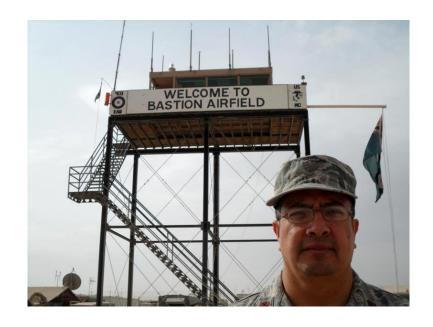
We also hope this directory will assist employers, counselors, nonprofits and faith-based organizations serving our valuable veterans. This is just one aspect of our commitment shared by our national, state and local nonprofits to serve our Veterans, returning Service Members and their Families.

# If you are having a crisis and in need of immediate help, please dial 988 as you are important to us.

We thank you for your service and to our partners, for your efforts.

Most respectfully yours,

Jesus T. Simental City of Austin Veterans Administrator



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The City of Austin Office of Civil Rights has not evaluated the suitability of information provided in this directory, and inclusion of the information does not constitute endorsement of any organization or its services. The information provided is maintained by the respective organizations, which are solely responsible for their content. The information presented throughout this directory is provided without warranty of any kind, expressed or implied. While the information provided is believed to be accurate, it may contain inaccuracies.

The City of Austin is committed to compliance with the Americans with Disabilities Act. Reasonable modifications and equal access to communications will be provided upon request.

# **VETERAN DISABILITY ASSISTANCE**

### City of Austin Office of Civil Rights Veterans Administrator

Jesus	Simental, Veterans Administrator
	Office: 512-974-7742
	Mobile: 512-799-7547
	Email: jesus.simental@austintexas.gov
	Backup email: officeofcivilrights@austintexas.gov
	Write us at PO Box 1088 Austin, TX 78767
	Visit us at: One Texas Center 505 Barton Springs Rd 5th Floor Austin, TX 78704
	Website: <u>austintexas.gov/OCR</u>

The City of Austin's Office of Civil Rights Veterans Administrator provides support for both City of Austin employees and those within the Community looking for military related resources. We also serve our National Guard, Reservists, Veterans and their families. We provide training to the executive staff and managers within the departments to provide an overview of the program, resources and ADA capabilities. We offer our support to the employees with any issues relating to their military service and provide recommendations and information regarding their resources. Externally, we work closely with and support our military related service organizations throughout the Country to provide information and assist those seeking information and resources. We partner with the VA, State, County, military organizations to promote, host and create events and assist one another.

The City of Austin Veterans Administrator serves as the community liaison to the Mayor, Council, City of Austin executive staff and managers along with any service member seeking assistance.

# **City of Austin Boards and Commissions**

### **Commission on Veteran Affairs**

Website: https://www.austintexas.gov/content/commission-veterans-affairs

Serve as an advisory body to the council concerning the wellbeing of military veterans in the Austin area. The commission shall evaluate and recommend programs, policies, and practices designed to alleviate veteran's difficulties in meeting basic needs, obtaining housing, employment, and comprehensive mental health assistance; and act as a central clearinghouse for information relating to the status of veterans in the Austin community. See <a href="Section 2-1-126">Section 2-1-126</a> of the City Code for additional duties.

Please select the	following	links fo	r more inf	ormation	on the	Commission of	n Veteran Affairs
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Member Roster
Agendas, Approved Minutes, and Supporting Documents

# **COUNTY DISABILITY RESOURCES**

Veteran Service Officers are trained and accredited by Veteran Affairs to provide aid to eligible veterans, dependents and survivors. Services include compensation, pension, assistance with appeals, and burial and survivor benefits.

#### **Travis County Veteran Service Office**

VSO: Susan Lewis: susan.lewis@traviscountytx.gov

- Frederick Jones: Frederick.jones@traviscountytx.gov
- Katherine Molina Robledo- <u>Katherine.robledos@traviscountytx.gov</u>
- Senior VSO: Jose.guerra@traviscountytx.gov
- Assistant VSO: <a href="mailto:clarence.payne@traviscountytx.gov">clarence.payne@traviscountytx.gov</a>
- Veteran Services Community Liaison: berta.guerra@traviscountytx.gov
- 5325 Airport Blvd Austin, Texas 78751
- Phone: (512) 854-9340 Fax: (512) 854-4453
- Website: <a href="https://www.traviscountytx.gov/veterans-services">https://www.traviscountytx.gov/veterans-services</a>
- Hours:
  - o Monday Thursday: 9:00AM –4:00PM
  - o Monday: (Appointment Only)
  - o Friday: Office Closed
- Travis County Employees Only:
  - Monday Thursday 5:00PM 9:00PM

#### **Bastrop County Veteran Services**

VSO: Jayson Swetnam: Jayson.swetnam@co.bastrop.tx.us

Assistant VSO: daniel.dubose@co.bastrop.tx.us

#### \* by appointment only

#### Bastrop Office:

- 104 Loop 150, Bastrop Texas 78602
- Phone: 512-581-4006
- Email: Veterans.service@co.bastrop.tx.us
- **Website:** https://www.co.bastrop.tx.us/page/co.veteran\_services
- Hours: Monday Friday: 8:00AM 5:00PM Elgin

#### Elgin Chamber of Commerce:

- 144 Central Ave. Elgin, Texas 78621
- Phone: 512-285-4515
- o Hours: Tuesdays: 1:00PM 4:00PM

#### Smithville City Hall

- 317 Main Street, Smithville, Texas 78657
- Phone: 512-237-3282

o Hours: Wednesday: 1:00PM −4:00PM

#### **Bell County Veteran Services**

VSO: Keeyawnia "KC" Hawkins Assistant VSO: Melanie Castleberry

- General Email: bc.veteransservices@bellcounty.texas.gov
- Phone: 254-933-5915
- Fax: 254-853-4181
- Website: https://www.bellcountytx.com/departments/veteran\_services/index.php
- Schedule an appointment

#### Central Texas Council of Governments (*Appointment Only*)

- 2180 North Main St. Belton, Texas 76513
- Hours:
  - o Monday Thursday: 9:00AM 12:00PM and 1:00PM 3:00PM
  - o Friday: Closed for Admin and Training

#### Killeen H.E.L.P Center (Appointment Only)

- 204 Priest Dr, Killeen, Texas 76541
- Hours:
  - o Monday Thursday: 9:00AM 12:00PM and 1:00PM 3:00PM
  - o Friday: Closed for Admin and Training

#### **Bexar County Veteran Services**

VSO: Steven McKee: Steven.McKee@bexar.org

- Calvin Henry: Calvin.Henry@bexar.org
- Joe R Gómez Jr:Joe.Gomez@bexar.org
- Marsha Covington: Marsha. Covington@bexar.org
- George Westfahl: Goerge. Westfahl@bexar.org
- Christopher Whittemore: Christopher. Whittemore@bexar.org
- Curtis A Bass: Curtis.Bass@bexar.org
- 1422 E. Grayson St, 4<sup>th</sup> Floor, San Antonio, Texas 78208
- Phone: 210-335-6775 Fax: 210-335-3632
- General Email: vets@bexar.org
- Website: https://www.bexar.org/509/Military-and-Veterans-Services-Center
- Hours:
  - o Monday-Friday: 8:00AM 12:00PM; 1:00PM 5:00PM (Appointment Only)

### **Blanco County Veteran Services**

VSO: Wendy Strunk

- 402 Blanco Ave, Blanco, TX 78606
- Phone: 830-330-1827
- Email: vso@co.blanco.tx.us

# **Burnet County Veteran Services**

VSO: Phil Phall

- 1016 Broadway Marble Falls, TX 78611 (Community Resource Center)
- Phone: 830-265-8403
- Email: vetsvc@burnetcountytexas.org
- **Website:** http://burnetcountytexas.org/page/vetserv.home
- Hours:
  - o Wednesday Thursday: 8:00AM 12:00PM and 1:00PM 4:00PM
  - o Closed for lunch: 12:00PM-1:00PM
  - o Appointments are recommended but not required

# **Caldwell County Veteran Services**

VSO: Al Dos Santos, Ph.D, CPM: <u>al.dossantos@co.caldwell.tx.us</u>
Assistant VSO: Larry Warren: <u>Larry.warren@co.caldwell.tx.us</u>

- 1403 Blackjack St, Lockhart, Texas 78644
- Phone: 512-398-6492 Fax: 512-398-1837
- Website: http://www.co.caldwell.tx.us/page/caldwell.veterans

Lockhart Office Hours: (Appointment Only)

- o Monday Thursday: 7:00AM –4:00PM
- o Friday Facility and Home Visits

Luling at City Hall: 509 E. Crockett St, Luling, Texas 78648 (*Appointment only*)

#### **Comal County Veteran Services**

VSO: Michaelle Davis:

- Frank Ontiveros: ontivf@co.comal.tx.us
- Office Email: vetmbd@co.comal.tx.us
- 1297 Churchill Dr, Ste 209, New Braunfels, Texas 78130
- Phone: 830-221-1170 FAX: 830-620-3447
- Website: https://www.co.comal.tx.us/VET.htm
- Hours:
  - o Monday Friday: 8:00AM 4:00PM (by appointment only)
  - o Friday: Appointment only
  - Closed: 12:00PM 1:00PM

# **Guadalupe County Veterans Services**

VSO: Lynda Reeves

- 211 W. Court Street, Seguin, Texas 78155
- Phone: 830-221-1170 Fax: 830-620-3447
- Website: https://www.co.guadalupe.tx.us/vetrep/vetrep.php
- Hours:
  - o Monday, Wednesday, Friday: 8:00AM 5:00PM

#### Schertz Office

- 1052 FM 78, Schertz, Texas, 78154
- Phone: 210-945-9708 EXT 3 Fax: 210-566-3877
- o Hours: Monday Thursday: 8:00AM –5:00PM
- o Friday: 8:00AM 4:00PM

#### **Havs County Veterans Services**

VSO: Jude Prather: <a href="mailto:jude.prather@co.hays.tx.us">jude.prather@co.hays.tx.us</a>

- ☐ Assistant VSO: Michael.hernandez@co.hays.tx.us
- ☐ Assistant VSO: <u>stephanie.brown@co.hays.tx.us</u>
- Office Email: <a href="mailto:veteranservices@co.havs.tx.us">veteranservices@co.havs.tx.us</a>
- 111 E. San Antonio Street, Suite 200, San Marcos, Texas 78666 (County Courthouse)
- Phone: 512-392-8387 FAX: 512-393-7718
- Website: <a href="https://hayscountytx.com/departments/veteran-services/">https://hayscountytx.com/departments/veteran-services/</a>
- Hours
  - o Monday Friday: 8:00AM 5:00PM
  - o Appointments are preferred

#### **Lee County Veteran Services**

VSO: Ryan Marshall

- Dawn Marshall
- 898 East Richmond, STE 104-B, Giddings, Texas 78942
- Phone: 979-540-2733 Fax: 979-542-2988
- General Email: leecountyva@co.lee.tx.us
- **Website:** http://www.co.lee.tx.us/page/lee.VeteransServices
- Hours
  - o Tuesday and Wednesday: 8:00AM 12:00PM & 1:00PM 4:00PM
  - o Thursday: 8:00AM 12:00PM

#### **Williamson County Veteran Services**

VSO: Michael Hernandez: Michael.Hernandez@wilco.org

- Assistant VSO: Beatriz Bocanegra: Beatriz.Bocanegra@wilco.org
- Assistant VSO: Johnathan Williams: johnathan.williams@wilco.org
- Assistant VSO: Charles Subotrich: <a href="mailto:Charles.subotrich@wilco.org">Charles.subotrich@wilco.org</a>
- Assistant VSO: Karen Walker: Karen.walker@wilco.org
- 100 Wilco Way, Georgetown, Texas 78626 (*Appointment only*)
- Phone: (512) 943-1900 Fax: (512) 943-1905
- Website: https://www.wilco.org/vetservices
- Hours:
  - o Monday Friday: 8AM 12PM and 1PM-5PM
  - o Closed for Lunch: 12PM-1PM

Taylor Annex: 412 Vance Street, Taylor Texas 76574 (Appointment only)

- Monday Friday
- Phone: 512-943-1900
- o Hours: 8:00AM 5:00PM (Closed for Lunch 12:00PM 1:00PM

#### TEXAS STATE DISABILITY RESOURCES

#### **Texas Veterans Commission (TVC)**

The State Service Office to assist veterans and advocate for Texas Veterans as they attempt to secure the benefits rightfully earned in exchange for their service in our nations armed forces. Eight program areas include Claims representation and Counseling, Veterans Education Program, Veterans Employment Services, Veteran Entrepreneur Program, Fund for Veterans' Assistance, Health Advocacy Program, Women Veterans Program, and Veterans Mental Health Program.

Austin Headquarters: 104 W 18th Street, Austin, Texas 78701
Phone: 512-463-6564 Fax: 512-475-2395
Email: info@tvc.texas.gov
Website: https://www.tvc.texas.gov/
<u>Contact Form</u>
Staff Directory

#### TVC Claims Representation and Counseling Office Austin VA OPC

- 7901 Metropolis Dr Room 1G-113 Austin, TX 78747(walk-ins and appointments available)
- Phone: (512) 823-4080 Fax: (512) 823-4466
- Website for in person appointments: Online Booking (flexbooker.com)
- Website for phone appointments: Online Booking (flexbooker.com)
- Hours:
  - o Monday Friday: 0730AM 430PM

#### TVC Claims Representation and Counseling Office Cedar Park VA OPC

- 1401 Medical Parkway Room 494 Cedar Park, TX 78613 (walk-ins and appointments available)
- Phone: (512) 823-4080 Fax: (512) 823-4466
- Website for in person appointments: Online Booking (flexbooker.com)
- Website for phone appointments: Online Booking (flexbooker.com)
- Hours:
  - o Monday Friday: 0730AM 430PM

#### **Texas Veterans Portal**

Connects Veterans, families and their caregivers to the benefits and services earned through their military service. Android and iOS app available as "Texas Veterans App" for mobile devices.

- Website: https://veterans.portal.texas.gov/
- Talk to a Veteran Specialist: 1-844-874-3402; 211 Texas

#### **TEXVET**

State clearinghouse for information, resources, data, technical support, and research relevant to service members, veterans, their families and those who serve them. Veteran resource database that is updated on a regular basis and fully audited once per year.

- 3950 N AW Grimes Blvd, Round Rock, Texas 78665
- Website: <a href="https://www.texvet.org/">https://www.texvet.org/</a>
- Contact: https://www.texvet.org/contactus
- TEXVET Team
  - o Carrie Sconza: Director, <a href="mailto:sconza@tamhsc.edu">sconza@tamhsc.edu</a>
  - o Micah Burnett: Communications Manager, burnett@tamhsc.edu

# **Disabled Veteran License Plates and Parking Placards**

Disabled Veteran license plates feature "DV" as part of the license plate number. To qualify:

- You must be a veteran of the U.S. Armed Forces, with a service-connected disability of at least 50 percent, or at least 40 percent due to the amputation of a lower extremity.
- You must be receiving compensation from the U.S. government as a result of such disability.
- Proof of eligibility may be provided with signed approval by the U.S. Department of Veterans Affairs on an <u>Application for Disabled Veteran License Plates and Parking Placards (Form VTR-615)</u>, or a letter from Veterans Affairs stating eligibility.
- Texas cities may provide parking privileges, such as free parking at the airport. Check with your local city officials. For information about campus parking privileges, please contact the institution of higher education.

In addition to the Disabled Veteran plate, certain military honors license plates are also eligible for exemptions from payment of certain parking fees, including:

- Air Force Cross
- Air Medal
- Air Medal with Valor
- Army Distinguished Service Cross
- Bronze Star
- Bronze Star with Valor
- Congressional Medal of Honor
- Defense Superior Service Medal
- Distinguished Flying Cross
- Distinguished Service Medal
- Former Prisoner of War
- Legion of Merit
- Legion of Valor
- Medal of Honor
- Navy Cross
- Pearl Harbor Survivor
- Purple Heart
- Silver Star
- World War II Veterans

Once you have your DV plates, visit https://www.txtag.org/txtagstorefront/en/registration and request your TXTag. Your TXTag will work on other toll roads across Texas as well (Dallas, Houston, Tyler, Brownsville, and El Paso).

There are TWO main organizations that administer the fees (or, for disabled veterans, no fee/reduced fee) for the toll roads in Central Texas. When you enroll in the TXTag portal, and provide your DV plate number, it will allow you to drive on Loop 1, SH 45N, SH 45SE, and most of SH 130, however, the toll roads for 183A, 183 Toll, 290 Toll, 71 Toll, 45SW, and MoPac Express Lanes are administered by the Central Texas Regional Mobility Authority (CTRMA). So, when you have both your DV plates and your TXTag, visit their website at https://www.mobilityauthority.com/veterans and enroll with them as well. NOTE: The MoPac Express Lane is not eligible for the veteran discount program as price is determined by demand.

Blue Placard: Please review Texas SB792 that took effect January 1, 2022. A blue placard is required when parking in a handicap space if the handicap emblem is not on the plates. It's so easy – complete your portion of this form: Application for Disabled Veteran License Plates and/or Parking Placards (Form VTR-615) (txdmv.gov) and send as an attachment via secure message to your VA PCM with a note asking for the prescription for the blue placard, they will complete their portion and mail it to you. You then take that to your county office where you pay your vehicle registration, and they will issue your blue placard.

• Email: AskDMV@TxDMV.Gov

• Phone: 1-888-368-4689

• Website: Disabled Parking, Placards & Plates | TxDMV.gov

### **Legislative Assistance**

To find your elected representative, please visit <a href="http://www.fyi.legis.state.tx.us/Home.aspx">http://www.fyi.legis.state.tx.us/Home.aspx</a>
Members of the Texas Legislature and Congress provide constituent caseworkers to assist veterans with questions, concerns or issues concerning state and federal agencies.

# Senate Committee on Veteran Affairs and Border Security

☐ **Website** https://senate.texas.gov/cmte.php?c=650

# **House of Representatives Defense and Veteran Affairs Committee**

Website: https://house.texas.gov/committees/committee/?committee=C305

### **Combined Arms**

Combined Arms exists to accelerate the transition from military to civilian life. We are a one-stop resource for veterans in transition. Through a combined effort with our 70+ member organizations, we offer holistic support in a customized and efficient way and ensure transitioning service members,

veterans, and their families are connected to the resources they need to successfully transition.

☐ Website: www.combinedarms.us

☐ Address: 2929 McKinney, Houston Texas 77003

• Monday – Friday: 9:00AM – 4:00PM

# **FEDERAL RESOURCES**

# **U.S.** Department of Veterans Affairs

Get access and manage your VA Benefits and healthcare. Please note that sign up for the following accounts may be required to gain access for some of these features. Click the link to create an account.

- DSLogon -https://myaccess.dmdc.osd.mil/identitymanagement/registration.do?execution=e2s1
- MyHealthevet: https://www.myhealth.va.gov/mhv-portal-web/user-registration
- ID.me: https://api.id.me/en/registration/new

Veteran Affairs Texas Directory: <a href="https://www.va.gov/directory/guide/state.asp?STATE=TX&dnum=ALL">https://www.va.gov/directory/guide/state.asp?STATE=TX&dnum=ALL</a>

You will be able to be directed to the following options/links available that you are searching for at **VA.GOV** 

#### **Health Care:**

- Refill and track your prescriptions
- Send a secure message to your health care team
- Schedule and view your appointments
- View your lab and test results
- Apply now for VA healthcare

#### **Disability:**

- Check your claim or appeal status
- View your payment history
- Upload evidence to support your claim
- File for a VA disability Increase
- File acclaim for compensation

#### **Education:**

- View your payment history
- Change your current education benefits
- Compare GI benefits by school
- Apply for Education Benefits

#### **Records:**

- Get Veteran ID Cards (VIC)
- Get your VA Medical Records
- Download your Benefit Letters
- Change your address

• Request your Military records (DD214)

#### **Veteran Benefits Resource Center Overview - National Veterans Foundation**

Our Resource Center explains the eligibility requirements for the various veterans' benefits, how To apply for them, and how to get more information. Wherever possible you will find links to the actual laws and regulations governing the benefits

When they call our Lifeline for Vets<sup>TM</sup> - 888-777-4443 - they reach another veteran of America's armed forces (Vet to Vet Assistance) Click here to request help online.

• **Website:** http://nvf.org/veterans-benefits

#### **REQUEST DD214 at National Personnel Records Center**

One of the National Archives and Records Administration's largest operations. Central repository of personnel-related records for both the military and civil services of the United States Government.

Website: https://www.archives.gov/veterans
Location: 1 Archives Drive, St Louis, MO 63138
Phone: 314-801-0800 Fax: 314-801-9195
Click here to start filling out form online (DD214/separation documents, Official
military personnel File (OMFP), replacement medals, medical and health records)
Mail or Fax the Form

#### eBenefits:

Online tool giving Servicemembers, veterans, and their families instant access to DoD and VA benefits information. This site allows you to do the following

Apply for VA benefits online
Check Post 9/11 GI bill enrollment status
Generate a VA home loan certificate of eligibility
Check the status of compensation and pension claims
Transfer education benefits to a dependent
Update direct deposit and contact information
View VA payment history
Check health benefits eligibility and view TRICARE information
Obtain military personnel records (DD214)

- **Website:** https://www.ebenefits.va.gov/ebenefits/homepage
- Click here to Register for an account

# My HealtheVet

My Healthe Vet is where Veterans can schedule VA appointments online, refill prescriptions, view their health records a send secure messages your healthcare team.

**Website:** <a href="https://www.myhealth.va.gov/mhv-portal-web/web/myhealthevet/home">https://www.myhealth.va.gov/mhv-portal-web/web/myhealthevet/home</a> Click here to Register for an account

# **FINANCIAL ASSISTANCE**

# **Catholic Charities of Central Texas**

Serve veterans, dependents, and surviving spouses

Address: 1625 Rutherford Austin, TX 78754 Phone: 512-651-6100

Website: https://www.ccctx.org

Office Hours: 0830am – 5pm Monday – Friday

# **Caritas of Austin**

Serve veterans and dependents Address: 611 Neches St Austin, TX 78701 Phone: 512-479-4610

Website: https://caritasofaustin.org

Office Hours: 0800am – 4pm Monday – Friday

# **Dept of Texas Veterans of Foreign Wars**

Serve veterans and surviving spouses

Address: 8503 N IH35 Austin, TX 78753 Phone: 512-291-6850

Website: https://www.texasfw.org/foundation

# **Grace after Fire**

Serve veterans and dependents Address: 2929 McKinney St

Houston, TX 77003 Phone: 210-864-2969

Website: <a href="https://www.graceafterfire.org">https://www.graceafterfire.org</a>
Office Hours: 0900am – 5pm Monday - Friday

# **Texas National Guard Family Support Foundation**

Serve veterans, dependents, and surviving spouses

Address: 2008 T H Jones Mill Way

Salado 76571 Phone: 512-535-0053

Website: <a href="https://www.txngfsf.org">https://www.txngfsf.org</a>

Office Hours: 9am – 5pm

# **HEALTH AND WELLNESS**

#### **VETERANS CRISIS LINE**

Are you a veteran in crisis or concerned about one? Connect with the Veterans Crisis Line to reach caring, qualified responders with the department on Veteran Affairs who are veterans themselves. This free support is confidential, available every day 24/7 and serves all veterans, service members, national guard, reserves, and their family members and friends.

• Website: https://www.veteranscrisisline.net/

Click to <u>Chat</u>Phone: 988Text: 988

• Support for deaf and hard of hearing: 711 then 988

### **Veteran Affairs Health Care**

With VA health care, you're covered for regular checkups with your primary care provider and appointments with specialists (like cardiologists, gynecologists, and mental health providers). You can access Veterans health care services like home health and geriatric (elder) care, and you can get medical equipment, prosthetics and prescriptions. Find out how to apply for and manage the health care benefits you've earned.

Website: <a href="https://www.va.gov/health-care/">https://www.va.gov/health-care/</a>

#### TRICARE

Health care program of the United States Department of Defense Military Health System.[1] Tricare provides civilian health benefits for U.S Armed Forces military personnel, military retirees, and their dependents, including some members of the Reserve Component. Tricare is the civilian care

component of the Military Health System, although historically it also included health care delivered in military medical treatment facilities.

Website: <a href="https://www.tricare.mil/">https://www.tricare.mil/</a>

### **CHAMPVA**

Are you the spouse or surviving spouse of—or a child of—a Veteran with disabilities or a Veteran who has died? If you don't qualify for TRICARE (the Department of Defense's health care program for active-duty and retired service members and their families), you may be able to get health insurance through the Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA). Through this program, we cover the cost of some of your health care services and supplies. This is called cost sharing.

You may only be eligible for health care through CHAMPVA if you don't qualify for TRICARE and at least one of these descriptions is true for you.

#### At least one of these must be true:

- You're the spouse or child of a Veteran who's been rated permanently and totally disabled for a service-connected disability by a VA regional office, or
- You're the surviving spouse or child of a Veteran who died from a VA-rated service-connected disability, or
- You're the surviving spouse or child of a Veteran who was at the time of death rated permanently and totally disabled from a service-connected disability, or
- You're the surviving spouse or child of a service member who died in the line of duty, not due to misconduct (in most of these cases, family members qualify for TRICARE, not CHAMPVA).
- A service-connected disability is a disability that we've concluded was caused—or made worse—by the Veteran's active-duty service. A permanent disability is one that's not expected to improve.

Note: A Veteran who's the qualifying CHAMPVA sponsor for their family may also qualify for the VA health care program based on their own Veteran status. If 2 spouses are both Veterans who qualify as CHAMPVA sponsors for their family, they both may now qualify for CHAMPVA benefits. Each time they need medical care, they may choose to get care through the VA health care program or using their CHAMPVA coverage.

Website: <a href="https://www.va.gov/health-care/family-caregiver-benefits/champva/">https://www.va.gov/health-care/family-caregiver-benefits/champva/</a>

## **CHAMPVA Supplemental**

The CHAMPVA Supplemental Insurance, is a private a supplement insurance plan, not affiliated with CHAMPVA is designed to wrap around your CHAMPVA benefit insurance coverage, so that in most cases, you will obtain reimbursement for out-of-pocket expenses not paid for by CHAMPVA. The supplement, like the CHAMPVA health insurance program itself, assists the spouses and dependents of 100% Service Related Disabled Veterans.

The CHAMPVA Supplemental Insurance Plan, when combined with your CHAMPVA benefits, is designed to provide you with the protection you need when you need it. The plan will pay your cost share for both covered inpatient and outpatient medical expenses after you satisfy the calendar year plan deductible of \$250 per person, \$500 family maximum. Take a moment now to read the details inside. Then enroll today to give your family the additional protection of the GEA CHAMPVA Supplement Insurance Plan that complements your CHAMPVA benefits.

- 100% out-of-pocket costs for covered services\*
- Pays 100% of Doctors Visits, Pharmacy, and Hospital Co-pays\*
- Guaranteed acceptance (subject to 6 month pre-existing condition limitation\*\*)

Website: <a href="https://champva.us/">https://champva.us/</a>

#### **Austin Vet Center**

Vet Centers across the country provide a broad range of counseling, outreach, and referral services to combat Veterans and their families. Vet Centers guide Veterans and their families through many of the major adjustments in lifestyle that often occur after a Veteran return from combat. Services for a Veteran may include individual and group counseling in areas such as Post-Traumatic Stress Disorder (PTSD), alcohol and drug assessment, and suicide prevention referrals. All services are free of cost and are strictly confidential. Service extended to all combat zone veterans and sexual harassment/assault victims of any era.

- Services
  - o Individual Counseling for veterans, service members, and their families
  - o Group Counseling
  - o Sexual Trauma Counseling
  - o Marital/Family Counseling
  - o Bereavement Counseling for families who experience an active duty death
  - Substance abuse Assessment and Referral
  - Liaison with other VA programs and Community Resources
  - Information on Benefits
  - Community Education

927-8387)
For assistance after hours, weekends, and holidays call: 1-877-WAR-VETS (1-877-
Website: http://www.vetcenter.va.gov/
Phone: 512-416-1314 or 877-927-8387
1524 South Interstate 35 Suite 100, Austin, Texas 78704
o community Education

#### Hours of Operation:

Monday: 8:00 am - 4:30 pm
Tuesday: 8:00 am - 4:30 pm
Wednesday: 8:00 am - 4:30 pm
Thursday: 8:00 am - 4:30 pm
Friday: 8:00 am - 4:30 pm

□ Saturday: Closed□ Sunday: Closed

### Help.Org

Educate consumers and serve as a voice for consumer advocacy and wellness. A way to be empowered to make well-informed decisions on safe, dependable services and products. This is a guide that provides comprehensive information on substance abuse statistics among veterans, governmental programs that offers treatment, and steps that veterans can take to get the help that they need.

Website: https://www.help.org/substance-abuse-rehab-for-veterans/
Austin Rehab Centers: https://www.help.org/drug-and-alcohol-rehab-centers-in-austin-tx/

#### Military Veteran Peer Network (MVPN)

The Military Veteran Peer Network is an affiliation of Service Members, Veterans and Family Members dedicated to establishing camaraderie and trust with each other, identifying and vetting community resources and, collectively, contributing to the communities where they live.

Travis County MVPN Peer Support Coordinator: James Lambert: James@samaritan-center.org
Website: http://www.milvetpeer.net/
Phone: 512-527-4584
To find your local Peer Support Coordinator, Click here

# Samaritan Center for Counseling and Pastoral Care - Hope for Heroes

The Samaritan Center's mission is to improve the mental, physical and spiritual health of individuals and families in Central Texas. The Samaritan Center's primary goal is to provide mental health care and integrative medicine that is accessible and affordable, particularly to low income families and individuals who have little to no health insurance. Many counselors are available for appointments before and after the main office hours

- Services include
  - o Mental health Counseling for children, adolescents, adults and families
  - o Group therapy
  - o Tele mental Health
  - o Peer Support Services
  - o Pastoral counseling
  - o Wellness education for communities, schools, churches and organizations
  - o Integrative Medicine; including acupuncture, tai chi, nutrition counseling, and well as Chinese and Western herbal medicine
- Clinical Director: Teresa Shigemasa, Teresa@samaritan-center.org
- 8956 Research Blvd, Austin, Texas 78758
- Phone: 512-451-7337 (Call to schedule an appointment)
- Website: <a href="https://samaritan-center.org/veteran-military-services/">https://samaritan-center.org/veteran-military-services/</a>

#### **Austin Recovery**

Our mission is to extend the hand of recovery to all those seeking alcohol and drug abuse treatment. Through the support of the community and generous gifts from our sustainers, we are committed to offering the highest quality inpatient rehab and other services at our recovery center, for some of the best prices in the country, and we accept many forms of insurance. Additionally, we provide residential addiction treatment for those without resources through funding from the State of Texas, local cities and counties and generous community groups and gifts. To find out about our costs and payment options, whether you are interested in residential addiction

• Website: <a href="http://www.austinrecovery.org/">http://www.austinrecovery.org/</a>

Admissions Phone: 512-697-8600Main Office Phone: 512-697-8500

Contact Form

#### **Lone Survivor Foundation**

Focus to educate service members, veterans and their family members on the warning signs, symptoms and characteristics of injuries to better prepare our service members when returning home. The foundation provides therapeutic programs held throughout the year that are focused on PTSD, mTBI, military sexual assault and pain management matters.

Address: 1414 11th Street STE 1, Huntsville Texas 77340
Office 936-755-6075 Fax: 832-581-3593
Website: <a href="http://orwfoundation.org/">http://orwfoundation.org/</a>
Contact Form

#### **Heroes Below (Underwater Stress Reduction and Relaxation)**

**Heroes Below** is not just a non-profit organization that provides underwater stress reduction and relaxation to Active Duty Military, Veterans, and First Responders in Central Texas; it is also a place to learn new skills, find camaraderie, healing, challenge, and excitement.

Through the experience of donning scuba equipment and going beneath the surface of the water, participants can experience a new world; one that offers new perspectives. The simplicity of the Heroes Below program is that you don't need to know how to swim because all we do is float.

Studies have confirmed that recreational diving appears to be greater than the practice of other sports in reducing stress and improving well-being. SCUBA has also been found to restore neurological and psychological function in paraplegics. The most striking impact was seen in PTSD symptoms, which decreased by 80 percent.

#### How Can I Be Part of Heroes Below?

Heroes Below is a COST-FREE program offered in Central Texas to all Active Duty Military, Veterans, and First Responders; male and female, able-bodied and disabled. The pool time, SCUBA gear, SCUBA instructor's time is all donated. The only cost to any Active Duty Military, Veterans, and First Responders is your time. Several Heroes Below SCUBA instructors are "Classified Diver" certified and have worked with military veterans with disabilities.

## **How the Program Works**

Through the use of basic SCUBA gear and confined pool settings, Heroes Below offers an underwater zero gravity experience, floating in 6-8 feet of water while listening to your bubbles.

# What to Expect

Heroes Below can accommodate:

- 1-6 participants per session.
- The end goal of relaxation/stress reduction starts in the shallow end of the pool and we work our way into the deep end; but, the real goal is to experience the magic between the shallow end and the deep end!

#### Session 1 (1.5 hours):

- An introduction to the SCUBA gear and how all of the equipment works.
- You will learn how to breathe from the SCUBA tank through a regulator that rests in your mouth.
- Subsequent sessions will last approximately 1 hour. We will progress to the deep end of the pool ONLY when you feel comfortable enough to move forward.

•
Website: Heroes Below Underwater Stress Reduction and Relaxation
Contact email: HeroesBelow   Contact

#### **NK Medical Group Veterans' Retreats**

And, there is so much more once you have experienced it!

NK Medical Group offers Veteran Retreats that are outdoor events designed to help Veterans heal, reenter life after service and enter the private sector. Take a look below to find out about upcoming events.

- Ziplining, kayaking, and horseback riding
- Travel to stunning locations such as the Grand Canyon of Yellowstone, Old Faithful, the Rocky Mountains, and more
- All Veteran Retreats
- Women's Veteran Retreats
- Couples Veteran Retreats
- Men's Veteran Retreats

We are affiliated with Federal VA hospitals and clinics.

Phone: 720-261-4415
 Email: Contact NK Medical Group | United States | 720-261-4415
 Website: NK Medical Group | Clinic Equipment Setup | Denver, CO

### Austin Area Mental Health Consumers, Inc. (AAMHC)

Austin Area Mental Health Consumers Inc provides its services at the Self- Help and Advocacy center. Their goal is to make a difference for people with lived experiences of mental health, substance use, and homelessness. Members receive life affirming services, embrace recovery and healthy living, become gainfully employed and give back to their communities.

•	Executive Director: Shannon Carr – <a href="mailto:scarr@austinmhc.g">scarr@austinmhc.g</a>	org
	3205 South 1st Street, Austin, TX.78704	
	Phone: (512) 442-3366 Fax: (512) 448-3366	
	Email: admin@austinmhc.org	
	Website: http://www.austinmhc.org/	
	Hours	
	○ Monday-Tue, 12:00PM – 4:30 PM	
	○ Wednesday-Friday: 9:00 AM – 4:00 PM	

#### **ROCK On Veterans**

ROCK (Ride on Center for Kids) offer ROCK On Veterans, a program for active duty service members and veterans partnering with horses and veteran volunteers. Goal of this program is to improve the lives of service members who have suffered injury in the line of duty, helping them adjust

physically and emotionally to their post-war lives. The cost for veterans and service members are 100% covered through fundraising efforts and grants.

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	Intro to Horsemanship Class (Required to begin with this class)
	Continuing Horsemanship 1
	Continuing Horsemanship 2
	Unmounted Horsemanship Class
•	Men's Therapeutic Riding Class
•	Women's Therapeutic Riding Class
Heidi I	Derning: Heidi@rockride.org
	2050 Rockride Lane (formerly CR 110)
	Georgetown, TX 78626
	Phone: 512-930-7625 Ext: 311 Fax: (512) 863-9231
	General Phone: 512-930-7625 (Call to verify current hours)
	Website: <a href="https://rockride.org/rock-on-veterans/">https://rockride.org/rock-on-veterans/</a>
	Hours

# o Friday: 8:00AM-5:00PM

o Monday-Thursday: 8:00AM – 8:00PM

o Saturday - Sunday: Closed

#### **Service Animals**

Texas Law and federal American with Disabilities Act guarantee the right of a person who is blind or has other disabilities, including post-traumatic stress disorder (PTSD) to be accompanied by a trained service animal in all public places. For More Information about Service Animals in Texas go to Texas Workforce Commission. <a href="https://www.twc.state.tx.us/jobseekers/tips-tools-about-service-animals">https://www.twc.state.tx.us/jobseekers/tips-tools-about-service-animals</a>

NOTE: Angel Wings for Veterans and their families: Provides free air transportation for medical ca

re, service dog acquisition for veterans with PTS/TBI.		
□ Website: https://angelwingsforveterans.org/		
□ Contact Form		
☐ Canine Companions for Independence, Inc:		
• Website <a href="https://canine.org/service-dogs/our-dogs/veterans-initiative/">https://canine.org/service-dogs/our-dogs/veterans-initiative/</a>		
o <b>Email:</b> <a href="https://canine.org/contact-veteran-programs-specialist/">https://canine.org/contact-veteran-programs-specialist/</a>		
o Phone: 1-800-572-BARK (2275)		
o <u>Contact Form:</u>		
□ NEADS World Class Service Dogs		

- o **Website:** <a href="https://neads.org/service-dog-programs/service-dogs-for-veterans/">https://neads.org/service-dog-programs/service-dogs-for-veterans/</a>
- Contact Form email: https://neads.org/contact/
- o Phone: (978) 422-9064 Voice or TDD

#### **□** Patriot Paws

o Website: <a href="https://patriotpaws.org/">https://patriotpaws.org/</a>

o Phone: (972) 772-3282

o Email: office@patriotpaws.org

Contact Form

#### ☐ Hounds for Heroes

 $\verb|O Website: | \underline{ https://www.thedogalliance.org/houndsforheroes\#ServiceDogQuestions and Answers}| \\$ 

Phone: 512-335-7100Contact Form

#### **Dental Lifeline Network**

**ELIGIBILITY:** Dentists across the country have volunteered to provide dental care to veterans. They do this for free to eligible applicants.

If you have a permanent disability or are over 65 years old or have medical documentation that dental care is required, you may qualify for free treatment through the Will You See One Vet program.

☐ **Website:** <a href="https://dentallifeline.org/veterans/">https://dentallifeline.org/veterans/</a>

□ **Phone:** 303–534–5360

☐ Download and print an application

☐ **Application:** <a href="https://dentallifeline.org/apply-for-help/application">https://dentallifeline.org/apply-for-help/application</a>

### **Everyone for Veterans**

Volunteer board working toward each community taking care of their veterans by utilizing the power of the local community to provide services and goods for qualified veterans in the United States. Serves Veterans (and spouses) who had returned from combat areas and struggling financially. E4V collaborates with civilians and professionals, including private dentists or dental schools near you to provide free (lab fees may apply) comprehensive dental care, other services or essential goods, to appreciate veterans who've returned from combat areas. Depending on where you are located, there can be a long wait to assign a dentist, other services or goods requested by you. This is why we are NOT able to provide assistance for emergency care.

□ **Website:** <a href="https://www.everyoneforveterans.org/">https://www.everyoneforveterans.org/</a>

☐ Click To apply – www.everyoneforveterans.org/applynow.html

Email: https://everyoneforveterans.org/contact-us.html

#### **Project Mend**

Project MEND is honored to serve those who served our country. We assist Texas veterans (any person discharged from the armed forces of the United States) and their family members, including surviving spouses (widows/widowers) and dependents (spouses and dependent children), with refurbished medical equipment and other assistive technology items.

The first step for all Project MEND programs is to get a prescription or Letter of Medical Necessity for the needed medical equipment or AT device and email it to <a href="mailto:rx@projectmend.org">rx@projectmend.org</a>. Once a prescription has been secured, an appointment can be scheduled by completing this <a href="mailto:service agreement">service agreement</a> and emailing to <a href="mailto:rx@projectmend.org">rx@projectmend.org</a> or faxing to (210) 223.6441. For questions, please call (210) 223.6363.

Address: 5015 Wurzbach Rd, San Antonio, TX 78238

**Hours:** 8:00AM – 12:00PM, 1:00PM – 5:00PM; Monday – Friday

Website: <a href="https://www.projectmend.org/donate/">https://www.projectmend.org/donate/</a> Contact: <a href="https://www.projectmend.org/contact/">https://www.projectmend.org/contact/</a>

#### **Age of Central Texas**

AGE of Central Texas is a regional nonprofit organization that provides education and support to people all along the spectrum of growing older, no matter where they are on that journey. Each year, AGE serves more than 3,000 older adults and caregivers through its primary interrelated programs.

# AGE Health Equipment Lending Program:

- Monday-Friday
- 8:00 a.m. to 4:00 p.m.
- Supply pick-up by appointment only

Requests: To request equipment or supplies, please call 512-600-9288.

Please realize that due to limited staff availability, it may take 48 hours to return your call, and same-day pick-up may not be available.

You can also email Equipment@AGEofCentralTX.org.

**<u>Donations:</u>** Donations of gently-used equipment are by appointment only;

we are also accepting donations of unused adult incontinence products.

Please call **512-600-9288** or email <u>Equipment@AGEofCentralTX.org</u> to schedule an appointment to drop off your donation.

# **Health Equipment Lending Program**

Unwanted or unneeded medical equipment has life-changing power when it is passed along. The AGE of Central Texas **Health Equipment Lending Program** makes a wide variety of health and mobility equipment available to the community through <u>free</u>, no-time-limit loans of donated equipment. In 2019, more than 1,375 individuals received loans provided at no charge to seniors, individuals with disabilities, and those in need. The program also distributes donated adult incontinence products to those who need them.

# **To Borrow Equipment:**

- Call our office at 512-600-9288 or email us at <a href="Equipment@AGEofCentralTX.org">Equipment@AGEofCentralTX.org</a> to see if the equipment you need is in stock. We'll ask you a few simple questions so we know who you are and how to get in touch with you. Current office hours are 8:00 a.m. to 4:00 p.m., Monday through Friday. Note that due to limited staff availability, it may take 48 hours to return calls or reply to emails.
- **Tell us what you need.** If we have it, you can pick it up at a scheduled appointment time. Items that we usually have available to loan include:
  - Wheelchairs

- Rollators
- Walkers
- Shower Chairs and Benches
- Canes
- Bedside Commodes
- Crutches
- Grab Bars and Rails
- Elevated Toilet Seats
- Adult Incontinence Products
- **Pick it up.** When you arrive, pull into the circular drive at 3710 Cedar Street (at 38th Street), and enter the building through the double doors. Our office is located at the double doors.

### **To Donate Equipment:**

Without donors, we could not provide this service. Your donations give some of our community's most vulnerable citizens safety, mobility, independence, opportunity, and dignity. If you have clean "gently used" health or mobility equipment, or unneeded incontinence products like adult diapers and bed pads, bring them to us! Every piece we make available to the community comes directly from donors like you.

#### Items that can be donated include:

- Wheelchairs
- Rollators
- Walkers
- Shower Chairs and Benches
- Canes
- Bedside Commodes
- Crutches
- Grab Bars and Rails
- Elevated Toilet Seats
- Adult Incontinence Products (especially pull-up-style diapers)

PLEASE NOTE: We are not able to accept prescription medications or medical equipment that can only be distributed via prescription (such as oxygen concentrators). We also cannot accept beds, electronic devices, medical supplies, first aid equipment, or motorized wheelchairs or scooters. There are other equipment items that we are not able to process through this program due to space and staff limitations. Contact us for more details via phone at (512) 600-9288 or via email at <a href="Equipment@AGEofCentralTX.org">Equipment@AGEofCentralTX.org</a>.

## <u>Texas Veterans Commission – Health Care Advocacy Program</u>

Acts on the veteran's behalf as a liaison between veterans and the Department of Veteran Affairs to resolve access issues involving VA health care related services such as

- Doctor Appointments
- Health care related testing / lab testing
- Pharmacy assistance
- Attaining outside referrals for health-related issues
- o VA health care related billing
- Fee basis referrals such as outside referrals for health care services that the VA does not perform at VA facilities.

☐ Manager: Gary Lee, <u>gary.lee@tvc.texas.gov</u>
□ Phone: 512-463-5340
☐ General email: healthcare@tvc.texas.gov
□ <b>Website:</b> https://www.tvc.texas.gov/health-care-advocacy/
<ul> <li>Austin Region Representative: James Juarez, james.juarez@tvc.texas.gov</li> </ul>
o Cell: 512-627-3600
○ Hours: Monday – Friday, 8:00AM – 4:30PM
<u>Texas Veterans Commission – Veterans Mental Health Services</u>
Train and provide technical assistance to service members, veterans and their families, peers, licensed
mental health providers and mental health organizations, community and faith-based organizations
and state agencies on the impacts of military-related trauma and the individuals who have been
military trauma affected. This program also provides training and technical assistance to agencies and
organizations spanning the Texas Criminal Justice System in an effort to improve diversion and
mental health treatment options for justice involved veteran's wo have suffered military related
traumas.
☐ Find your Military Veteran Peer Network Representative
☐ Email: <u>vmhd@tvc.texas.gov</u>
□ Phone: 512-463-6091
□ <b>Website:</b> https://www.tvc.texas.gov/mental-health/
Military One Source
Department of defense program that provides resources and support to active duty, national guard, reserve
service members and their families anywhere in the world.
Services include
<ul> <li>24-hour call center</li> <li>Specialized consultations by phone in the areas of special needs family members,</li> </ul>
personal finances, and education
<ul> <li>Face to face counseling sessions in the user's community designed to address short-</li> </ul>
term, non-medical needs
<ul> <li>Website provides information to service members and their families</li> </ul>
<ul> <li>Provide financial assistance to military spouse pursuing degrees, license or</li> </ul>
certification leading to employment in portable career fields
o Personalized health coaching by phone.
□ Phone: 800-342-9647
☐ Live Chat
□ Website: http://www.militaryonesource.mil/

# **Austin Travis County Integral Care**

Support adults and children living with mental illness, substance use disorder and intellectual and developmental disabilities in Travis County. Services include a 24-hour helpline for anyone who needs

immediate support, ongoing counseling to improve mental health, drug and alcohol treatment to	help
with recovery and housing to regain health and independence.	

Address: 1631 E. 2nd Street, Austin, Texas 78702
 Phone: 512-472-HELP (4357) – 24/7 assistance

☐ Email: <u>info@integralcare.org</u>

☐ **Website**: https://integralcare.org/en/home/

□ Contact Form

• Office Hours: 8 AM – 5 PM

#### **Travis County Central Health**

Central Health helps the people of Travis County live healthier. Created in 2004 by the voters of Travis County, we are the local public entity that provides access to the high-quality care everyone needs to get well and stay healthy. We work with a network of partners to eliminate health disparities to reach our vision of Travis County becoming a model healthy community.

By caring for those who need it most, Central Health improves the health of our community. We are the local public entity that connects low-income, uninsured Travis County residents to high quality, cost effective health care.

Central Health works through a network of <u>health care partners</u> and community members to connect uninsured, underinsured, and low-income residents with high-quality, cost-effective health care.

Website: <a href="https://www.centralhealth.net/">https://www.centralhealth.net/</a>

Address: 1111 East Cesar Chavez St, Austin Texas

78702 Phone: 512-978-8000

<u>Contact Form – www.centralhealth.net/contact/</u>

#### Make A Vet Sweat

Make A Vet Sweat (MAVS) is a nonprofit organization committed to serving veterans who are combating the hidden wounds of Post-Traumatic Stress Disorder (PTSD). This is accomplished by sponsoring applicants at their local gyms for three-month periods to sweat out the toxins of PTSDs with like-minded people. Veteran Application found here.

☐ Website: <u>www.makeavetsweat.org</u>

☐ Contact Form: https://makeavetsweat.org/contact-us/

☐ Email: info@makeavetsweat.org

#### Mylo Obstacle Fitness (MOF)

Accomplishment Center, Gym, Obstacles, Group Training and events. The mission is to positively effect 1 million lives by 2024 and helping people realize they can do more than they think they can do. Veterans receive free membership by having free access to their gym and facility to include weights, obstacles, atlas stones, logs, bon fire pits, BBQ pits and free WIFI (Classes not included).

The Veteran Life 2 Civilian Life program is where they understand that transitioning from the Military to civilian life is difficult. In the military, you know what your duties are, your impact and role is along with comradery with others. When transferring over to civilian life to find purpose again, MOF will try to help the veteran find that purpose.

Note: In order to receive free membership, you must give back. The giving back is volunteering at least 5 hours of volunteer work a month. Volunteer work can include building obstacles, volunteering at events, helping out at nonprofit fundraisers and helping civilian clients understand mental toughness and what it is like to focus on one goal and achieve that goal at all costs.

#### Website:

<u>www.mylofitness.com</u> Email: <u>info@mylofitness.com</u> Phone:

512-386-7405

Address: 12925 Lowden Ln BLDG E, Manchaca Texas 78652

### <u>VETERAN AFFAIRS HEALTH CARE FACILITIES</u>

Local Veterans' Health Administration: Americas largest integrated health care system providing care at 1,255 health care facilities including 170 medical veterans and 1,074 outpatient sites of care of varying complexity and serving 9 million enrolled veterans each year. (Toll Free - 800-423-2111

# **Austin VA Outpatient Clinic:**

- 7901 Metropolis Drive, Austin, TX 78744
- Phone: 512-823-4000
- Website: <a href="http://www.centraltexas.va.gov/locations/Austin.asp">http://www.centraltexas.va.gov/locations/Austin.asp</a>
- Directory: https://www.va.gov/directory/guide/facility.asp?ID=135

#### Cedar Park VA Clinic

- Primary care, basic x-rays, mental health, pharmacy consult, lab, nutrition, and patient education services
  - 1401 Medical Parkway Ste 200 and 400, Building C, Cedar Park, Texas 78613
  - Phone: 800-423-2111
  - Website: http://www.centraltexas.va.gov/locations/CedarPark.asp

#### Central Texas Veterans Health Care System (Olin E. Teague Veterans Medical Center)

- 1901 Veterans Memorial Drive, Temple, Texas 76504
- Phone: 254-778-4811
- Website: http://www.centraltexas.va.gov/

#### **Doris Miller – VA Medical Center**

• 4800 Memorial Drive, Waco, Texas 76711

• Phone: 254-752-6581

• Website: <a href="https://www.centraltexas.va.gov/locations/Waco.asp">https://www.centraltexas.va.gov/locations/Waco.asp</a>

#### **LaGrange VA Clinic**

• 2 Saint Marks Place, LaGrange, Texas 78945

• Phone: 800-423-2111

• Website: https://www.va.gov/central-texas-health-care/locations/lagrange-va-clinic/

• **Hours:** 8:00AM – 4:30PM; Monday – Friday

#### **New Braunfels VA Clinic**

• 790 Generations Dr Suite 700, New Braunfels, Texas 78130

• Phone: 830-643-0717

• Website: https://www.southtexas.va.gov/locations/NewBraunfelsCBOC.asp

• **Hours:** 8:00AM – 4:30PM; Monday - Friday

# **Temple VA Clinic (Patient Aligned Care Team (PACT):**

• 4501 South General Bruce Drive, Suite 75, Temple, Texas 76502

• Phone: 254-778-4811

• Website: https://www.va.gov/central-texas-health-care/locations/temple-va-clinic/

• **Hours:** 8:00AM – 4:30PM; Monday - Friday

# Killeen VA Clinic | VA Central Texas Health Care | Veterans Affairs

1001 East Veterans Memorial Boulevard, Midtown Mall, Suite 400 Killeen, TX 76541-7292

• **Main phone:** 254-312-8006

• VA health connect: 833-284-7212

• **Hours:** 8:00AM – 4:30PM; Monday - Friday

# **BUSINESS DEVELOPMENT**

#### City of Austin Economic Development Department

The Veteran Business Loan Initiative is part of the Family Business Loan Program, a public-private partnership between the City of Austin in conjunction with the U.S. Department of Housing and Urban Development which offers a low interest rate loan and low borrower equity requirements to help create or expand a business.

Prione: 312-978-2502 (Set up appointment)
Flyer for more information
Website: http://www.austintexas.gov/department/family-business-loan-program

#### City of Austin Small and Minority Business Department

Administers the minority- owned, women-owned, and disadvantaged business enterprise procurement programs for the City of Austin. Mission is the promote access and equity on City of Austin contracts, providing economic opportunity to those qualified.

Contact us Form  Website: http://www.austintexas.gov/department/small-and-minority-business
Contact vs Forms
Phone: 512-974-7600
Address: 811 Barton Springs Rd STE 805, Austin Texas 78704

#### <u>Texas Veterans Commission – Veteran Entrepreneur Program</u>

Provides veteran entrepreneurs and veteran small businesses the tools they need to start or grow their business. Team of consultants who are veterans, business owners and MBA graduates are dedicated to the veteran's success and the program advisor ensures that they provide the tools and processes to deliver timely, quality services to veterans, family members and survivors.

Manager: Megan Tamez, Megan.tamez@tvc.texas.gov

Phone: 512-463-0519

Contact: https://www.tvc.texas.gov/entrepreneurs/contact-vep/

Website: <a href="https://www.tvc.texas.gov/entrepreneurs/">https://www.tvc.texas.gov/entrepreneurs/</a>

# **Veterans Business Services (VBS)**

Mission is to operate a business service platform and networking hub that aids Service-Disabled Veteran Entrepreneurs seeking, acquiring and/or developing small businesses through the Veteran Administration's Vocational Rehabilitation and Employment Program.

Website: <a href="https://www.veteransbusinessservices.us">https://www.veteransbusinessservices.us</a>
Address: 1708 Jackson St, Oregon City, OR 97045
Phone: 503-344-6945
Email: info@veteransbusinessservices.us

#### Entrepreneurship Boot Camp for Veterans (EBV)

EBV is a novel, one of a kind initiative designed to leverage the skills, resources, and infrastructure of higher education to offer cutting-edge, experiential training in entrepreneurship and small business management to post-9/11 Veterans and their families. The aim of the program is to open the door to economic opportunity for our veterans and their families by developing their competencies in creating and sustaining an entrepreneurial venture. The entire EBV training program is offered without any cost to participating veterans and operated by the Institute for Veterans and Military Families at Syracuse University (IVMF). Click <a href="here">here</a> to apply.

J \
□ Website: https://ebv.vets.syr.edu/
☐ Address: National Veterans Resource Center: Daniel and Gayle D'Aniello Bldg, 101 Waverly
Ave, Syracuse, NY 13244
□ Phone: 315-443-6898
☐ Email: <u>IVMFEDUCATION@SYR.EDU</u>

#### Small Business Administration (SBA) Veterans Representative

The U.S. Small Business Administration's (SBA) mission is to foster enhanced entrepreneurship among eligible veterans by providing increased opportunities; to vigorously promote the legitimate interests of small business concerns owned and controlled by eligible veterans and to ensure that those concerns receive fair consideration in purchases made by the Federal government. Contact one of the SBA Veterans Business Development Center offices below for information regarding programs and loans for veterans in Texas. We have also provided the web address for The Office of Veterans Business Development

☐ Website: <u>www.sba.gov/VETS</u>

## Texas State University SBDC

The Texas State University Small Business Development Center (SBDC) works with existing and startup small businesses to help them grow and compete in today's global economy. SBDCs are available to provide assistance during every phase of the business life cycle. The improvements that result from our direct support of our client's activities lead to job creation, investments, and economic growth for communities throughout central Texas.

The SBDC's professional staff of business advisors, trainers, and researchers provides comprehensive, confidential business counseling services at no cost to the client. The SBDC is funded in part by the U. S. Small Business Administration and Texas State University, and is supported by an extensive network of banks, chambers of commerce, and other economic development organizations.

The Texas State University SBDC serves 12 counties within the 79-county service area of the <u>South-West Texas Border SBDC Network regional office</u>. This regional office, located in San Antonio, directs the activities of 10 satellite SBDCs, located as far west as El Paso and as far east as Victoria

Гexas	State University SBDC
	Address: 505 E. Huntland Dr, STE 460, Austin Texas 78752
	Phone: 512-420-9379
	Website: <a href="http://sbdc.mccoy.txstate.edu/">http://sbdc.mccoy.txstate.edu/</a>

#### **Austin SCORE**

SCORE is a nonprofit association dedicated to educating entrepreneurs and helping small businesses start, grow, and maintain their businesses. SCORE is a mentoring organization.

SCORE Austin provides confidential business counseling and advice to entrepreneurs seeking to start a business, and to existing businesses seeking expertise regarding problems or opportunities.

□ Address: 5524 Bee Cave Rd, Westland Park, BLDG M #100, Austin Texas 78746

☐ Phone: 512-928-2425

☐ Email: score.austin@scorevolunteer.org ☐ **Website**: https://www.score.org/austin

# **Big Austin**

For 25 years, BiG has been at the heart of Central Texas economic growth and small business development. BiG has watched the Austin and Central Texas economy experience a fundamental transformation in the latter part of the 20th century, fueled by an increase from the City's traditional base of government and large manufacturing, to high tech and entertainment relocation's to the region. This increase was related to global economic shifts that continue today as manufacturing activities move overseas and then replaced by a knowledge and service-based economy.

□ Address: 8000 Centre Park Drive, STE 200, Austin Texas 78754

□ Phone: 512-928-8010 ☐ Email: info@bigaustin.org • Hours: 8:30AM – 5:30PM

☐ **Website:** https://bigaustin.org/

# Office of Veterans Business Development (VBOC)

Devoted exclusively to promoting veteran entrepreneurship, the OVBD facilitates the use of all SBA programs by veterans, service-disabled veterans, reservists, active-duty service members, transitioning service members, and their dependents or survivors.

SBA programs provide access to capital and preparation for small business opportunities. They can also connect veteran small business owners with federal procurement and commercial supply chains.

The Veterans Business Outreach Center Program is an OVBD initiative that oversees Veterans Business Outreach Centers (VBOC) across the country. This small business program features a number of success stories and offers business plan workshops, concept assessments, mentorship, and training for eligible veterans.

#### Find your nearest center.

□ **Website:** https://www.sba.gov/about-sba/sba-locations/headquarters-offices/office-veterans-businessdevelopment

#### **Veterans Business Resource Center (VBRC)**

If you are an honorably discharged Veteran or a member of the Guard or Reserve, the Veterans Business Resource Center can assist you. Our staff of experts can help guide you toward your entrepreneurial goals. Their mission is to assist veterans and former service members that want to launch, grow, or sell their businesses. We provide counseling, mentoring, resources, and education for those seeking the next level of achievement.

Phone: 314-531-VETS (8387)
Email: admin@vetbiz.com
Address: 611 N 10 <sup>th</sup> Street, Suite 350, St. Louis, MO 63101
Website:
http://www.vetbiz.com/

#### **VetFran**

The mission of VetFran is to educate both veterans and franchisors about the unique match between the skills and aptitude of entrepreneurial veterans and the demands and opportunities of being a franchisee. Our research and experience has shown that veterans make great franchisees and that the business model is a gateway to small business ownership, prosperity and success for our nation's heroes. To facilitate the transition of veterans into franchising by encouraging franchisors to offer discounts and incentives to veterans on the one hand, and to assemble resources, tools and a database of franchising opportunities for veterans on the other.

Phone: 202-662-0781
Address: 1900 K Street NW STE 700, Washington DC 20006
Email: <a href="https://www.vetfran.org/about-us/#vetfran">https://www.vetfran.org/about-us/#vetfran</a>
Website: https://www.vetfran.org/

# **EDUCATION AND TRAINING**

#### **Veteran Affairs**

Applying for your VA education benefits can be done in just a few steps:
□ Apply online.
☐ Visit your nearest VA <u>regional office</u> to apply in person.
• Consult with the VA Certifying Official—who is usually in the Registrar's or Financial Aid
office—at the school of your choice. This official has application forms and can help you
apply.
□ Call 1-888-GI BILL-1 (888-442-4551) to have the application mailed to you.
For Payment Rates – Go Here
Website: https://www.benefits.va.gov/gibill/

# Texas Veterans Commission – Education Services

Approves all programs for Chapter 30, 33, 35, 1606, and 1607 federal education benefits. Through an approval process, the Texas Veterans Commission ensures that institutions and employers are in compliance with federal guidelines and are qualified to provide the type of training offered.

Director: David Salgado

Operations Manager, Veterans Education Program: Charles Bryant

Phone: 512-463-3168

Website: www.tvc.texas.gov/education/

#### **GENERAL EMAILS:**

Hazlewood: hazlewood@tvc.texas.gov

GI Benefits:

educationservices@tvc.texas.gov

It is the purpose of the Texas Veterans Commission to serve Texas veterans, their dependents and survivors, in all matters pertaining to veterans' benefits and rights. It is the designated agency of the State of Texas to represent the State and its veterans before the U.S. Department of Veterans Affairs (VA).

# Federal Benefit: Montgomery GI Bill (Chapter 30)

Provides up to 36 months of education benefits. This benefit may be used for degree and certificate programs, flight training, apprenticeship/on-the-job training and correspondence course. Remedial, deficiency and refresher courses may be approved under certain circumstances

Website for more information: <a href="https://www.tvc.texas.gov/education/montgomery-gi-bill/">https://www.tvc.texas.gov/education/montgomery-gi-bill/</a>
Click to Apply on the VA website

#### Federal Benefit: The Post 9/11 GI Bill (Chapter 33)

The Post-9/11 GI Bill (Chapter 33) helps you pay for school or job training. If you've served on active duty after September 10, 2001, you may qualify for the Post-9/11 GI Bill (Chapter 33). Find out if you can get this education benefit.

Eligibility: At least one of these must be true:

- You served at least 90 days on active duty (either all at once or with breaks in service) on or after September 11, 2001, or
- You received a Purple Heart on or after September 11, 2001, and were honorably discharged after any amount of service, **or**
- You served for at least 30 continuous days (all at once, without a break in service) on or after September 11, 2001, and were honorably discharged with a service-connected disability, or
- You're a dependent child using benefits transferred by a qualifying Veteran or service member **Note:** If you're a member of the Reserves who lost education benefits when the Reserve Educational Assistance Program (REAP) ended in November 2015, you may qualify to receive restored benefits under the Post-9/11 GI Bill.

#### Do these benefits expire?

This depends on when you were discharged from active duty.

- If your service ended before January 1, 2013, your Post-9/11 GI Bill (Chapter 33) benefits will expire 15 years after your last separation date from active service. You must use all of your benefits by that time or you'll lose whatever's left.
- If your service ended on or after January 1, 2013, your benefits won't expire thanks to a law called the Forever GI Bill Harry W. Colmery Veterans Educational Assistance Act.

### Federal Benefit: Montgomery GI Bill Selected Reserve (MGIB-SR)

Offers up 36 months of education and training benefits if you are a member of the Army, Navy, Air Force, Marine Corps or Coast Guard Reserves, Army National Guard or Air National Guard and you meet the requirements below.

- Have either a 6-year service obligation (You agreed to serve 6 years) in Selected Service, or
- Are an officer in the Selected Reserve who agreed to serve 7 years in addition to your initial service obligation and
- Obligation must have started after June 30, 1985 or for some types of training after September 30, 1990.

All the following must also be true:

- Complete your initial Active Duty Training (IADT), and
- Get a high school diploma or certificate of equal value, like High School Equivalency Diploma or GED, before finishing IADT (note: You can't use 12 hours towards a college degree to meet this requirement), and
- Stay in good standing while serving in an active Selected Reserve Unit (Note: you'll still be eligible if you're discharged from Selected Reserve service due to a disability that was not caused by misconduct).

#### State Benefit: Hazelwood Act:

State of Texas benefit that provides qualified Veterans, Spouses and dependent children with an education benefit of up to 150 hours of tuition exemption, including most fee charges, at public institutions of higher education in Texas. This does NOT include living expenses, books or supply fees.

Hazelwood Act is only available for use at a Texas public college or university, schools listed under Independent (Private) institutions DO NOT qualify for this exemption.

#### Eligibility:

- Veteran must at the time of entry into active duty to the U.S. Armed forces,
  - o Designated Texas as Home of Record
  - Or entered the Service in Texas
  - Or was a Texas resident
- Have received an honorable discharge or separation or general discharge under honorable conditions as indicated on the Veteran's Certificate of Release or Discharge from Active Duty (DD Form 214)
- Served at least 181 days of active duty service (Excluding training)
- Currently reside in Texas
- Have no federal Veterans education benefits or have no federal veterans' education benefits
  dedicated to the payment of tuition and fees only (such as Chapter 33 or 31; for term or
  semester enrolled that do not exceed the value of Hazlewood benefits
- Not be in default on a student loan made or guaranteed by the State of Texas.
- Enroll in classes for which the college receives tax support (i.e. a course that does not depend solely on student tuition and fees to cover its cost) unless the college's governing board has ruled to let veterans receive the benefit while taking non-funded courses; and
- Meet the GPA requirement of the institution's satisfactory academic progress policy in a degree or certificate program as determined y the institution's financial aid policy and as an undergraduate student, not be considered to have attempted an excessive amount of credit hours.
  - **Website:** https://www.tvc.texas.gov/education/hazlewood-act/
  - Application on website found <u>here.</u>

# Federal Benefit: Fry Scholarship

The Marine Gunnery Sergeant John David Fry Scholarship (Fry Scholarship), a scholarship for children and spouses of certain Veterans. If your parent or spouse died in the line of duty on or after September 11, 2001, while serving in the Armed Forces, or was a member of the Selected Reserve who died from a service-connected disability, you may qualify for this benefit. Eligible beneficiaries attending school may receive up to 36 months of benefits at the 100% level.

You may be eligible for Fry Scholarship benefits if you're the child or surviving spouse of:

- A member of the Armed Forces who died in the line of duty while serving on active duty on or after September 11, 2001, **or**
- A member of the Armed Forces who died in the line of duty while not on active duty on or after September 11, 2001, or

 A member of the Selected Reserve who died from a service-connected disability on or after September 11, 2001

#### As the child of a service member

- You can be married or unmarried.
- If you turned 18 or graduated from high school before January 1, 2013, you can get a Fry Scholarship until you're 33 years old.
- If you turn 18 or graduate from high school after January 1, 2013, you can get a Fry Scholarship at any age over 18 or after you graduate (whichever comes first).
- If your parent was a member of the Selected Reserve and died from a service-connected disability while not on active duty, you can get a Fry Scholarship at any time, no matter how old you are.
- If your parent died in the line of duty before August 1, 2011, you may qualify for both the Fry Scholarship and the Survivors' and Dependents' Educational Assistance (DEA) program. But you can use only one program at a time. We cap combined benefits at 81 months of full-time training. Read about the DEA program
- If you're receiving Dependency and Indemnity Compensation (DIC), you'll need to give up those payments when you start to use the Fry Scholarship.
   Read about DIC

#### As the spouse of a service member

- If you remarry, you'll no longer be eligible for the Fry Scholarship.
- You can still get Dependency and Indemnity Compensation (DIC) payments while using the Fry Scholarship.
  - Read about DIC
  - Website: <a href="https://www.tvc.texas.gov/education/frv-scholarship/">https://www.tvc.texas.gov/education/frv-scholarship/</a>

# VA Education Benefits for Survivors and Dependents Assistance (Ch 35)

You may be able to get these benefits if both you and the Veteran or service member meet certain eligibility requirements.

#### One of the descriptions listed below must be true:

- The Veteran or service member is permanently and totally disabled due to a service-connected disability, or
- The Veteran or service member died while on active duty or as a result of a service-connected disability, or
- The Veteran or service member is missing in action or was captured in the line of duty by a hostile force. **or**
- The Veteran or service member was forcibly detained (held) or interned in the line of duty by a foreign entity, **or**
- The Veteran or service member is in the hospital or getting outpatient treatment for a service-connected permanent and total disability and is likely to be discharged for that disability (effective

December 23, 2006)

### If you're the child of a Veteran or service member

- You can get benefits if you're between the ages of 18 and 26, except in certain cases. You may be married or unmarried.
- If you're over 18 years old and using DEA, you can't get Dependency and Indemnity Compensation (DIC) from us.
   Learn about DIC
- If you join the military, you can't use this benefit while on active duty. And if you want to use this benefit after you leave the service, you can't have a dishonorable discharge. Military service can extend your eligibility, but this increase doesn't usually go past your 31st birthday.

### If you're the spouse of a Veteran or service member

- Your benefits start on the date we conclude that you qualify or on the date of the Veteran's death, and last for 10 years.
- If we rated the Veteran as permanently and totally disabled, with an effective date that's 3 years after discharge from active duty, you'll qualify for benefits for 20 years from that effective date. This new policy began on October 10, 2008. We won't pay benefits for training you started before this date.
- If the service member died on active duty, your benefits end 20 years from the date of death.
- You can get DIC payments from us and use DEA benefits.
- □ Website: <a href="https://www.va.gov/education/survivor-dependent-benefits/">https://www.va.gov/education/survivor-dependent-benefits/</a>
   □ Apply for VA Education Benefits (Chapter 35)

# Federal Benefit: On-The-Job Training (OJT)

If you are a military veteran or eligible family member, the On-The-Job Training (OJT) program offers you an alternative way to use your VA (GI Bill) education benefits. While you are in training for a new job, you can receive monthly benefits from the Department of Veterans Affairs in addition to your regular salary.

☐ Website: <a href="https://www.tvc.texas.gov/education/on-the-job-training/">https://www.tvc.texas.gov/education/on-the-job-training/</a>

### Yellow Ribbon

This program can help you pay for higher out of state, private school, or graduate school tuition that the Post 9/11 GI bill doesn't cover.

### You must qualify for the Post-9/11 GI Bill at the 100% benefit level

To qualify, at least one of these must be true:

- Served at least 36 months on active duty (Either all at once or with breaks in service) or
- Received a Purple Heart on or after September 11, 2001 and were honorable discharged after any amount of service, or
- Received a Fry Scholarship on or after August 1, 2018, or

- Served at least 30 continuous days (All at once, without a break) on or after September 11, 2001, and were discharged after 60 days with a service-connected disability, or
- Are a dependent child using benefits transferred by a Veteran or a service member who has served for at least 36 months on active duty and qualifies at the 100% level, or

Your school must meet certain requirements

#### All of these must be true:

- Your school is an institution of higher learning, and
- Your school offers the Yellow Ribbon Program, and
- Your school hasn't offered the Yellow Ribbon benefit to more than the maximum number of students in their agreement with us, and
- Your school has certified your enrollment with us and provided Yellow Ribbon Program information
- Website: <a href="https://www.va.gov/education/about-gi-bill-benefits/post-9-11/yellow-ribbon-program/">https://www.va.gov/education/about-gi-bill-benefits/post-9-11/yellow-ribbon-program/</a>

### **Vocational Rehabilitation and Employment (Chapter 31)**

If you have a service-connected disability, of at least 10%, that limits your ability to work or prevents you from working, the VA Vocational Rehabilitation and Employment can help. This program helps veterans with service- connected disabilities find meaningful, sustainable careers and connect you with training or other opportunities to help you reach your employment goals.

You're eligible to apply for VR&E benefits and services if you meet both of these requirements:

#### All of these must be true:

- You didn't receive a dishonorable discharge, and
- You have a service-connected disability rating of at least 10% from VA

When we receive your VR&E application, we'll schedule your initial evaluation with a Vocational Rehabilitation Counselor (VRC). The VRC will determine if you're entitled to receive VR&E benefits and services.

If you were discharged from active duty before January 1, 2013, your basic period of eligibility ends 12 years from one of these dates, whichever comes later:

- The date you received notice of your date of separation from active duty, or
- The date you received your first VA service-connected disability rating

The basic period of eligibility may be extended if a VRC finds that you have a serious employment handicap (SEH). Having an SEH means your service-connected disability significantly limits your ability to prepare for, obtain, and maintain suitable employment (a job that doesn't make your disability worse; is stable; and matches your abilities, aptitudes, and interests).

If you were discharged from active duty on or after January 1, 2013, the 12-year basic period of eligibility doesn't apply to you. There's no time limit on your eligibility.

<u>Apply</u> for Vocational Rehabilitation and Employment Benefits online or complete VA Form 28-1900 and mail your completed application to Dept of Veterans Affairs VR&E Intake Center PO Box 5210 Janesville, WI 53547 or in person at your closest VA regional office.

• Website: https://www.va.gov/careers-employment/vocational-rehabilitation/

### **Veterans Integration to Academic Leadership (VITAL)**

The mission on VITAL is to provide world class healthcare and improve the overall mental health of veterans, while supporting their successful integration into college and university campuses through

- 1. Promotion of positive cohesion between veterans and the entire learning community through campus and community clinical education and training.
- 2. Seamless access to VA healthcare services and on-campus clinical counseling
- 3. Providing efficient care coordination of all available services.
- o <u>https://www.va.gov/new-york-harbor-health-care/work-with-us/jobs-and-careers/veterans-integration-to-academic-leadership-vital</u>

### Central Texas Health Care System VITAL Representatives

Rachele Misiti, LCSW-S (TCM Program Manager) – Fort Hood

- 0 254-899-7869
- o Rachele.misiti@va.gov
- o Temple, Bldg 204, Room 6J29

Jeffrey Moe, LMSW: Student Veteran Outreach Coordinator (University of Texas)

- o 512-232-2677
- o Jeffrey.Moe@va.gov or Jeff.moe@austin.utexas.edu
- o SSW Room 3.104A

Metari Garza, LCSW, CCM (Texas A&M University)

- 0 979-845-3161
- o Metari.garza@va.gov
- Veteran Resource & Support Center, Koldus Student Services Building STE 112, TAMU 1251, College Station, Texas

Seth Miller, LCSW (Baylor University)

- o Office: 254-379-8484
- o Seth.miller2@va.gov
- Sid Richardson east Wing Basement 080, Waco, Texas

### **College for Texans**

Many Texans in the U.S. Armed Services or National Guard go on to college. If you're serving in the military and seeking higher education at a Texas college or university, this section will walk you through some important information on special benefits and rules. Texas thanks you for your service and wishes you the best of luck in your college career.

Website: <a href="http://www.collegeforalltexans.com/index.cfm?objectid=6D14A588-F337-DE9F-C34472E57102FA06">http://www.collegeforalltexans.com/index.cfm?objectid=6D14A588-F337-DE9F-C34472E57102FA06</a>

## Servicemembers' Civil Relief Act (SCRA)

SCRA provides certain credit protections to active duty servicemembers. Eligible student loans will not exceed a 6.0% interest rate for the duration the servicemember is on active duty. Eligibility

- Member of the uniformed services on active duty or absent from duty due to sickness, wounds, leave or other lawful cause or U.S. Citizen servicing with a U.S. allied force in prosecution of war or military service as defined under the SCRA.
  - o Army, Navy, USAF, USMC, USCG
  - National Guard (must be called to active duty for more than 30 consecutive days for purposes of responding to a national emergency declared by the President and supported by Federal funds)
- Loans must have been incurred prior to the date that you began active duty

For more information go to **website:** <a href="https://studentaid.gov/sites/default/files/military-student-loan-benefits.pdf">https://studentaid.gov/sites/default/files/military-student-loan-benefits.pdf</a>

### A variety of scholarships are available to veterans and their spouses and families.

• <a href="https://www.usveteransmagazine.com/list-of-military-scholarships-for-service-members-spouses-and-dependents/">https://www.usveteransmagazine.com/list-of-military-scholarships-for-service-members-spouses-and-dependents/</a>

# **EMPLOYMENT**

# **City of Austin**

Website: www.austincityjobs.org

Email: Employment.services@austintexas.gov

Phone: 512-974-3210

### **Employment Services Specialist provide assistance with the following**

• Learn how to search and apply for City Jobs

- Get help setting up a City of Austin Employment Application
- Have an Employment Specialist help you develop or review your resume to make it more competitive in today's job market.
- Get assistance and advice on preparing for your next interview
- Learn about Community resources available to job seekers.

### **Veterans Preference in Hiring**

- This procedure applies to all veteran applicants, who served in the United States Armed Services, continues active duty service and have a minimum of 180 days, and were discharged under honorable conditions.
- This procedure applies to <u>ALL</u> veteran applicants who meet the minimum qualifications for the following positions:
  - o Full-time Status
  - o Part-time Status
  - o Probationary status.
- This procedure does NOT apply to the following positions:
  - Civil Service
  - o Executive
  - Temporary status
  - o Temporary on-call
  - o Temporary seasonal
  - o Interns or any position governed by a contract

#### **City of Austin Employment Services: Satellite Offices**

https://www.austintexas.gov/department/employment-assistance-centers

(Contact staff below for appointment)

**African American Youth Harvest Center** 

o 6633 Hwy 290, Suite 303, Austin TX 78723

**Asian American Resource Center** 

o 8401 Cameron Rd, Austin TX 78754

**DeWitty Training and Employment Center** 

2209 Rosewood Ave, Suite 210, Austin TX 78702

**Workforce Solutions (North)** 

o 9001 N, N Interstate Hwy 35 Ste 110, Austin, TX 78753

**Workforce Solutions (South)** 

o 6505 Burleson Rd, Austin TX 78744

#### Staff:

- Pamela Holt 512-974-2728
- Jessica Duhon 512-978-1772
- Indira Nallapati 512-974-2520
- Frankie Torres 512-974-3478

### **Texas Veterans Commission**

The Texas Veterans Commission takes a comprehensive approach through one-on-one job coaching, interview skills, and resume development. Utilizing local community resources, partnerships, and an action step plan to assist the veteran in gaining meaningful employment. The Veterans employment Program's mission is to provide sound coaching and to assist employers with understanding the unique benefits of hiring veterans so that every Texas Veteran and eligible Veteran spouse has access to long term and meaningful employment.

#### Employment services include:

- Intensive services
- Converting military occupation to civilian occupations for resume and job search
- Job matching and referrals
- Resume assistance
- Employer outreach
- Job Search workshops
- Vocational guidance
- Labor market information
- Referrals to training
- Other supportive services

The first step is to register with WorkInTexas.com and begin your job search.

The website, <u>Work-In-Texas-Veterans.jobs</u>, helps Texas veterans translate their military skills to jobs in the civilian world. The Military Occupation Code Crosswalk function allows veterans to enter the type of work they performed in the Armed Services and receive a list of civilian jobs that require those skills. The system also translates military occupation codes into skills employers are looking for in potential employees.

- Director, Veteran Employment Services: Anna Baker, <u>Anna.Baker@tvc.texas.gov</u>, 512-463-2333
- Website:
  - o https://www.tvc.texas.gov/veteransemploymentservices/
  - o https://www.tvc.texas.gov/employment/veterans/

• General Email: <a href="mailto:tvcemployment@tvc.texas.gov">tvcemployment@tvc.texas.gov</a>

### **Goodwill Central Texas: Operation GoodJobs**

Operation GoodJobs supports 10 community-based Goodwill organizations with funds to provide tools and resources that equip veterans and military families with advanced labor market information; access to employment, training, credentials and career advancement opportunities; financial wellness resources; and more. This initiative serves both male and female veterans, Operation GoodJobs offers customized services to connect National Guard, Reservists and Women veterans in the targeted states with training, employment and career advancement opportunities.

• Website: https://www.goodwill.org/

• Address: 1015 Norwood Park Blvd, Austin, Texas 78753

### **Workforce Solutions Capital Area**

Workforce Solutions Capital Area is proud "We Hire Vets" employer, committed to serving our nation's military veterans. If you have served in the Armed Forces or an eligible spouse, they will assist your job search and training needs. Honorably discharged veterans and eligible spouses are afforded priority services in workforce centers. As a Veteran or eligible spouse, you receive precedence to use resources in centers including computers, phones, faxes and referrals to new job postings. If you require the assistance of staff, you will be served promptly on apriority basis. You are also granted priority access to training programs for which you are qualified and for which funding exists.

Veterans resource coordinator works with the Texas Workforce Commission under a major state initiative called the Texas Vet

• Website: <a href="http://www.wfscapitalarea.com/JobSeekers/VeteransServices">http://www.wfscapitalarea.com/JobSeekers/VeteransServices</a>

Veterans Employer Liaison - Texas Veterans Commission: John Posey

• Phone: 512-597-7219

• Email: john.posey@tvc.texas.gov

Address: 9001 N IH 35 STE 110, Austin Texas 78753

# <u>Texas Veterans Leadership Program (TVLP)</u>

Texas Workforce Commission resource and referral network connecting returning veterans of Iraq and Afghanistan with the resources and tools they need to lead productive lives and enjoy the full benefits of the society they have willingly served. One Veterans resource and Referral Specialist is assigned to each of the 28 workforce development areas to work closely with Workforce Solutions office staff and Texas Veterans Commission staff who are co-located in Workforce Solutions offices. This network of returning veterans plays an integral role in addressing the needs of other returning veterans, including employment, training, medical, educational and other needs.

- Website: https://www.twc.texas.gov/jobseekers/texas-veterans-leadership-program
- Veterans Resource Coordinator, Capital Area TVLP: Sean Shetler
- Cell: 512-468-4734, Office: 512-597-7208
- Email: sean.shetler@twc.state.tx.us
- Address: 9001 N IH 35, STE 110, Austin Texas 78753
- Veterans Resource Coordinator, Rural Capital Area TVLP: Casey Wade

- Cell: 512-914-7465, Office: 512-244-2207 Ext 1019
- Address: 575 Round Rock W Drive Round Rock, TX 78681
- Contact your local Veterans Resource and Referral Specialist: Here

### <u>Veterans' Employment and Training Service (U.S. Department of Labor)</u>

Prepare America's veterans, service members, and their spouses for meaningful careers, provide them with employment resources and expertise, protect their employment rights and promote their employment opportunities.

DVET: Brian Schroepfer: Schroepfer.brian.c@dol.gov, Phone: 512-463-2207

ADVET: Steven Day: <a href="mailto:day.steven.l@dol.gov">day.steven.l@dol.gov</a>, Phone: 512-463-2056

ADVET: Phillip Estep: <a href="mailto:estep.phillip.q@dol.gov">estep.phillip.q@dol.gov</a>, Phone: 512-463-2816

ADVET: Michelle Davis: <a href="mailto:davis.michelle.v@dol.gov">davis.michelle.v@dol.gov</a>, Phone: 512-463-2814

ADVET: Cynthia Lendof: <a href="mailto:lendof.cynthia.a@dol.gov">lendof.cynthia.a@dol.gov</a>, Phone: 210-319-1313

ADVET: Frances Weaver: <a href="mailto:weaver.frances@dol.gov">weaver.frances@dol.gov</a>, Phone: 210-305-0437

ADVET: Demond Hassell: <a href="massell:demond.l@dol.gov">hassell.demond.l@dol.gov</a>

- Website: <a href="https://www.dol.gov/agencies/vets/veterans/findajob">https://www.dol.gov/agencies/vets/veterans/findajob</a>
- Programs: https://www.dol.gov/agencies/vets/programs
- Address: 101 E 15<sup>th</sup> St, Room 340, Austin Texas 78778

### VA - Compensated Work Therapy

Central Texas Veterans Health Care System: Address: 7901 Metropolis Dr, Austin, TX 78744

Phone: 254-743-1437

Compensated Work Therapy (CWT) is a Department of Veterans Affairs (VA) vocational rehabilitation program that endeavors to match and support work ready veterans in competitive jobs, and to consult with business and industry regarding their specific employment needs. In some locations CWT is also known as Veterans Industries; these designations are synonymous.

http://www.va.gov/health/cwt/

Our professional CWT staff provides:

1
State of the art vocational rehabilitation services
Job matching and employment supports
Vocational Case Management
Work site and job analysis
Consultation regarding assistive technology
Reasonable accommodation

### VETERAN AFFAIRS CAREER AND EMPLOYMENT

Guidance in addressing ADA regulations compliance

This	page offers	the help y	ou need to	build your	career a	and find t	he opporti	inities tha	it are i	right for
you.	On this pag	ge you will	find the f	ollowing re	sources					

1 0 3
Get career and employment assistance
Manage your career
More information and resources

**Website:** https://www.va.gov/careers-employment/

## **ONLINE RESOURCES**

<u>WorkInTexas.com</u> (www.WorkInTexas.com) is a comprehensive online job search resource and matching system developed and maintained by the Texas Workforce Commission and the state workforce network.

**Monster (www.monster.com)** Has lots of information about conducting a job search and many job opportunities.

<u>USAJOBS</u> (https://www.usajobs.gov/) USAJOBS.gov is a free web-based job board enabling federal job seekers access to thousands of job opportunities across hundreds of federal agencies and organizations, allowing agencies to meet their legal obligation (5 USC 3327 and 5 USC 3330) of providing public notice for federal employment opportunities.

<u>FedsHireVets</u> (<a href="http://www.fedshirevets.gov/">http://www.fedshirevets.gov/</a>) Feds Hire Vets is your single site for Federal employment information for Veterans, transitioning military service members, their families, and Federal hiring officials.

<u>HireVeterans (http://www.hireveterans.com/)</u> Recognized by industry experts as a leader, we offer Employers access to resumes and job postings so that they can reach our unique visitors. For U.S. Veteran Job Seekers, we offer the very best and relevant jobs offered by world class companies in the USA and abroad.

# **NETWORKING/ SOCIAL GROUPS**

## **Team Rubicon**

Serves communities by mobilizing veterans to continue their service, leveraging their skills and experience to help people prepare, respond, and recover from disasters and humanitarian crisis. Through continued service, Team Rubicon seeks to provide veterans with three things they lose after leaving the military: a purpose, gained through disaster relief; community, built by serving with others; and identity, from recognizing the impact one individual can make. Coupled with leadership development and other opportunities, Team Rubicon looks to help veterans transition from military to civilian life.

Website: https://teamrubiconusa.org/

To volunteer: Click here

Contact Form: <a href="https://teamrubiconusa.org/contact/">https://teamrubiconusa.org/contact/</a>

### Team RWB (Red, White & Blue)

To enrich lives of America's veterans by connecting them to their community through physical and social activity. Every year, more than 250,000 active duty service members transition out of the military, joining the 3.5 million post 9/11 veterans already living in communities nationwide. They face many challenges including isolation, weight gain, lac of purpose and other health issues. Team Red, White & Blue is the antidote to the isolation and health challenges they face. Together, we strive to make tomorrow better and together we will increase mental and physical health and find strength and success. Chapters deliver local, consistent, and inclusive opportunities for veterans and the community to connect through physical and social activity. Volunteers host regular fitness activities, social gatherings and community service events, and facilitate building strong local connections with members and organizations within the community.

Austin Chapter Contact: Dave Gmiter: <u>Dave.gmiter@teamrwb.org</u> **Website:** <u>https://www.teamrwb.org/chapter/team-rwb-austin-tx/</u>

### **Code VI Veteran Integration**

Code VI Veteran Integration is a nonprofit organization recognized by the IRS (501c3). Our mission and purpose is to ignite the spark of hope and resilience in Veterans & Families. We are Veterans and know change is not just possible, but realistically achievable. We don't "help" Veterans – we've learned some Veterans have a hard time accepting help – instead, we assist support, encourage, teach and equip Veterans & Families to achieve integration and balance and lead flourishing lives.

• Email: mytribe@integratedveteran.org

• Phone: 512-53-4552

Address: 206 Main St. Round Rock, Texas 78664

Contact Form

• Website: https://integratedveteran.org/

### **Combat Vets Association**

We are an Association of Combat Veterans from all branches of the United States Armed Forces who ride motorcycles as a hobby. Our membership is comprised of **Full Members** (those with verified combat service), **Auxiliary Members** (a spouse, widow or widower of a full member) and **Supporter Members** (those who have non-combat military service and have a sincere dedication to helping veterans). We have members from nearly all 50 states and living abroad. Many members continue to serve in our Armed Forces, with several serving in combat areas now.

Website (Austin Chapter): <a href="https://cvma23-8.org/">https://cvma23-8.org/</a>

Contact: https://cvma23-8.org/contact-us

### **Heroes Night Out**

Heroes Night Out is a non-profit community-based organization that is dedicated to enhancing and supporting Service Members, Veterans, First Responders and their family members through programs and services in a caring, safe, family-friendly environment; which is immersed with peers and battle buddies. Through this model of peer-to-peer interaction, HNO is able to quickly address the unique situations that Service Members, Veterans, First Responders and their families experience by creating a trusting relationship more immediately.

☐ Address: 1150 S Bell Byld, Cedar Park Texas 78613

☐ Email: <a href="https://heroesnightout.org/contact">https://heroesnightout.org/contact</a>

□ Phone: 512-986-7660

☐ **Website**: <a href="https://heroesnightout.org/">https://heroesnightout.org/</a>

☐ **Hours:** Monday – Thursday; 9:00AM – 3:00PM

# Military Order of the Purple Heart Chapter 1919

The (nationwide) organization for combat-wounded veterans is chartered by the Congress of the United States. This (local) Texas Capital Chapter has nearly six hundred members throughout the state, but most live in the greater Austin metropolitan area. In furtherance of the objects of the Order, the chapter undertakes educational, fraternal, historical, and patriotic activities in conformance with its Constitution and By-Laws, as set forth in Public Law 85-761

Email: male-use@purpleheartaustin.org

Facebook: https://www.facebook.com/mophaustin/

Website: www.purpleheartaustin.org

**Phone:** 512-912-6282

# Military Veteran Peer Network (MVPN) Capital Area

The Military Veteran Peer Networks' mission is to establish camaraderie and trust with each other, identifying and vetting community resources and, collectively, contributing to the communities where we live. The network connects veterans and their families to local, state, and national resources through an active group of veteran peers. As a member, you can meet other vets, get help and support, and find resources. If you have served or are currently serving in our Armed Forces or are a family member, then this group is for you!

Email: james@samaritan-center.org

Phone: 512-527-4584

Website: <a href="https://veteransmentalhealth.texas.gov/about/">https://veteransmentalhealth.texas.gov/about/</a>

### **Vietnam Veterans of America Chapter 915**

The purpose of the Texas Coalition of Veterans Organizations (TCVO) is to present a unified position to governmental entities for the benefit of Veterans (this includes past, present, and future). The Coalition does not act as a body politic unto to itself, but rather concerns itself with matters relating to veterans that are shared with its member organizations for the benefit of knowledge. Member organizations share their experience and backgrounds for the betterment of all veterans.

Address: 406 E Alpine Rd, Round Rock, Texas 78704 **Website**: <a href="https://vva.org/chapter/vva-chapter-915/">https://vva.org/chapter/vva-chapter-915/</a> Email: <a href="mailto:paladin\_james@yahoo.com">paladin\_james@yahoo.com</a>

Phone: 512-796-2140

### **American Legion**

The American Legion was chartered and incorporated by Congress in 1919 as a patriotic veterans organization devoted to mutual helpfulness. It is the nation's largest wartime veterans service organization, committed to mentoring youth and sponsorship of wholesome programs in our communities, advocating patriotism and honor, promoting strong national security, and continued devotion to our fellow servicemembers and veterans. The American Legion understands the difficulty some veterans have in returning home. To help guide a successful transition, we have compiled resources focused on jobs, benefits, education, health care, family and finances.

Website: https://www.legion.org/about

### **American Legion Post 76:**

☐ Address: 404 Atlanta St, Austin Texas, 78703

☐ Phone: 512-623-9384

☐ **Website**: http://travispost76.org/

### **American Legion Post 83**

□ Address: 4401 E St. Elmo Rd, Austin Texas 78744

□ Phone: 512-442-2896

☐ Email: https://www.txlegion83.org/contact

☐ **Website:** <a href="http://txlegion83.org/">http://txlegion83.org/</a>

#### **American Legion Onion Creek Post 326**

☐ Address: 2510 Onion Creek Parkway, Austin Texas

□ Phone: 512- 282-2712

☐ Email: post326@alegiononioncreek.org☐ **Website**: https://www.alegiononioncreek.org/

# **Veterans of Foreign Wars (VFW)**

The Veterans of Foreign Wars of the United States is a nonprofit veterans service organization comprised

of eligible veterans and military service members from the active, guard and reserve forces. We have many programs and services that work to support veterans, service members and their families, as well as communities worldwide. Please <u>check out our latest fact sheet</u> or spend some time browsing our site to learn why **No One Does More For Veterans**.

Website: https://www.vfw.org/about-us

VFW	Dogt	9797
VHVV	POSI	והוה

☐ Address: 500 VFW RD, Austin Texas 78753

☐ Phone: 512-836-8767

□ **Website:** <a href="https://www.vfwpost8787.org/">https://www.vfwpost8787.org/</a>

### VFW Post 4443

☐ Address: 7614 Thomas Springs Rd, Austin Texas 78736

□ Phone: 512-288-4443

☐ **Website**: https://www.vfw4443.org/

☐ Monthly Meeting – second Tuesday of each month at 7pm

#### VFW Post 8925 – Pilot Knob Post

☐ Address: 8706 FM RD 812, Austin, Texas 78719

□ Phone: 512-243-8011□ Email: f.andrada@vfw.org

☐ **Website:** <a href="https://www.vfwpost8787.org/">https://www.vfwpost8787.org/</a>

#### VFW Post 3377

☐ Address: 12921 Lowden Ln, Austin Texas 78748

□ Phone: 512-282-5664

☐ **Website**: VFW Post 3377 (vfw3377.org)

☐ General Monthly Meeting – third Thursday of each month at 7pm

### Central Texas American Veterans (AMVETS) Post 115

Central Texas American Veterans (AMVETS Post TX115) is a federally chartered 501(c)(19) non-profit organization consisting of currently serving Military and Honorably Discharged Military Veterans. Our mission is to support Veterans, Military Members, and provide community service to enhance the quality of life for all citizens in Central Texas. Our welcoming membership offers camaraderie in a family-friendly atmosphere. We encourage veteran's spouses, partners, and family members to participate in our activities.

• Email: info@amvets115.org

• Address: 401 Veterans Drive, Kyle Texas 78640

To Join, email the 1<sup>st</sup> Vice Commander at vice1@amvets115.org

• Website: <u>www.amvets115.org</u>

• Monthly Meetings – 1<sup>st</sup> Thursday @ 1900

#### **Blinded Veterans Association**

Eligibility: Serve veterans who have lost their sight through military service and their dependents. Services: Link blinded veterans with services, rehabilitation training and other benefits when they are ready to go back into the work force.

Email: <u>bva@bva.org</u>Phone: 800-559-7079

#### Greater Austin Chapter of the Blinded Veterans Association President/Secretary

Kevin Jackson: <a href="mailto:kmjacksonsr@att.net">kmjacksonsr@att.net</a> **Website:** <a href="http://www.bva.org/">http://www.bva.org/</a>

Join Texas BVA: https://txbva.org/membership

### Blue Star Mothers of America, Inc.

We are Chapter TX15 of <u>Blue Star Mothers of America</u>, <u>Inc.</u> We are a non-profit 501(c)(3) Department of Defense recognized Veterans Service Organization chartered on July 4, 2011. We are mothers of children serving in the military or who are now veterans. We support each other and our children while promoting patriotism. Our mission is to support one another and honor our sons and daughters through our commitment to service to our military communities, veterans and families of fallen service members in the Williamson, Travis, and surrounding counties in Texas through volunteerism and monetary donations.

#### Wilco Blue Star Mothers

• Contact Email: <u>WilCoBSM@gmail.com</u>

• Location at Heroes Night Out 1150 S. Bell Blvd, Cedar Park Texas 78613

• Meetings Held on the 3<sup>rd</sup> Saturday of the month at 9:30AM

• Website: wilcobluestarmothers.org

• Phone: 512-686-6407

• Monthly meetings held every **third** Saturday @ 10:00am

### **Texas Military Officers Association**

The Texas Military Officers Association is a 501(c)(3) nonprofit organization of current and former military officers who are or want to become business leaders in the Austin and surrounding community. This organization will hold monthly social gatherings to provide networking opportunities with like minded individuals. The group will support the opportunity to help former military officers during their transition as well as enable business leaders to advocate and discuss their organizations with other like minded business leaders

Email: msc@moaa.org

Website: https://www.moaa.org/chapter/alamo/

### **Marine Corps League**

Members of the Marine Corps League join together in camaraderie and fellowship for the purpose of preserving the traditions and promoting the interests of the United States Marine Corps, banding together those who are now serving in the United States Marine Corps and those who have been honorably discharged from that service that they may effectively promote the ideals of American freedom and democracy, voluntarily aiding and rendering assistance to all Marines, FMF Corpsmen and former Marines and FMF Corpsmen and to their widows and orphans; and to perpetuate the history of the United States Marine Corps and by fitting acts to observe the anniversaries of historical occasions of particular interest to Marines.

	Cen-Tex #318
П	Address: 500 VFW RD

□ Address: 500 VFW RD (VFW Post 8787) Austin Texas 78753

□ Phone: 512-461-9501

☐ Email: roberetriojas63@gmail.com

☐ Website: https://txmcl.org/

#### **Mission Continues**

National, nonpartisan nonprofit that empowers veterans to continue their service and empowers communities with veteran talent, skills and preparedness to generate visible impact. At the mission continues, we're on a mission to connect veterans with under-resourced communities. Our programs in cities across the country deploy veteran volunteers alongside nonprofit partners and community leaders to improve educational resources, increase access to parks and green spaces, foster neighborhood identity and more.

Phone: 314-588-8805 Fax: 314-571-6227 Address: P.O Box 776792, Chicago IL 60677

• Contact Email: <a href="https://www.missioncontinues.org/contact-us/">https://www.missioncontinues.org/contact-us/</a>

• Website: <a href="https://missioncontinues.org/service-platoon/Austin/">https://missioncontinues.org/service-platoon/Austin/</a>

# **WOMEN VETERANS**

# **Texas Veterans Commission: Women Veterans Program**

TVC serves Women Veterans by helping them to obtain their benefits and services. We strive to raise awareness of Women Veteran contributions and services to our country and state, as well as inform and educate Women Veterans and Women Veteran resource providers about the benefits and services available to Women Veterans.

Krystle Matthews: Women Veterans Program Manager: <u>Krystle.matthews@tvc.texas.gov</u>
☐ Contact Email: <a href="https://www.tvc.texas.gov/women-veterans/contact-wv/">https://www.tvc.texas.gov/women-veterans/contact-wv/</a>
☐ Website: <a href="https://www.tvc.texas.gov/women-veterans/">https://www.tvc.texas.gov/women-veterans/</a>
Staff
• North Texas District: Catherine Smith — <u>Catherine.smith@tvc.texas.gov</u> , 469-422-2546
☐ Central and South Texas District: Sharron <u>Stewart-Sharron.stewart@tvc.texas.gov</u> , 210-347-0116
☐ Cynthia Lendof: Cynthia.lendof@tvc.texas.gov, 806-765-2125
Veteran Affairs: Women Veterans Health
Women Veterans Health Care addresses the health care needs of women Veterans and works to ensure
that timely, equitable, high-quality, comprehensive health care services are provided in a sensitive and
safe environment at VA health facilities nationwide. We strive to be a national leader in the provision
of health care for women, thereby raising the standard of care for all women.
☐ Women Veterans Outreach Specialist: Minnie Garcia: Minerva.Garcia@va.gov
☐ Address: 7901 Metropolis Dr, Austin Texas 78744
☐ Phone: 512-823-4723
☐ Website: <a href="https://www.womenshealth.va.gov/">https://www.womenshealth.va.gov/</a>
Austin Vet Center
Offers free counseling for veterans who have experienced Military Physical Assault, War Zone and
or Military Sexual Trauma.
□ 1524 South Interstate 35 Suite 100, Austin, Texas 78704
□ Phone: 512-416-1314
□ Website: <a href="http://www.va.gov/austin-vet-center/">http://www.va.gov/austin-vet-center/</a>
For assistance after hours, weekends, and holidays call: 1-877-WAR-VETS (1-877-927-8387)
Women Veterans Business Center
Online portal of information and resources for women veterans and military families that desire to
start and grow veteran-owned businesses.
☐ Address: 5330 Griggs Road A113, Houston, Texas 77021
□ Phone: 832-324-9103
Website: http://www.womenveteransbusinesscenter.org/contactus.html

### **Dress for Success**

Empower women to achieve economic independence by providing a network of support, professional attire and development tools to help them thrive in work and in life. Dress for Success is committed to providing services and opportunities to help women establish a solid work history and permanently leave the cycle of poverty. Support extends far beyond the "suit" to a promise to each client of ongoing support and information as she enters and remains in the employment arena. DFS provides a few business suit, offers tips on makeup and accessories, and employment coaching.

-	
Addres	ss: 701 Tillery Street, Suite A-5, Austin Texas 78702
Phone:	512-389-3723
Websi	te: https://www.dressforsuccessaustin.org/
Hours:	
0	Tuesday & Thursday: 10:00AM – 4:00PM
0	Monday, Wednesday, Friday, Weekends: Closed
0	Virtual Services Available

# **Grace After Fire**

Grace After Fire is an organization to help women veterans help themselves by providing a means for women veterans to gain self-knowledge and self-renewal. Programs include

<b>Community</b>	Resource	<b>Navigation</b>
•		

- □ **Peer to Peer Support Groups:** Peer Support system designed specifically for women veterans. Focuses on gender specific aspects through structured interaction with trained facilitators and fellow peers while identifying and addressing barriers women veterans face on the path to positive change.
- □ **Social Events**: Hosts social events throughout the year for women veterans and their families.
- ☐ **Annual Retreats:** Hosts a free spring two-and-a-half-day retreat for women veterans.
- Financial Basic Needs Assistance: Provides financial assistance to qualifying veterans that have exhausted all other means of support. Eligibility: Women Veterans who served in the United Armed Forces or National Guard on federal active duty under Title 10, US Code of any era, peacetime, served in any branch and who is now discharged with any one of the give character service discharge of General, Honorable, other than Honorable, bad conduct, dishonorable and Medically. Must reside in the following Counties: Alamo Region (San Antonio) Bexar, Comal, Guadalupe. Gulf Coast Region (Houston) Brazoria, Fort Bend, Galveston, Harris, Liberty, Montgomery, Waller. Central Texas (Austin) Bastrop, Caldwell, Hays, Travis, Williamson.
  - o Each veteran is eligible for a maximum of a onetime annual financial immediate needs support of Rent, Mortgage, Gas bill, Electric bill, Water bill and Car insurance.

Contact Email: info@graceafterfire.org
Website: http://www.graceafterfire.org/
Address: 7616 Culebra Rd, San Antonio, TX 78251
<b>Phone:</b> 210-864-2959

# YWCA – Eliminating Racism Empowering Women

Women Veterans and service members who do not qualify or choose to use VA mental health services may utilize the YWCA's confidential mental health counseling. The TWCA also provides referrals

# **BURIAL BENEFITS**

### **Veterans Land Board (VLB) Cemeteries**

Texas State Veterans Cemeteries are built through a partnership between the state of Texas and the U.S. Department of Veterans Affairs (VA) and are managed by the Texas Veterans Land Board. They complement the four national cemeteries in San Antonio, Houston, Dallas-Fort Worth and El Paso, Texas. Burial benefits at Texas State Veterans Cemeteries are identical to those for VA National Cemeteries.

Eligibility requirements for a Texas State Veterans Cemetery are the same as for a U.S. Department of Veterans Affairs (VA) National Cemetery. For detailed eligibility requirements, please visit the **VA Website** or call the VA toll-free burial benefits number at **1-800-827-1000**. If you have any questions about eligibility, please call us at the Texas Veterans Land Board toll-free at **800-252-8387**.

Texas State Veterans Cemetery burials are a benefit earned by Veterans, their spouses, and eligible dependents for their dedicated service to our country. There is no charge for interment of Veterans, their spouses and eligible dependents. The burial benefit includes military honors for Veterans, grave plot, opening and closing of the grave, a concrete grave liner for casketed burials, a headstone or marker, burial flag presentation to the next of kin, a Presidential Memorial Certificate, playing of Taps, a gun salute and perpetual care of the grave. The funeral home will obtain a burial flag to accompany the Veteran's casket or urn and will assist with requesting military honors.

The burial benefit for Veterans, their spouses and eligible dependents does not cover funeral home charges such as the cost of a casket, cremation, viewing, flower cars, or transportation of the remains and family. However, if the Veteran dies of a service-connected cause of death, the family may be eligible for reimbursement from the VA for some of the funeral home costs up to \$2,000.

Main Office: 1700 N. Congress Avenue, Austin, Texas 78701

• Phone: 1800-252-8387

• Website: https://vlb.texas.gov/cemeteries/index.html

# **VA National Cemetery Administration**

Eligibility:

Veterans, service members, spouses, and dependents may be eligible for burial in a VA national cemetery, as well as other benefits, if they meet one of these requirements.

#### One of these must be true:

- The person qualifying for burial benefits is a Veteran who didn't receive a dishonorable discharge, or
- The person qualifying for burial benefits is a service member who died while on active duty, active duty for training, or inactive duty for training, or

- The person qualifying for burial benefits is the spouse or surviving spouse of a Veteran (even if they remarried after the Veteran's death), **or**
- The person qualifying for burial benefits is the minor child of a Veteran (even if the Veteran died first) or, in some cases, the unmarried adult dependent child of a Veteran

• Schedule a Burial: 800-535-1117, option 1.

Website: http://www.cem.va.gov/

■ Hours: Monday-Friday 8:00AM – 7:30PM EST

○ Saturday: 9:00AM – 5:30PM

# National Personnel Records Center (Emergency Request and Deadlines)

If your request is **truly urgent** (for example, **homelessness**, **a funeral**, etc.):

- 1. Tell us the nature of the emergency and your deadline in the "Comments" section of eVetRecs or in the "Purpose" section of the Standard Form (SF) 180: Request Pertaining to Military Records.
- 2. Fax your request to our Customer Service Team at 314-801-0764.

Call our customer service staff at 314-801-0800 if you have questions or require same-day service. Due to the large number of calls we receive at this number, hold times are often long. However, once you reach a technician, he or she will be happy to assist you with emergency service.

**Burial Requests at a VA National Cemetery:** If your burial request involves interment at a Department of Veterans Affairs National Cemetery, contact the National Cemetery Scheduling Office at 800-535-1117 or visit the National Cemetery Administration website. We work directly with the Veterans Affairs staff to obtain records to verify service for burial benefits. If the veteran is not going to be interred at a National Cemetery, the requester may fax the SF-180 or signature page from eVetRecs (including signature of the next of kin and proof of death) to the Customer Service Team at 314-801-0764.

• Website: https://www.archives.gov/veterans/military-service-records/emergencies

# Government Headstone, Markers, or Medallion for a Veteran Buried in a Private Cemetery

Eligibility:

For Veterans and active-duty service members to get a headstone or marker

A Veteran who didn't receive a dishonorable discharge or a service member who died while on active duty may be eligible for a headstone or marker if they meet these requirements.

At least one of these must be true:

• The Veteran or service member died on or after November 1, 1990, and their grave is currently marked with a privately purchased headstone, or

 The Veteran or service member was buried in an unmarked grave, anywhere in the world

Note: If the Veteran or service member served before World War I, we require detailed documents, like muster rolls, extracts from state files, or the military or state organization where they served.

And for Veterans who served as enlisted personnel after September 7, 1980, or as officers after October 16, 1981, at least one of these must also be true:

- The Veteran served for a minimum of 24 months of continuous active duty, or
- The Veteran died while serving on active duty

For a headstone or marker complete VA form 40-1330 and fax, along with DD214, to 800-455-7143 or mail application along with DD214 to: NCAFP Evidence Intake Center PO Box 5237, Janesville, WI 53547

For a medallion complete VA form 40-1330M and fax, along with DD214, to 800-455-7143 or mail application along with DD214 to: NCAFP Evidence Intake Center PO Box 5237, Janesville, WI 53547

Website: <a href="http://www.cem.va.gov/hmm/order\_instructions.asp">http://www.cem.va.gov/hmm/order\_instructions.asp</a>

### **Military Funeral Honors**

Funeral planners or family members of eligible deceased veterans may request Military Funeral Honors by contacting the Military Funeral Honors coordinator listed in the Military Funeral Honors Directory. Use this directory by locating the state or territory in which the requested Military Funeral Honors will take place. Under the state, you will find a local telephone number for each of the military services. Please choose the phone number that corresponds to the military service of the decedent. Numbers for each military service will apply, in most cases, to the state as a whole.

#### Military Funeral Honors Directory (Texas)

The Department of Defense (DOD) provides Military Funeral Honors at the burials of Veterans. When requested, funeral. Honors can be given at any cemetery-private or Government – operated. Most funeral directors make those arrangements with (DOD) on behalf of family members.

# Request a Burial Flag

Provide a United States Flag to drape on a casket (or coffin) or place with an urn in honor of the Military service of a veteran or reservist.

**Eligibility:** You can get a burial flag if you're the next of kin or a close friend of the Veteran or Reservist and any one of the descriptions below is true for that person.

### One of these must describe the service of the Veteran or Reservist. They:

- Served in wartime, or
- Died while serving on active duty after May 27, 1941, or

- Served after January 31, 1955, or
- Served in peacetime and left military service before June 27, 1950, after serving at least 1 enlistment, or because of a disability that was caused—or made worse—by their active military service. **or**
- Served in the Selected Reserves (in certain cases),or served in the military forces of the Philippines while in service of the United States and died on or after April 25, 1951. For more information on either of these situations, call 800-827-1000, Monday through Friday, 8:00 a.m. to 9:00 p.m. ET.

Website: https://www.va.gov/burials-memorials/memorial-items/burial-flags/

Fill out Application (VA Form 27-2008) and submit it to Funeral director or <u>VA Regional Office</u> or United States post office.

### **Presidential Memorial Certificates**

A Presidential Memorial Certificate (PMC) is an engraved paper certificate signed by the current president. Find out how to request a certificate to honor the military service of a Veteran or Reservist.

### Eligibility:

- The Veteran or Reservist is eligible for burial in a national cemetery, and
- You're the next of kin, family member, or close friend of the Veteran or Reservist (or an authorized service representative for a family member or friend of the Veteran or Reservist)

Complete VA Form VA40-0247 an mail to NCA FP Evidence Intake Center PO Box 5237 Janesville, WI 53547 or fax to 1-800-455-7143 along with a copy of DD214.

# **Reimbursement of Burial Expenses**

VA will pay a burial allowance up to \$2,000 if the veteran's death is service-connected. In some instances, VA also will pay the cost of transporting the remains of a service-disabled veteran to the national cemetery nearest the home of the deceased that has available grave sites. In such cases, the person who bore the veteran's burial expenses may claim reimbursement from VA. There is no time limit for filing reimbursement claims in service-connected death cases. VA will pay a \$300 burial and funeral expense allowance for veterans who, at time of death, were entitled to receive pension or compensation or would have been entitled to compensation but for receipt of military retirement pay. Eligibility also may be established when death occurs in a VA facility, a nursing home under VA contract or a state veterans nursing home. Additional costs of transportation of the remains may be paid. In non service-connected death cases, claims must be filed within two years after permanent burial or cremation. Complete a VA Form 21p-530ez and fax to 1-844-531-7818 or mail to VA Intake Center PO Box 4444 Janesville, WI 53547.

# **DEPENDENTS AND CAREGIVERS**

### **TEA- Texas Education Agency Family Resources**

Military Resources page provided by TEA offers information about Texas Schools, Graduation requirements, education certification fee waivers and other links.

☐ Website: <a href="https://tea.texas.gov/about-tea/other-services/military-family-resources">https://tea.texas.gov/about-tea/other-services/military-family-resources</a>

□ **Phone:** 512-463-9414

### <u>Texas Military Department – Survivor Outreach Services</u>

The Survivor Outreach Services (SOS) program exists to embrace and reassure Survivors that they are continually linked to the Military Family through a unified support program that enables them to remain an important part of the Military for as long as they desire. The SOS program is an Army-wide program which demonstrates our commitment to Families of the Fallen. SOS is a holistic and multi-agency approach to delivering services to survivors by providing those services closest to where the Families live.

Website: https://tmd.texas.gov/survivor-outreach-services

# TXARNG Survivor Outreach Services Coordinators:

Abilene/Dy	ess AFB:	325-690	-1026 x 5

□ Austin- 512-782-5681

☐ Ft Worth: 817-246-4606 x 1

□ Houston: 281-539-4280 x9, then x5193

□ Laredo: 956-724-6300 x 7464101

□ San Antonio: 210-661-3111 x 7624205

□ Seagoville: 719-317-9299□ Tyler: 903-595-6544 x 9

□ Round Rock: 512-388-6329 x 7974761

### **Veterans Land Board (VLB) Texas State Veteran Homes**

Provide affordable, long-term nursing care for qualified veterans, spouses and Gold Star Parents. There are many advantages to living in a Texas State Veterans Home from a Veteran-Centered care, the VA per diem that helps alleviate some costs of care (including medication and therapy) and the camaraderie of living with fellow veterans who have similar life experiences.

• Website: <a href="https://vlb.texas.gov">https://vlb.texas.gov</a>

Contact Email: https://vlb.texas.gov/contact/index.html

• Phone: 1-800-252-8387

### **VA Caregiver Support**

Two programs are available for caregivers: The Program of General Caregiver Support Services (Eligible Veterans of all eras) and the program of Comprehensive Assistance for Family Caregivers (Eligible Post 9/11 Veterans).

#### You are considered a caregiver if you assist a veteran who needs help with any of the following?

- Make medical appointments or drive to the doctor
- Drive to the pharmacy to pick up prescriptions.
- Get dressed, take a shower, or take medication?
- Get in and out of bed?
- Complete physical therapy or give injections.
- Feed self, with feeding tubes or complete similar procedures at home?
- Talk with doctors, nurses, social workers, and others to understand about their medical care or benefits?

Phone: 855-260-3274

### VA Geriatrics and Extended Care

The shared purpose of all Geriatric and Extended Care programs is to prevent or lessen the burden of disability on older, frail, chronically ill patients and their families/caregivers, and to maximize each patient's functional independence. Because the course of chronic illness varies, the health care needs of the chronically ill patient also change, requiring the services of one, some, or all Geriatrics and Extended Care services over time. Community Residential Care, VA Community Living Centers, Community Nursing Homes, and State Veteran Homes assist Veterans who are not able to live independently.

Geriatric Research Education and Clinical Centers support the advancement and integration of research, education, and clinical achievements. Geriatric Evaluation & Management, Geriatric Primary Care, and Inpatient Respite offers interdisciplinary inpatient or outpatient services to elderly patients. Hospice and Palliative Care offer a continuum of comfort-oriented and supportive services provided in the home, community, outpatient, or inpatient settings for persons with advanced illness.

The Office of Geriatrics and Extended Care advances quality care for aging and chronically ill Veterans by providing policy direction for the development, coordination, and integration of geriatrics and long-term care clinical programs, and for the advancement of geriatrics and long-term care through research, education, and evaluation of new clinical models.

#### **Geriatrics and Extended Care site**

More information about services: Website: <a href="https://www.patientcare.va.gov/geriatrics.asp">https://www.patientcare.va.gov/geriatrics.asp</a>

### **Survivor Outreach Services**

The Office of Survivors Assistance was established by <u>Public Law 110-389</u>, <u>Title II</u>, <u>Section 222</u>, <u>in October 2008</u>, to serve as a resource regarding all benefits and services furnished by the Department to Survivors

and Dependents of deceased Veterans and members of the Armed Forces. OSA also serves as a principal advisor to the Secretary of Veterans Affairs and promotes the use of VA benefits, programs and services to survivors.

Website: <a href="http://www.va.gov/survivors/">http://www.va.gov/survivors/</a>

• Email: officeofSurvivors@va.gov

### **Age of Central Texas**

AGE of Central Texas is a regional nonprofit organization that provides education and support to people all along the spectrum of growing older, no matter where they are on that journey. Each year, AGE serves more than 3,000 older adults and caregivers through its primary interrelated programs.

### **CAREGIVER SUPPORT GROUPS:**

AGE of Central Texas offers support groups for family caregivers of adults who, due to the limitations of any physical or mental disability, need assistance with activities of daily living (ADLs). With the help of a facilitator, we listen and share experiences with the intent of providing safe and loving support for your journey. We welcome both direct and long-distance unpaid caregivers of a dependent adult. All groups are offered free of charge.

Please contact the facilitators of the following groups by phone or email to receive the Zoom link for the meeting(s) you wish to attend, or to be included in the in-person meetings. One advantage of the virtual meetings is that we're not limited by geography!

### General Caregiving (In Person):

- 1st Monday of each month from Noon to 1:30 p.m., at the AGE of Central Texas Central Campus (3710 Cedar Street, Austin, TX 78705). Parking is curbside (note the restriction signs on the west side of the building) or in the parking lot behind the building.
- For more information, contact volunteer facilitator Barbara Wiederaenders at 512-451-0684 or email bwiederaenders@att.net

General Caregiving (Virtual):

- 2nd Tuesdays and 4th Wednesdays of each month from Noon to 1:30 p.m.,
- For more information, contact volunteer facilitator Barbara Wiederaenders at 512-451-0684 or email bwiederaenders@att.net

Dementia Caregiving (Virtual):

- Weekly on Fridays, 10:30 a.m. to Noon.
- Meeting virtually via Zoom
- For more information, contact Anna Tutum, M.Ed., CHES® at (512) 763-2148 or

MemoryInfo@AGEofCentralTX.org

Adult Child Caring for Parent (Virtual):

- Every other Wednesday, 4:00 p.m. 5:00 p.m., via Zoom.
- For more information, contact the AGE Resource & Information Center at 512-600-9275 or ResourceCenter@AGEofCentralTX.org

Caregiver's Farewell Circle (Virtual) – for AGE Circle members whose care receivers have died:

- 1st Fridays of each month from 11:00 a.m. to Noon
- Meeting virtually currently; formerly meeting at The Founder's Room of the AGE Building, 3710 Cedar Street, Austin, TX 78705.
- For more information, contact volunteer facilitator Barbara Wiederaenders at 512-451-0684 or email bwiederaenders@att.net

#### OTHER SUPPORT GROUPS & RESOURCES:

Frontotemporal Degeneration (FTD) Support Groups (Both Virtual

- Austin, 2nd Tues of the month from 1:00 pm to 3:00 pm CDT;

Contact:

Stephen Fenoglio, facilitator: jsfenoglio@fenogliolaw.com or (512) 347-9944

- Cedar Park, 1st Saturday of the month from 11:00 am to 1:00 pm CDT;

Contact:

Barbara Loewy, co-facilitator: bmloewy@gmail.com or (518) 765-2198

Steph McLain, co-facilitator: Steph.FTD@gmail.com or (425)686-5708

Lewy Body Dementia Support Group:

- The Central Austin Lewy Body Dementia Support Group meets on the 3rd Saturday of each month, in the Founder's Room of the AGE Building (3710 Cedar Street, Austin, TX 78705), beginning 10:00 a.m. For more information, contact Sarah Hyde-Williams with Senior Living Advisors of Austin at (512) 593-7669 or email sarah@SLAAustin.com.
- The Georgetown Lewy Body Dementia support group meets the second Monday of every month at Legacy at Georgetown Assisted Living/Memory Care (4907 Williams Dr, Georgetown, TX 78633), upstairs on the second floor in the chapel, beginning at 2:00 p.m., and is free and open to the public for carers of those with Lewy Body Dementia and those seeking more information about the disease. For more information, please call Sarah Hyde-Williams at (512) 593-7669 or email sarah@SLAAustin.com.
- The Highland Lakes Lewy Body Dementia support group meets the second Saturday of every month at Legacy at Lake Shores Church (704 N. Hwy 281, Marble Falls, TX 78654) at 10:00 a.m., and is free and open to the public for carers of those with Lewy Body Dementia and those seeking more information about the disease. For more information, please call Sarah Hyde-Williams at (512) 593-7669 or email sarah@SLAAustin.com.

Parkinson's Care Partner Support Group:

1st Tuesday of each month, 2:00 – 3:00 p.m., at Belmont Village Senior Living (107 Bella Montagna Circle, Lakeway, TX 78734). For more information, contact Landria Page at (512) 402-1800 or lpage@belmontvillage.com.

Dementia Respite Programs (PDF) – A comprehensive list of community-based programs serve both memory-impaired individuals and their caregivers

• Address: 3710 Cedar Street Austin, TX 78705

• Phone: 512-458-6305

• Website: AGE of Central Texas – Helping older adults and family caregivers thrive (ageofcentraltx.org)

# FAMILY SERVICES

### **Austin Vet Center**

Couples counseling

1524 South IH 35 STE 100, Austin, TX 78704

Phone: 512-416-1314 Or 877-927-8387

Normal working hours are 8am to 4:30pm Monday - Friday,

Website: https://www.va.gov/austin-vet-center/

Toll Free: 1-877-WAR-VETS

### **Comfort Crew**

The Comfort Crew Programs combine customized in-person live experiences, animated DVD's, guided journals, and an online web-portal to help kids through the unique situations they experience as a military kid in an extremely efficient and effective manner. Each Comfort Crew piece uses a unique blend of humor and personal stories to open kids up to talking about the "tough stuff." These unique edutainment experiences allow us to talk about serious subjects in a way that is accessible to children. Our experiences of impacting over 100,000 children in the past 2 years alone, and receiving hundreds of letters from kids, counselors, and parents (Click Here To See Them For Yourself) show that what we're doing is working and we're excited that with the help of people like you, together we can make these resources available to every military kid in need.

Address: 8127 Mesa Dr B206 #117, Austin, Texas 78759

• Phone: 512-337-2739

• Website: http://www.comfortcrew.org/

### **Texas Military Department Family Support Services**

Texas Military Department Family Support Services to Service Members and Families during deployment and sustainment operations. It is the intent of Family Support Services to prepare and empower TMD service members and families to be resilient as future mission requirements will necessitate. Through various program within Family Support Services and Community Partnerships, we are prepared to execute Resilience, Prevention, Family Readiness and Reintegration activities to enhance the capabilities and resilience of our TMD Service Members and Families. **Phone: 1-800-252-8032** 

#### **Services**

Employment: 512-38/-18/3
Financial Assistance: 1-800-252-8032
<ul> <li>Financial Planning/Money Management: 512-595-9138 (Central)</li> </ul>
Transitioning: 512-289-4048 or 512-963-2390
Health Care / Insurance (TRICARE): 512-782-1985
Counseling: 512-782-5069
Child and Youth Programs: 512-782-1231
Chaplain Services: 512-782-5522

Substance Abuse: 512-782-6091
Substance Abuse. 312-782-0091
Sexual Assault: 512-565-4410 or DoD Safe line: 1-877-995-5247
Legal Assistance: 1-800-622-2520
- Wahaita: https://tmd.tayaa.gov/family.gupport.garyiga

• Website: https://tmd.texas.gov/family-support-service

• Phone: 1-800-252-8032

# **Operation Homefront**

Operation Homefront provides various forms of relief to military families through its programs, such as Critical Financial Assistance, as well as veteran housing assistance programs including Transitional Housing (Villages), Transitional Homes for Veterans, Transitional Housing (Apartments), and Permanent Housing. This ensures that short-term issues do not turn into long-term crises for families.

#### RELIEF PROGRAMS: SHORT-TERM ASSISTANCE

- Critical Financial Assistance
- Transitional Housing Villages
- Transitional Housing Apartments
- Transitional Homes for Veterans
- Permanent Homes for Veterans

# Eligibility Criteria Application Process

17319 San Pedro Ave STE 505, San Antonio, Texas 78232
Phone: 210-659-7756
Email: <a href="https://operationhomefront.org/contact-us/">https://operationhomefront.org/contact-us/</a>
Website: <a href="https://operationhomefront.org/">https://operationhomefront.org/</a>
Contact Form

### **Attorney General of Texas: HEROES Program**

The Child Support Division developed Help Establishing Responsive Orders and Ensuring Support (HEROES) for children in Military Families program. The Heroes Program partners military families with specialized attorneys to work through their child support needs. Through the HEROES program, you will be partnered with a dedicated HEROES child support attorney where you will receive

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ou will be partnered with a dedicated HEROES child support attorney where you will receive				
	Specialized case review and management			
	Personalized assistance with paternity establishment and child support			
	Help in cases where military-related injuries have made you unable to follow a court order			
	Resources to learn how to best parent together in unique circumstance.			

Website: https://csapps.oag.texas.gov/contact-heroes-staff

### **Dogs on Deployment**

Military members nation-wide confront a multitude of problems during their careers, the last thing they need to worry about is their pet's care during their service commitments. Dogs On Deployment is a 501(c)(3) national non-profit which provides an online network for service members to search for volunteers who are willing to board their pets during their owner's service commitments. Dogs on Deployment promotes responsible, life-long pet ownership by military pet owners by advocating for military pet owner rights, providing educational resources and granting financial assistance for military pet owners during times of emergency. Join Dogs on Deployment's mission in changing the lives of our military members and their pets.

Website: https://www.dogsondeployment.org/

### **Guardian Angels for Soldier's Pets**

National all-volunteer 501(c)3 Military and Veteran Support Organization assisting active duty service members, wounded warriors, veterans, and their beloved companion animals or assistance service canines through various assistance programs

Website: https://gafsp.org/
Contact Email: https://gafsp.org/contact-us/
<b>Phone:</b> 254-248-1818
<b>Hours:</b> 10:00AM – 1:00PM Monday - Friday

# **National Military Family Association (NMFA)**

NMFA is the voice of military families and have the following programs available.

Military Spouse Scholarships: Fund education, career, or business goals for military spouses. The mission is to help prepare military spouses for meaningful employment and to better contribute to their family's financial security. Scholarships are awarded to spouses of members of all Uniformed Services

Operation Purple Camp: bring together military kids from all ranks and services including National Guard and Reserve Components, to a unique and memorable summer camp experience.

rd a	nd Reserve Components, to a unique and memorable summer camp experience.
	Operation Purple Camp: Free week of summer camp where they connect with other kids just like them.
	Family Retreats: Spend quality time reconnecting with your family after a deployment, separating or during a time of transition.
	Healing Adventures: Rediscover family-fun and togetherness after an injury with this free three- day experience.
	Buddy Camp: Experience a one-on-one bonding and resiliency strengthening camp for children ages 5-12 and their adult buddy.
	Website: <a href="http://www.militaryfamily.org/">http://www.militaryfamily.org/</a> Address: 2800 Eisenhower Avenue, STE 250, Alexandria, VA 22314
0 F	Phone: 703-931-6632

Email: info@MilitaryFamily.org

### Children of Fallen Soldiers Relief Fund, INC.

The Children of Fallen Soldiers Relief Fund was founded in October 2003 to help support surviving U.S. Military children who have lost a parent in the Afghanistan or Iraq wars by providing them with College Grants. Our program has been expanded to include spouses of our fallen as well as those whose parent or spouse has suffered a severe disability as a result of their efforts in either war and includes many disabled veterans some who may are no longer be receiving VA educational benefits.

Our College Grant Program has gone through several expansions as we realized many of our Gold Star widows and disabled veterans were ineligible or were no longer qualified for VA and government programs. To find out if you qualify, please complete our application or call us at: 888-805-7383 today.

<b>Website:</b>	https:/	<u>/www.</u>	<u>cfsrf.org</u>	<u>/our</u>	prog	grams.l	<u>ntml</u>

□ Phone: 301:685-3421 / 888-805-7383

☐ Contact Email: https://www.cfsrf.org/contact.html#/

### **Air Force and Navy Lodging Discounts**

http://www.dodlodging.net/#

### **Military Travel Guide**

http://militaryliving.com/

### **Vacations for Military Families**

http://www.afvclub.com

### **Lukes Wings**

http://www.lukeswings.org/

Luke's Wings provides families with the means to visit during the service member's hospitalization and rehabilitation. By purchasing travel agency services and travel tickets for loved ones, Luke's Wings provides an immediate and invaluable service to the families of our men and women at arms while also helping to encourage and motivate the service member's recovery.

FOR EMERGENCY FLIGHT REQUESTS, PLEASE CALL 512-971-9848

**IMMEDIATELY** 

For general inquiries, please email or mail us at:

information@lukeswings.org

### **Veteran Tickets Foundation**

Website: <a href="http://www.vettix.org/">http://www.vettix.org/</a>

Veteran Tickets Foundation (Vet Tix) provides FREE event tickets to family members of troops Killed In Action (K.I.A.), our Military and Veterans to sporting events, concerts, performing arts and family activities.

# **NATIONAL REHABILITATION EVENTS**

### **National Veterans Golden Age Games**

This is the only national multi-event sports and recreational seniors' competition program designed to improve the quality of life for all older Veterans, including those with a wide range of abilities and disabilities. It is one of the most progressive and adaptive rehabilitative senior sports programs in the world, offering 14 different sports and recreational activities.

### **National Veterans Wheelchair Games**

http://www1.va.gov/vetevent/nvwg/2009/registration.cfm

The largest annual wheelchair sports competition in the world, this event offers 17 different sports to veterans who use wheelchairs due to spinal cord injuries, amputations and neurological diseases. The Games provide opportunities for newly disabled veterans to gain sports skills and be exposed to other wheelchair athletes.

### National Veterans TEE Tournament

http://www1.va.gov/vetevent/tee/2009/ToCome.cfm

Previously a local program, this new national event provides legally blind and eligible disabled veterans an opportunity to develop new skills and strengthen their self-esteem through adaptive golf and bowling events. Each year, the TEE Tournament uses a therapeutic format to promote rehabilitation, fellowship and camaraderie among participants.

### **National Veterans Creative Arts Festival**

http://www1.va.gov/vetevent/caf/2009/ToCome.cfm

This annual program is the culmination of talent competitions in art, creative writing, dance, drama and music for veterans treated in the VA's national health care system. All veterans invited to participate are selected winners of year-long, national fine arts talent competitions in which thousands of veterans enter, from VA medical facilities across the nation. Contact information for Winter Sports Santo Trombetta, Event Director (970) 242-0731 <a href="mailto:Santo:Trombetta@va.gov">Santo:Trombetta@va.gov</a>

# **HOMELESS/LOW INCOME VETERANS**

# **Homeless/Low Income Services**

### <u>Department of Veteran Affairs – Central Texas Veterans Health Care System</u>

Phone: 1-877-424-3838

Paula Wood – Temple: (254)-778-4811 (x 41253)

Andrew Miller – Austin: (512) 823-4446 (x

54446)

Website: http://www.centraltexas.va.gov/services/homeless/

The Central Texas Veterans Homeless Veterans Program provides outreach, case management and housing to Veterans who are homeless or at imminent risk of becoming homeless. The Homeless Veterans Program consists of the Health Care System's Health Care for Homeless Veterans (HCHV) Program, including Grant Per Diem (GPD) transitional housing, Veterans Justice Outreach (VJO), and Housing and Urban Development / Veterans Affairs Supportive Housing (HUD/VASH) Program.

### **Housing Authority of the City of Austin**

The Housing Authority of the City of Austin (HACA) owns and operates nearly 1,900 units of conventional public housing in 18 developments throughout Austin. Development sites range from high-rise apartments on Lady Bird Lake to small duplexes in residential neighborhoods. HACA also manages the Housing Choice Voucher/Section 8 Program that provides rental vouchers for more than 5,000 units of housing in Austin's private rental market.

The Housing Authority of the City of Austin website, <u>www.hacanet.org</u>, is the only website with information on how to apply for housing. Any other website that claims to accept applications or monies on behalf of the Housing Authority of the City of Austin is a fraudulent website. There is never a charge to apply for any program operated by the Housing Authority of the City of Austin.

•How to apply for Public Housing http://www.hacanet.org/apply/public-housing.php

Address: 11245 IH35 Austin, TX 78704

• Phone: 512-477-4488

# **Housing Authority of Travis County**

The Housing Authority of Travis County is an independent, government funded agency charged with the responsibility to provide access to safe, decent, low income housing to help meet the housing needs of the residents of Travis County, Texas. The Housing Authority of Travis County (HATC) exists to provide safe, decent and sanitary housing for low income families in Travis County, which includes the city of Austin and most of the area surrounding Austin, including: Cedar Park, Lago Vista, Lakeway, Del Valle, Manor, Elgin, Pflugerville, as well as parts of Leander and Manchaca. Currently waiting lists for our HUD assisted programs are full, therefore neither program is accepting applications at this time. When applications open again, there will be announcements in local papers and at local social service agencies. You may call to inquire about the waiting list status at 512-480-8245.

Both the conventional public housing and the housing voucher programs fill vacancies from separate waiting lists of applicants.

Phone: (512) 480-8245 Website: <a href="https://hatctx.com">https://hatctx.com</a>

Address: 502 E Highland Mall Blvd STE 106-B

Hours: Monday – Thursday 8:00AM - 12:00PM, 1:00PM – 5:00PM

Friday 8:00AM - 12:00PM

### **Ending Community Homelessness Coalition (ECHO)**

Address: 210 Barton Springs Rd, STE 400, Austin, TX 78704

Email: info@austinecho.org

Website: <a href="https://austinecho.org/">https://austinecho.org/</a>

Contact Email: reinfo@austinecho.org

The Ending Community Homelessness Coalition (ECHO) is a collaborative funding and planning nonprofit that is fiercely committed to ending homelessness in Austin, TX. As the lead agency for the Austin/Travis County continuum of care, our organization is charged with bringing together other nonprofit resources and making them accessible to the homeless population. We support agencies that bring together opinion leaders, volunteers, other nonprofits and service agencies to make meaningful, lasting changes in our community.

### **Catholic Charities of Central Texas**

#### **Client Services**

- Emergency financial assistance for 30-90 days (rent/mortgage, utility, gas/electric, car note
- Crisis intervention (eviction, utility disconnection, homelessness)
- Rapid rehousing for unhoused veterans and their families in Travis County
- Family-based case management
- Community reintegration (financial education, reentry support).

**Note:** veterans/families MUST complete a Coordinated Assessment and are prioritized and referred by ECHO.

Address: 1625 Rutherford Ln. Austin, Texas 78754

T: 512.651.6100 F: 512.651.6101

Website: <a href="https://ccctx.org/st-michaels-veteran-services/">https://ccctx.org/st-michaels-veteran-services/</a>

### **Caritas of Austin**

https://www.caritas.faustin.org/need-help/program-eligibility

Caritas of Austin's Supportive Services for Veteran Families program (SSVF) is designed to increase the housing stability of veteran families that are at-risk of or experiencing homelessness.

Address: 611 Neches St, Austin, TX 78701

**Phone:** 512-479-4610

#### Front Steps

Physical Address: 4507 N I35, Austin, TX 78722

Phone: (512) 696-1484

Website: <a href="https://www.frontsteps.org/veteran-services/">https://www.frontsteps.org/veteran-services/</a>

Front Steps is committed to providing a full range of services to support our clients in moving from homelessness to safe, affordable long-term housing. Front Steps operates supportive housing programs for chronically homeless individuals and closely coordinates with other homeless services providers in the community to access both transitional and permanent housing options.

Please contact us for more information or to get involved.

### **Green Doors**

Toll Free: 1-866-412-6591 Fax: 512.469.0724

Website: http://www.greendoors.org/housing/veterans\_housing.php

Transitional Veterans Re-Entry Housing

Green Doors also coordinates supportive services through a partnership with the Veterans Administration. Intensive case management services ensure veterans are pursuing a path towards self- sufficiency. Case management services include: outreach, creating and maintaining a service plan, referral to counseling, job and life skills training, and continuing education. Through the case management process, residents can access classes designed to improve independent living skills, including job readiness, life skills, money management, conflict resolution and decision-making.

### **Salvation Army**

https://salvationarmyaustin.org

Austin Area Command: 4700 Manor Rd, Austin, TX 78723

**Phone and Fax**: 512-782-8800

Contact Email: austindevelopment@uss.salvationarmy.org

**Hours:** 9:00 a.m. – 4:30 p.m., Mon-Fri

Downtown Shelter and Social Service Center: 501 East Eighth Street, Austin, TX 78701

Phone: 512-476-1111

Austin Shelter for Women and Children: 4523 Tannehill Lane, Austin, TX 78721

Phone: 512-933-0600

Offers two emergency shelters in Austin and also houses Veterans through the SSVF Program. They have group homes, emergency shelters, and transitional living centers that provide housing, food, and overnight lodging for varying amounts of time to those in need. In addition, they provide educational, counseling and vocational services to homeless, destitute individuals and families, and youth where family care is undesirable or unavailable. For those families with temporal needs, family service programs help families and needy individuals with emergency food, housing, and utility assistance. Salvation Army programs and services vary with local needs. For information on specific programs and locations, contact your local Salvation Army Corps Community Center by using the location search on this page.

### **Texas Homeless Network**

Address: 3000 S IH35 STE 100, Austin, TX

78704 Phone: 512-482-8270 **Website:** www.thn.org

Texas Homeless Network (THN) is a non-profit membership-based organization helping Texas communities prevent and end homelessness. We are a 501(c)3 organization that is partially funded through Texas Department of Housing and Community Affairs and Texas Department of State Health Services.

THN provides training and technical assistance around the state of Texas helping service providers and communities better serve the homeless population with the end goal of preventing and ending homelessness.

### **Family Endeavors**

San Antonio nonprofit that connects vulnerable populations to a wide range of helpful services. Work centers around homelessness, unemployment, child abuse, disabilities by connecting individuals and families to services like education, crisis intervention, case management, homeless prevention services, parent training, practical life skills and vocational support, training and employment.

• Website: <a href="https://www.endeavors.org/state/texas/">https://www.endeavors.org/state/texas/</a>

San Antonio Corporate Headquarters: 6363 De Zavala Rd, San Antonio Texas 78249

Phone: 210-431-6466

• Contact Email: AR@Endeavors.org

# American GI Forum National Veterans Outreach Program-AGIF-NVOP Austin HVRP - Homeless Veterans Re-integration Program

Serves Veterans with employment, training, housing referrals and support services in the Austin/Travis surrounding we provide specialized services in:

- Career and Job Counseling
- Training
- Skills Assessments
- Job Readiness
- Resume Writing
- Interviewing Skills
- Life Skills & Money Management Training
- Development of an Individual Employment Plan
- Employment Incentives
- Transportation Incentives
- Support Services
- Assistance flexible to your schedule

#### Who qualifies?

#### A candidate must:

- have verifiable veterans' status
- have at least one day of active service
- have other than Dishonorable Discharge status
- be literally homeless, living in transitional housing, facing imminent eviction, housed within the last sixty (60) days of entering program. Veteran has income below 30% median income for the geographic area. Incarcerated and/or Transitioning Veterans.

# You will need:

- Income verification
- DD214 or other acceptable documents verifying veteran status (we will be happy to assist anyone with acquiring their Form DD-214 and other necessary documentation)
- Homelessness documentation such as eviction notice, certification from a local shelter, transitional housing letter.

Call our office to make an appointment to complete an eligibility assessment with our intake and case management staff.

Intake Line: 512-363-5978 (Isabel Mosqueda-Intake Specialist)

HVRP Program Coordinator: Adrenne M. Luna

Address: 2700 South IH 35 suite #100 Austin, Texas 78704

Contact Email: aluna@agif-nvop.org

# **HOME REPAIR/MODIFICATIONS**

### Easter Seals Central Texas – Housing for Texas Heroes

This program helps people continue to live in their homes independently by creating a safe, barrier-free home with home modifications. These modifications may include building a ramp, installing grab bars, widening doors and more. For Veterans, or their spouses, seeking accessibility modifications must meet the following requirements:

- Live within the Austin city limits or within one of these counties- Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Llano, Lee, Travis, or Williamson
- Must have a verifiable disability with the USVA or be at or below 80% of the area median income

To apply, contact Easterseals Community and Housing Services, 512-615-6820 and can speak with either Stacey Duncan or Steven Hufstetler.

Website: <a href="https://www.easterseals.com/centraltx/our-programs/adult-services/community-housing-services/champ.html">https://www.easterseals.com/centraltx/our-programs/adult-services/community-housing-services/champ.html</a>

# Meals on Wheels Central Texas

Home Repair and Architectural Barrier Removal is for low income homeowner clients who face serious structural issues with their homes resulting in a decline in health and safety.

Through our Home Repair program, we provide major home safety repairs and accessibility modifications for eligible seniors. Our home repair model is holistic home repair rather than a patch job. That's because the home repair program started as a result of our core mission to enable our clients to age in place. One can't age in place when their home has barriers that make it impossible to live there. This program is currently serving the following counties: Travis, Williamson, Bastrop, Caldwell, Hays, Burnet, Blanco and Fayette.

Address: 3227 E 5<sup>th</sup> St

Austin, TX 78702

Email: email@mealsonwheelscentraltexas.org

**Application Link**: Home Repair Form | Meals on Wheels Central Texas

# **Texas Ramp Project (TRP)**

The Texas Ramp Project is a 501(c)(3) nonprofit that provides free wheelchair ramps to low-income older adults and people with disabilities identified by local health care providers. Ramps are built exclusively with volunteer labor, keeping costs to a minimum. Ramps are built without regard to race, religion, ethnicity, age or gender.

### How to Get a Ramp

TRP does not accept direct referrals from clients or their families. Referrals must come from a third-party health care provider via the TRP website. (The provider qualifies the client as being in financial need.) The provider fills out the online referral form available on the "Request A Ramp" page of the TRP website. The form is sent to the region coordinator. A trained surveyor will visit the client and design a ramp at the preferred entry/exit that is appropriate in length, slope and direction. Based upon the survey, a volunteer construction crew led by a trained leader will then implement the design in four to five hours.

**Address:** The Texas Ramp Project

PO Box 832065

Richardson, TX 75083

**Phone:** 214-558-0339

Email: info@texasramps.org

Client Referral Form: Client Referrals (tfaforms.com)

# **HOUSING SERVICES**

# **Operation Finally Home**

Mission is to provide homes and home modifications to America's military heroes and the widows of the fallen who have sacrificed so much to defend our freedoms and values creating a solid foundation for them to move forward with their lives. Operation Finally Home provides custom-built, mortgage free homes to wounded, ill and injured veterans and the widows of the fallen from all branches of the military and all military campaigns. Applicants are considered case by case and those considered to receive a home should meet the following criteria.

- Combat related injuries rated 70% or more by DoD and/or VA
- Received an honorable discharge
- Clear criminal background check
- Acceptable credit rating
- Demonstrated financial need

Should a potential applicant own a home, an explanation is needed as to why they should receive a new home. In addition, prior to being awarded a home, it must be sold with proceeds donated to Operation Finally home to help cover the constructions costs of the new home.

- Demonstrated ability to accept responsibilities of home ownership' suitability determined through application process
- Demonstrated ability to take on financial responsibilities of home ownership which include, but are not limited to, property taxes, homeowners, insurance, utility bills, maintenance, homeowners associate dues where applicable and moving expenses.

• Website: <u>www.operationfinallyhome.org/veterans</u>

Corporate Office: 1659 State Highway 46 West Ste 115-606, New Braunfels, Texas 78132

• Phone: 806-441-5712

Contact Email: <a href="https://www.operationfinallyhome.org/contact">https://www.operationfinallyhome.org/contact</a>

# **Helping A Hero**

12345 Jones Rd, Houston, TX 77070

888-786-9531

www.helpingahero.org

Services: The Wounded Hero Home Program and Helping A Hero have merged as a 501(c)(3) organization dedicated to meeting unmet needs of wounded veterans from Iraq and Afghanistan. Criteria to apply: •Minimum 70% permanently Disabled •Injured IN THEATER during Operation

Enduring Freedom/IraqiFreedom

Contact Email: <a href="https://helpingahero.org/contact-us/">https://helpingahero.org/contact-us/</a>

# **Homes For Our Troops**

866-787-6677

www.homesforourtroops.org Contact Email: <a href="mailto:info@hfotusa.org">info@hfotusa.org</a>

Eligibility: <a href="https://www.hfotusa.org/help/">https://www.hfotusa.org/help/</a>
BASIC QUALIFYING CRITERIA

- BASIC QUALIFYING CRITERIA

  1. Injured in the theater of Iraq-Afghanistan war, post 9/11/01
- 2. Retired or in the process of retiring from military service
- 3. Received letter of eligibility for the VA Specially Adapted Housing (SAH) Grant program\*
- 4. Pass a criminal and credit background check.
- 5. The HFOT home must be the primary residence. Veterans must accept the responsibility of home ownership, and have the resources to maintain a home, including ongoing maintenance and upkeep, property taxes, home insurance, and utilities etc.

\*Or the VA Special Housing Adaptation (SHA) grant entitlement established for Veterans with loss of or loss of use of both hands.

### **Foundation Communities**

Website: http://www.foundcom.org/

Main Office: 3000 S I 35 frontage Rd, Austin, TX 78704

Phone: (512) 447-2026 Fax: 512447-0288

Foundation Communities provides first class, affordable homes and free onsite support services for thousands of working families with kids, as well as veterans, seniors, and individuals with disabilities. We offer an innovative, proven model that empowers our residents and neighbors to achieve educational success, financial stability, and healthier lifestyles. We own and operate 17 properties in Austin and North Texas.

# **Mobile Fishes and Loaves**

General email address: mlf.org/contact-us/

Physical Address: 9301 Hog Eye Rd STE 950, Austin, TX 78746 Telephone number: (512) 328-7299 Fax Number: (512) 328-7223

Website: <a href="http://mlf.org/community-first/">http://mlf.org/community-first/</a>

Community First! Village, a program of Mobile Loaves & Fishes, is a 27 acre master-planned community that will provide affordable, sustainable housing and a supportive community for the disabled, chronically homeless in Central Texas. The Community First! Village will radically transform and renew our community as the men and women living on the streets are lifted up into community and home.

# A New Entry

Website: https://www.anewentry.org/service/veterans-program

"A new start, a new life, a new entry." We offer a sober, structured and supportive home that is equipped to encourage positive personal growth and development. Our family-style recovery supportive housing is for veterans; those in post-treatment and individuals navigating community reentry. We offer hope and a hand up to those who have served our country; and those who need to get back on their feet.

1808 Webberville Rd, Austin, TX 78723

(512) 464-1250 local services@anewentry.org

# **Texas Veterans Land Board**

Part of the Texas General Land Office, the organization finances land, home loans and home improvement loans for Texas Veterans and active Military members who are eligible under VLB requirements. VLB also owns and manages four Texas State Veteran Cemeteries and the Texas State Veterans Home Program where they provide skilled long-term care to veterans and their spouses in eight veterans homes across Texas.

**Veterans Housing Assistance Program (VHAP)** to aid Texas Veterans in purchasing a home. Eligible Texas Veterans and military members have an opportunity to purchase a home with a competitive, low interest loan with little or no down payment. Veterans, Military Members and their spouses may receive up to \$726,200 on a fixed rate for 15,20- or 30-year terms. Veterans with a service-connected disability rating of 30% or greater qualify for a discounted interest rate.

**Texas Veterans Home Improvement Program (VHIP)** provides below market interest rate loans to qualified Texas Veterans for home repairs and improvement to their existing homes. VLB offers loans up to 50,000.00 for a 2-20-year term or loans from 7,500 - 10,000.00 for a 2-10-year term. Veterans with a VA Service-Connected Disability rating of 30% or greater qualify for a discounted interest rate. No down payment is required, however the program does require the following

- \$10 flood certification fee, required at time of application
- \$125 title search fee, required at time of application
- Closing costs

Service Members Civil Relief Act (SCRA) is where Reservists and National Guard troops with a VLB home or home improvement loan may be able to defer interest payments when called up for active duty. Eligible Reservist and National Guard members who want to reduce or defer loan payments should send a copy of their orders showing activation date with the loan number for proper identification to

Texas Veterans Land Board Research Department 1 Corporate Drive, STE 360 Lake Zurich, IL 60047

Texas State Veteran Homes

**Texas State Cemeteries** 

Website https://vlb.texas.gov/

# **Property Tax Exemption for Texas Disabled Veterans**

For residence homesteads owned by veterans or surviving families. Veterans with the specific service-connected disability is eligible for the following exemptions.

- 100% disability rating are fully exempt from property taxes.
- 70-100% may receive a \$12,000 property tax exemption.
- 50-69% may receive a \$10,000 property tax exemption
- 30-49% may receive a \$7,500 property tax exemption
- 10-29% may receive a \$5,000 property tax exemption

To apply: Form 50-114 completed and notarized, VA disability letter showing disability, ID with address matching residence homestead

- o FAQ: <a href="https://comptroller.texas.gov/taxes/property-tax/exemptions/disabledvet-faq.php">https://comptroller.texas.gov/taxes/property-tax/exemptions/disabledvet-faq.php</a>
- o Travis County: <a href="https://comptroller.texas.gov/taxes/property-tax/county-directory/travis.php">https://comptroller.texas.gov/taxes/property-tax/county-directory/travis.php</a>
- Find your local Appraisal and Tax information : https://comptroller.texas.gov/taxes/property-tax/county-directory/

### **Veteran Affairs Home Loans**

VA helps servicemembers, veterans and eligible surviving spouses become homeowners. As part of our mission to serve you, we provide a home loan guaranty benefit and other house-related programs to help you buy, build, repair, retain or adapt a home for your own personal occupancy. VA home loans are provided by private lenders, such as banks and mortgage companies. VA guarantees a portion of the loan, enabling the lender to provide you with more favorable terms. Certificate of Eligibility (COE) can be found on eBenefits or you can apply by mail and send a VA form 26-1880, Request for Certificate of

Eligibility to the following address.

Atlanta Regional Loan Center Attn: COE (262) P.O Box 100034 Decatur, GA 30031

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	Purchase Loans: Help you purchase a home at a competitive interest rate often without requiring
	a down payment or private mortgage insurance
	Interest Rate Reduction Refinance Loan (IRRRL): Also called the streamline Refinance
	Loan can help you obtain a lower interest rate by refinancing your existing VA loan.
	Native American direct Loan (NADL) Program: Helps eligible Native American Veterans
	finance the purchase, construction or improvement of homes on Federal Trust Land or reduce
	the interest rate on a VA loan.
	Adapted Housing Grants: Help Veterans with a permanent and total service-connected
	disability purchase or build an adapted home or to modify an existing home to account for their
	disability

Website: <a href="https://benefits.va.gov/homeloans/">https://benefits.va.gov/homeloans/</a>

**Phone:** 877-827-3702

**Hours:** Monday – Friday 8:00AM – 6:00PM EST

# **Veterans United Home Loans**

Home loan specialists are industry experts on VA loan eligibility and qualification guidelines for all of Texas. Through extensive training and experience working with Veterans and military families, Veterans United knows the VA home loan inside and out.

☐ **Website:** https://austin.veteransunited.com

□ Phone: 512-646-0800

☐ Branch Manager: Chad Bowman: <a href="mailto:Chad@veteransunited.com">Chad@veteransunited.com</a>

☐ Address: 3415 Greystone Dr #301, Austin, Texas 78731

□ Monday-Friday: 9:00AM – 5:00PM

# **Fisher House**

**Hotels for Heroes:** Provides hotel rooms to the families of wounded, injured and ill military service members who are undergoing treatment at authorized medical centers when a Fischer House is not available. Rooms are made possible through the donation of rewards points by the hotel's rewards members.

Eligibility: Two categories of eligible recipients:

- O Service men and women with military authorization may be given a free hotel room while receiving medical care if they are not eligible for government-funded reimbursement.
- Qualifying service men and women may be given a free hotel room to enable their family or close friends to visit them while they are being treated at the medical center if they are not eligible for government-funded reimbursement.

**Houses:** A Fisher House is "a home away from home" for families of patients receiving medical care at major military and VA medical centers. The homes are normally located within walking distance of the treatment facility or have transportation available. There are 86 Fisher Houses located on 25 military installation and 37 VA medical centers. There is never a charge to stay at a Fisher House. Typically, the houses are 5,000 to 16,800 square foot homes donated by the Fisher family and Fisher House Foundation. Each house is designed to provide 8-21 suites. All are professionally furnished and decorated in the tone and style of the local region. The houses can accommodate 16-42 family members. They feature a common kitchen, laundry facilities, a spacious dining room and an inviting living room with library and toys for children. Newest house is 100% handicap accessible and include elevators. A Fisher House is a temporary residence and is not a treatment facility, hospice or counseling center. The program began in 1990 and has offered more than 8 million days of lodging to more than 350,000 families.

### Eligibility and Cost:

- Criteria established locally by hospital or installation commanders. Families do not pay to stay at a Fisher House. Fees at Army, Navy, Air Force Fisher Houses are underwritten by Fisher House Foundation.
- o If you have a loved one receiving treatment at a DoD or VA medical center, our best advice is to reach out directly to the local Fisher House to learn the status at that location. Contact information can be found at our House Directory.

П	Website:	https://	/fisherl	house.org/	programs/
_	TT COSICC.	11000011	IIDIICI		DIO LI MILIO

□ Address: 12300 Twinbrook Pkwy STE 410, Rockville, MD 20852

□ Phone: 888-294-8560

# **LEGAL SERVICES**

# **Austin Bar Veterans Assistance Program**

The Austin Bar Foundation's Veterans Legal Assistance Program (VLAP) organizes Free Legal Advice Clinics for qualified, low-income Veterans, Active and Reserve Duty Service Members, and their dependents who reside in or have a civil legal issue (such as contracts, bankruptcy, employment, simple divorce, child support, guardianship, health care, transfer on death deeds, landlord/tenant, social security, veterans' benefits, immigration, disability rights, estate planning, probate, powers of attorney, and advance directives) in the jurisdictional areas of Bastrop, Blanco, Burnett, Caldwell, Gillespie, Hays, Travis, and Williamson counties of Texas. Clinics are usually held on the second Monday of each month at the Austin VA Outpatient Clinic, but dates may vary. All attendees of the Free Legal Advice Clinics for Veterans (whether in-person or virtual) must complete an intake application online, over-the-phone, or in-person to verify their eligibility. No appointments or reservations are necessary to attend the free clinics as walk-ins are welcome!

To complete an application online, please <u>CLICK HERE</u> or please call VLAP at 512-472-0279 x110 to see if you qualify for services.

# **The Travis County Veterans Court Program**

Eligible veteran-defendants will be diverted from traditional or other specialty courts to a specialized criminal court docket specifically crafted for them via a 12- to 24- month program. Participating veterans must suffer from a traumatic brain injury, post-traumatic stress disorder, or other mental disorder, including victims of military sexual trauma that occurred during or resulted from the defendant's military service and affected the defendant's criminal conduct at issue in the case. The court substitutes a treatment-based problem-solving model for traditional court processing in conjunction with the Veterans Treatment Court team.

#### **ELIGIBILITY CRITERIA**

Eligible veterans are those who find themselves in trouble with the criminal justice system because of criminal behavior resulting from their physical and mental injuries from combat and/or military service which has materially affected their conduct. In Travis County, eligible veterans are identified through self-identification, screening and assessments. Participation is voluntary on the part of the veteran-defendant subject to the consent of the attorney representing the state and the Veterans Treatment Court team.

#### APPLICATION PROCEDURE

- The Veteran will submit the Veterans Court application to the Veterans Court Program Manager via his/her attorney.
- o Upon receipt of the completed application, the Program Manager will consult with the Veterans Justice Outreach Specialist (VJOS) to determine eligibility.
- o The Program Manager will also determine if the veteran has been evaluated for Post-Traumatic Stress Disorder (PTSD), a traumatic brain injury (TBI), or other mental health disorder.
- o If the veteran has met the basic criteria, the application is forwarded to the County and/or District Attorney based on the level of offense.
- o The County and District Attorney's Office will then review the cases to determine if they are willing to accept the veteran into the program.

#### PROGRAM LENGTH

The Veterans Court Program is a 12 to 24-month program. The exact length of time in the program is determined by each participant's needs, progress toward successful implementation of the SAP and the nature of the offense.

Veterans Court Administrator: Jolene Grajczyk

Phone: 512-854-3856

Travis County Criminal Courts 509 W 11th St Suite 2.700

Austin, TX 78701

https://www.traviscountytx.gov/courts/criminal/specialty/vets

# Texas Veterans Legal Assistance Project (VLAP)

Texas legal services center statewide project to expand the availability of legal assistance to low income Texas Veterans and their families with a focus on outreach to the disabled Veterans who live in rural areas of the State. There is no charge for the service which is provided by telephone to eligible veterans at 1800-622-2520, option 2. VLAP welcomes most civil legal questions including those that relate to military benefits, federal and state public benefits and disability benefits. Provide information for most civil (non-criminal) legal questions, including those that relate to military benefits, federal/state public benefits, disability benefits, employment and bankruptcy. They also provide consumer protection from creditors and creditor abuses such as predatory lending, deceptive trade practices and debt collection violation. Eligibility to receive services, you must be a Texas resident, veteran (or spouse, dependent or surviving spouse of Texas Veteran) and have a household income at or below 200% of the federal poverty guidelines.

Mailing Address: 1920 E Riverside Dr, STE A-120 #501, Austin, TX 78741

**Hours:** Monday – Friday 8AM – 5PM

Website and Veteran Intake Form: <a href="https://www.tlsc.org/veterans">https://www.tlsc.org/veterans</a>

### The Lawver Referral Service of Central Texas

The Lawyer Referral Service of Central Texas (LRS) offers a discount on legal fees to Veterans. LRS makes referrals to lawyers and other community resources in all areas of the law, including criminal, family, consumer, real estate, etc. <a href="http://www.austinlrs.com/">http://www.austinlrs.com/</a>

Call the LRS at: 512-472-8303 or 866-303-8303 Send mail to the LRS at: Lawyer Referral Service

P.O. Box 6852, Austin TX 78762

# **LegalLine**

Sponsored by LRS, LegalLine, a free telephone legal hotline on the first Tuesday of each month from 5:30 to 7:30 PM. Free

Legal Advice

On every first Tuesday of the month, obtaining good, simple legal advice is easy--just call 512-472-8303 for LegalLine, the free legal advice hotline. Phones are answered between 5:30 p.m. and 7:30 p.m.

Sponsored by the Lawyer Referral Service of Central Texas, LegalLine is staffed by attorney volunteers who answer legal questions and give brief legal advice. Questions concerning many areas of the law—family law; criminal; matters; traffic problems; consumer issues; landlord/tenant issues; employment law, and more...

# **Texas Veterans Legal Assistance Hotline**

**Phone:** 1-800-622-2520, option 2

**Hours:** Monday – Friday: 8:00AM – 5:00PM

http://www.tlsc.org/

The Texas Veterans Legal Assistance Project (VLAP) is a Texas Legal Services Center statewide project to expand the availability of legal assistance to low-income Texas Veterans and their families, with a focus on outreach to the disabled Veterans who live in rural areas of the state. There is no charge for our service, which is provided by telephone to eligible Veterans, at 1-800-622-2520, Option 2.

VLAP welcomes all civil legal questions, including those that relate to military benefits, federal and state public benefits and disability benefits. Common legal issues we address:

- •Family law
- •Employment
- Housing
- •Consumer protection
- Bankruptcy
- Probate
- •Department of Veterans Affairs benefits
- •Expunction
- •Military discharge upgrades

Eligibility Guidelines:

To receive services, you must be a Texas resident, a Veteran (or the spouse, dependent, or surviving spouse of a Texas

Veteran) and have household income at or below 200% of the federal poverty guidelines.

# The Veterans Consortium Pro Bono Program

Eligibility: Must meet all of the following criteria:

- · You are a veteran (or qualifying family member of a veteran)
- · You have received an adverse decision from the Board of Veterans' Appeals (BVA)
- · You have appealed that BVA decision to the U.S. Court of Appeals for Veterans Claims (the court)
- · You do not have an attorney to helpyou
- · You ask us for our assistance, and you meet our program's financial eligibility guidelines Description: The Veterans Consortium Pro Bono Program provides free attorneys to veterans and their qualifying family members who have an appeal pending at the U.S. Court of Appeals for Veterans Claims (Court). If an appellant has filed an appeal with the Court, he or she can request assistance from The Veterans Consortium. Each appellant who requests Pro Bono Program assistance receives a thorough review of his or her Veterans Affairs claim file. Approximately 40% of the cases evaluated by the Program are accepted for referral to a volunteer attorney. An appellant whose case is not accepted into the Program receives substantive legal advice about his or her case and an explanation as to why the Consortium cannot place the appeal with a volunteer attorney.

Address: 2101 C Street NW Suite 225, Washington, D.C. 20037

• Phone: 202-733-3317

Email: mail@vetsprobono.orgWebsite: www.vetsprobono.org

# **National Veterans Legal Services Program**

The National Veterans Legal Services Program (NVLSP) is a national nonprofit organization that has worked since 1981 to ensure that the government delivers to our nation's 22 million veterans and active duty personnel the benefits to which they are entitled because of disabilities resulting from their military service to our country.

Our current pro bono initiatives are to assist veterans with the following types of disability claims:

- Assistance with Discharge Upgrades for Veterans from All Eras
- Applications for Combat Related Special Compensation (CRSC)
- Applications to Boards for Correction of Military Records (BCMRs) for veterans who wish to obtain medical retirement
- Assistance with initial TSGLI applications and appeals of denied claims
- <u>Representation to service members being processed through the Integrated Disability Evaluation System</u> (IDES)

Website: https://www.nvlsp.org

Phone: 202-265-8305

# **TRANSPORTATION**

# Capital Area Rural Transportation System (CARTS) Phone Number: (512) 478-7433

Website: <a href="http://www.ridecarts.com/">http://www.ridecarts.com/</a>

Toll Free: (800) 456-7433

Address: 5300 Tucker Hill Ln, Cedar Creek, TX 78762

Serving the Texas counties of Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, and non-urbanized areas of Travis and Williamson. CARTS delivers transportation tailored specifically for each of the one hundred and sixty-nine communities it serves. The service frequency in or to the various locales range from many times a day to once a month.

### **Vetrides**

VETRIDES will assist veterans and their families with transportation to and from VA hospitals, clinics, veteran's services offices, pharmacies, grocery, and retail stores. Eligibility for VETRIDES will be limited to veterans residing in Burnet, Llano and Lampasas counties.

Honorably discharged veterans, their spouses, and caregivers are eligible for VETRIDES. Burnet County defines a veteran as anyone who honorably served in the armed forces and veteran's family as spouses, and any caregivers (whether related or not).

No fees will be charged for any services to qualified individuals.

To request a RIDE call 830-613-9982 or toll free 877-851-8VET(838)

# **VA Outpatient Clinic Shuttle**

A shuttle is available, on Tuesday and Thursday, that travels from the Outpatient Clinic to the Temple Medical Facility at 7:30 AM and returns when the last patient is finished. An appointment must be made by your provider

# **METRO ACCESS**

Access is a demand-response, shared-ride service for people whose disabilities prevent them from riding our other bus and rail services. Access service complies with the Americans with Disabilities Act of 1990 (ADA). The term "paratransit" in this section refers to transit that is parallel in service to fixed-route bus service. Our ADA corridor maps can be found here.

As defined by the ADA, a disability is recognized, with respect to an individual, as a physical or mental impairment that substantially limits one or more major life activities. Anyone who, by reason of disability, is unable to use CapMetro's fully accessible bus and rail services may be eligible for Access Service.

Website: https://www.capmetro.org/access

Phone: 512-474-1200

# **Drive a Senior**

on medical and health – related travel and tries to customize their rides
<ul> <li>□ curb to curb for riders who are fairly agile</li> <li>□ door to door for those who need assistance</li> <li>□ door through door when passengers request that the volunteer stay with them.</li> </ul> Vans are also available in most regions that make grocery store, bank, pharmacy and other group trips.
Seniors are eligible if they are:  over age 60 (65 in some regions)  non-driving or limited driving  live in their own homes or with family members  within the boundaries of one of the service areas  able to walk on their own or with walkers or cane (Volunteers cannot transport wheelchairs or provide assistance with passengers who need wheelchairs).
o Website: <a href="https://driveasenior.org/">https://driveasenior.org/</a>
Austin North Central & West:  Phone: 512-472-6339 Email: nc@driveasenior.org
Central Texas (South/Southwest Austin and Dripping Springs)
□ Phone: 512-364-6501
☐ Email: ctx@driveasenior.org
Elgin:  Phone: 512-281-6065 Email: elgin@driveasenior.org
Austin South /Southwest Austin, Lakeway, Elgin, Dripping Springs Phone 512-445-5552
Hutto, Round Rock, Pflugerville, Mannor, East Austin
Phone: 512-310-1060

NW Austin, Cedar Park, Leander Phone: 512-250-5021

# **NATIONAL SERVICE ORGANIZATION RESOURCES**

#### **American Legion**

WASHINGTON OFFICE National VA & Rehabilitation Commission The American Legion 1608 K Street, N. W. Washington, D. C. 20006 202/ 861-2700

HOUSTON REGIONAL OFFICE The American Legion 6900 Almeda Rd Houston, TX 77030-4200 713/ 383-2755; (FAX) 713/ 383-2759 **DEPARTMENT HEADQUARTERS** 

The American Legion P.O. Box 140527 Austin, TX 78714-0527 512/ 472-4138; (FAX) 512/ 472-0603

Web: <a href="https://www.txlegion.org">www.txlegion.org</a>
Email: <a href="mailto:txlegion@txlegion.org">txlegion@txlegion.org</a>

Mike Simon - Director of Internal Affairs

WACO REGIONAL OFFICE The American Legion 701 Clay Avenue Waco, TX 76799 254/ 299-9960; (FAX) 254/ 299-9965 Eligibility: Veteran or dependent

Explanation of Benefits: Veterans Rights Group – assists all veterans including active duty personnel and their families or dependents in securing governmental benefits, service pension, and hospital and outpatient medical /psychological care.

#### **AMVETS**

4647 Forbes Boulevard Lanham, Maryland 20706-4380 Toll Free: (877) 726-8387 301/ 459-6181

(Fax) 301/ 459-5578 Web: <u>www.amvets.org</u> Email: <u>amvets@amvets.org</u>

DALLAS OFFICE

Location: 4900 S. Lancaster, Dallas Mailing: 4500 S Lancaster Mail Stop 29 Dallas, TX75214-7167

Dallas, 1775214-7107

214/742-8387, Ext. 27821 or 27893

(FAX) 214/462-4996

**HOUSTON REGIONAL OFFICE** 

6900 Almeda Rd

Houston, TX 77030-4200

713/383-2757; (FAX) 713/383-2758

**DEPARTMENT HEADQUARTERS** 

928 S. Buckner Blvd.
Dallas, TX 75217-4505
214/ 309-1980; (FAX) 214/ 391-6176
Email:amvetsdept@sbcglobal.net

AMVETS Thrift Stores www.amvetsnsf.org/stores.html

SAN ANTONIO OFFICE VA Service Center

5788 Eckhert Rd, Room 2A102

San Antonio, TX 78240

210/699-5087; (FAX) 210/699-5088

**Disabled American Veterans** 

**NATIONAL HEADQUARTERS** 

Disabled American Veterans National Headquarters

3725 Alexandria Pike Cold Spring, KY

41076 859/ 441-7300

Toll-Free: 1-877-426-2838

**Mailing Address** 

P.O. Box 14301 Cincinnati, OH

45250-0301

Phone: (859) 441-7300 Web: www.dav.org

DALLAS VA MEDICAL CENTER Disabled American Veterans VA Medical Center 4500 S. Lancaster Rd., Ste 1C-420A Dallas, TX 75216 214/ 857-1119 (FAX) 214/ 302-1317

DEPARTMENT HEADQUARTERS
Disabled American Veterans
3003 N Medford Dr.
Lufkin, TX 75904
936/ 634-1792 or
936/ 414-5469 (Cell)
Web:www.davmembersportal.org/tx

HOUSTON VA REGIONAL OFFICE Disabled American Veterans 6900 Almeda Rd, Room 1033 Houston, TX 77030-4200 713/383-2715; (FAX) 713/383-2719

HOUSTON VA MEDICAL CENTER

2002 Holcomb Blvd., Rm 2A-110 Houston, TX 77030-4200 713/ 794-7198

SAN ANTONIO REGIONAL OFFICE 5788 Eckhert Rd., Room 2A112 San Antonio, TX 78240-3900 210/ 699-5064; (FAX) 210/ 699-5082

SAN ANTONIO VA MEDICAL CENTER Disabled American Veterans South TX Veterans Health Care System Audie L. Murphy Division 7400 Merton Minter Blvd. 1B Area, Rooms B105, B106 San Antonio, TX 78229-3900 210/ 699-5064

WACO VA REGIONAL OFFICE Disabled American Veterans One Veterans Plaza 701 Clay Avenue Waco, TX 76799 254/ 299-9932 (FAX) 254/ 299-9925

Website: www.dav.org

Hours: Mon Wed Fri 7:30 AM - 4:00 PM

Eligibility: Veteran or dependent

Explanation of Benefits: Disability Rights Groups for Veterans – assists all veterans including active duty personnel and their families or dependents in securing governmental benefits, service pension, and hospital and outpatient medical /psychological care.

#### Military Order of the Purple Heart

Military Order of the Purple Heart 5413-B Backlick Rd Springfield, Virginia 22151-3960 703/642-5360; Toll-Free: 888-668-1656 (FAX) 703/642-1841

Web: www.purpleheart.org

HOUSTON REGIONAL OFFICE Military Order of the Purple Heart 6900 Almeda Rd, Room 1024 Houston, TX 77030-4200 713/ 383-2752; (FAX) 713/ 383-2753

Email: donald.hubbard@va.gov

EL PASO VA Health Care Center 5001 N Piedras El Paso, TX 79930-4211 915/564-6166: (FAX) 915/564-6166 Email: enis.hart@va.gov

DEPARTMENT HEADQUARTERS
Military Order of the Purple Heart
P.O. Box 2872
Harker Heights, TX 76548-0872 254/ 628-1323
Email: rhernandez7@hot.rr.com

FORT SAM HOUSTON ATTN: MCCS-BHR-HR 2284 Stanley Rd, Ste 18, Room 200A

Fort Sam Houston, TX 78234 210/ 221-2587; (FAX) 210/ 221-2599 Email: mophg1@yahoo.com

Gilbert M. Ochoa, National Service Officer
Military Order of the Purple Heart
902 FSS / FSFR Bldg. 693
555 F Street West Randolph
AFB, TX 78150
210/652-5321, Ext. 235; (FAX) 210/652-3166
Email: mophrafbtx@yahoo.com

WACO REGIONAL OFFICE Military Order of the Purple Heart One Veterans Plaza 701 Clay Avenue Waco, TX 76799 254/ 299-9985 (FAX) 254/ 299-9539 FORT WORTH VA Outpatient Clinic 2201 SE Loop 820 Room 2S-307 Fort Worth, TX 76119 817/ 730-0400 (FAX) 817/ 730-0604

Website: <a href="www.purpleheart.org">www.purpleheart.org</a> Eligibility: Veteran or dependent Explanation of Benefits: Veterans Rights Group — assists all veterans including active duty personnel and their families or dependents in securing governmental benefits, service pension, and hospital and outpatient medical /psychological care.

#### Paralyzed Veterans of America (PVA)

**WASHINGTON OFFICE** 

Paralyzed Veterans of America 801 Eighteenth Street, NW Washington, DC 20006-3517

1-800-424-8200

Email: info@pva.org Web: www.pva.org

**DALLAS VAMC OFFICE** 

Dallas Spinal Cord Injury Center 4500 S. Lancaster Rd Room 1A102, SCI Unit Dallas, TX 75216 214/ 857-0105 (FAX) 214/ 371-5552

SAN ANTONIO VAMC OFFICE

Paralyzed Veterans of America, Inc. Audie L. Murphy Division 7400 Merton Minter Blvd., Room C-014 San Antonio, TX 78284 210/617-5300, Ext. 6819

HOUSTON REGIONAL OFFICE

National Service Officer Paralyzed Veterans of America, Inc. 6900 Almeda Rd Houston, TX 77030-4200 713/ 383-2727; (FAX) 713/ 799-1335

HOUSTON VAMC OFFICE

Paralyzed Veterans of America, Inc. Michael E. DeBakey VA Medical Center 2002 Holcomb Blvd. Houston, TX 77030-4200 713/794-7993

WACO REGIONAL OFFICE

Paralyzed Veterans of America, Inc. One Veterans Plaza 701 Clay Avenue Waco, TX 76799 254/ 299-9944; (FAX) 254/ 299-9943

TEXAS PARALYZED VETERANS ASSN.

**Chapter Office** 

2807 Spanish Trail, Ste. A Houston, TX 77054-2207

713/520-8782; (FAX) 713/520-8217

Email: info@texaspva.org Web: www.texaspva.org

AUSTIN THRIFT STORE PICK UP: (512) 443-3336

Eligibility: Veteran or dependent

Explanation of Benefits: Assisting our spinal Cord injury's Veterans with their hospitalization Rehab. We specialize in filing claims before the Department of Veterans Affairs for Organic Brain Syndrome, MS, for Veterans and their Dependents.

**Veterans of Foreign Wars (VFW)** 

WASHINGTON OFFICE Veterans of Foreign Wars 200 Maryland Avenue, N. E. Washington, D.C. 20002 202/ 543-2239

HOUSTON REGIONAL OFFICE Veterans of Foreign Wars 6900 Almeda Rd Houston, TX 77030-4200 713/383-2750; (FAX) 713/383-2760 Hours: 7:30 a.m. – 4:00 pm, Monday-Friday

Email: Houston@tvc.texas.gov

DEPARTMENT HEADQUARTERS
Veterans of Foreign Wars
P.O. Box 14468

Austin, TX 78761

512/834-8535; (FAX) 512/834-9232

Web: www.texasvfw.org

WACO REGIONAL OFFICE Veterans of Foreign Wars 701 Clay Avenue Waco. TX 76799

254/ 299-9959; (FAX) 254/ 299-9970 Hours: 7:45 am – 4:30 pm, Monday-Friday Email: waco.vfw@tvc.texas.govwww.vfw.org

Eligibility: Veteran or dependent

Explanation of Benefits: Veterans Rights Group – assists all veterans including active duty personnel and their families or dependents in securing governmental benefits, service pension, hospital, and outpatient medical /psychological care. For additional Information about veterans organizations in Texas go to:

https://www.nrd.gov/other services and resources/veterans service organizations

#### **NONPROFIT RESOURCES**

AIR FORCE SERGEANTS ASSN. Division 610 (Serves TX, AR, LA, & MS) 4800 Angelina Ave Wichita Falls, TX 76308 940/337-2723

Web: http://www.afsa610.org

AMERICAN EX-PRISONERS OF WAR 1101 E. Arbrook Apt 209 Arlington, TX 76014-3360 292 Van Zandt CR 3727 Wills Point, TX 75169-6907 903/ 560-1734

AMERICAN G.I. FORUM OF THE U.S. American GI Forum of Texas, Inc. 1000 Brazos Suite 200 Austin, TX 78701 512/ 225-5888 Web: www.agiftx.org AMERICAN MERCHANT MARINE VETERANS

605 Laguna Dr. Richardson, TX 75080-6929

972/231-5464

Email: ammv.info@gmail.com

AMERICAN MILITARY RETIREES ASSN.

2212 Daisy Dr. Killeen, TX 76542

254/ 526-4006 (Home); 254/ 449-0686 (Cell)

AMERICAN RED CROSS OF CENTRAL TX Service to Armed Forces Program

2218 Pershing Drive Austin, TX 78723-5842

512/928-4271 (FAX) 877/813-6811

Web: www.redcross.org/tx/austin

THE ARMY & NAVY UNION 13256 Harbor Drive

Temple, TX 76502 254/ 986-2369

BLINDED VETERANS ASSOCIATION 4500 S. Lancaster Rd., Rm. 1E327 Dallas, TX 75216 214/857-1119; (FAX) 214/371-2337

Web: www.bva.org

BLINDED VETERANS ASSOCIATION 2002 Holcombe Blvd., Visor-Bldg., 120 Houston, TX 77030 713/791-1414, Ext 4958

CATHOLIC WAR VETERANS 3625 Hamilton Ave. El Paso, TX 79930-5411 915/ 565-4656 Web: <a href="https://www.freewebs.com/cwvdepttx">www.freewebs.com/cwvdepttx</a>

DESERT SHIELD/DESERT STORM ASSN. 2316 W. 49th St. Odessa, TX 79764-3929 432/770-6754

FLEET RESERVE ASSOCIATION Capitol Area Branch 201 P.O. Box 723 Austin, TX 78767-0723 361/ 865-2832

**GOLD STAR WIVES OF AMERICA** 

South Central Region Gold Star Wives of America Web: www.goldstarwives.org

IRAQ & AFGHANISTAN VETERANS OF AMERICA 2311 Bernice Circle Copperas Cove, TX 76522-4820 978/ 276-9253 (Cell) 254/ 630-4098

Web: www.iava.org

JEWISH WAR VETERANS OF THE UNITED STATES OF AMERICA Department of TX, AR, LA and OK (TALO) 6616 River Bend Rd. Fort Worth, TX 76132-1120 817/294-7626

Web: www.dtalojwv.net/main/home.php KOREAN WAR VETERANS ASSN.

6544 Grand Ridge Dr.El Paso, TX 79912-7472

915-581-4725; (FAX) 915-581-4727

Web: http:/www.kwva.org

LONE STAR VETERANS ASSOCIATION 832/408-0411

Email:tony@lonestarveterans.org

MARINE CORPS LEAGUE
Department of Texas 515 Hall Street

Graham, TX 76450-1412 Web: www.mcltexas.org/

MILITARY OFFICERS ASSN OF AMERICA Texas Council of Chapters 9022 Antietam Dr.

San Antonio, TX 78239- 3557

972/225-4646 or Cell: 214/869-8381

Web: www.moaa.org

NATIONAL AMPUTATION FOUNDATION

40 Church Street Malverne, NY 11565 Phone: (516) 887-3600 Fax: (516) 887-3667

Web: http://www.nationalamputation.org

NATIONAL ASSN FOR UNIFORMED SERVICES National Board Member & President, Chapter 10 5007 Parell Path Austin, TX 78744-3809 512/443-8072

NATIONAL GULF WAR RESOURCE CENTER, INC. 8605 Cameron St, Suite 400 Silver Spring, MD 20910 1-800-882-1316, Ext. 162

NATIONAL GUARD ASSN OF TX 3706 Crawford Avenue Austin, TX 78731-6308 512/454-7300

Web: http://www.ngwrc.org

Web: www.ngat.org

NON COMMISSIONED OFFICERS ASSN.

12th Sergeant Major of the Marine Corps NCOA International Headquarters

9330 Corporate Dr Ste 701 Selma, TX 78154-1257

210/653-6161; (FAX) 210/637-3338

Web: www.ncoausa.org

PEARL HARBOR SURVIVORS ASSN.

4946 Yarwell Drive Houston, TX 77096 713/ 723-0728

RESERVE OFFICERS ASSN. OF THE U.S.

Department of Texas 10019 Glen Canyon Dr. Dallas, TX 72543-4609

TEXAS ASSN. OF VIETNAM VETERANS

P.O. Box 40036 Austin, TX

78704

Web: www.tavvaustin.org

TX COALITION OF VETERANS ORGANIZATIONS

1100 Sycamore Creek Dr

Dripping Springs, TX 78620-3321

Web: www.texascoalitionofvetsorganizations.org

THE RETIRED ENLISTED ASSN.

1004 Harris Drive Euless, TX 76039-3330 Web: www.trea.org

UNIFIED VETERANS OF AMERICA, INC. 1730 Jefferson St Ste 240 Houston, TX 77003-5028

713/650-8282, Ext. 20 or Ext 21

Email: vethelp@uvainc.org

UNITED STATES VETERANS INITIATIVE

4640 Main Street, Suite 213 Houston, TX 77002-9714

832/203-1626; (FAX) 832/203-1630 Web: <u>www.usvetsinc.org/houston/</u>

US NAVY ARMED GUARD WWII VETERANS 4128 N Summerscrest Loop VETERANS COUNTY SERVICE OFFICERS ASSN OF TEXAS

Web: www.vcsoat.org 1505 E. McKinney, Suite 183 Denton, TX 76209-4525

940/ 349-2950; (FAX) 940/ 349-2951 Monday-Thursday, 8:00-12:00; 1:00-5:00; Friday by appointment only, 1:00-5:00 Web: <a href="http://dentoncounty.com/veteran">http://dentoncounty.com/veteran</a> Hidalgo County Veterans Service Officer

2816 S. Bus. 281 Edinburg, TX 78539

956/318-2436; (FAX) 956/318-2439

Email:hcveterans@co.hidalgo.tx.us Monday-

Friday, 8:00-5:00

VIETNAM VETERANS FOUNDATION OF TX, INC.

P.O. Box 742315 Dallas, TX 75374 972/881-3062

Email: info@VietnamVeteransFoundationTexas.com Web: www.vietnamveteransfoundationtexas.com

VIETNAM VETERANS OF AMERICA

Texas State Council, Vietnam Veterans of America P.O. Box 1860 Fritch, Texas 79036 806/857-0409

WOUNDED WARRIOR PROJECT

www.woundedwarriorproject.org

Eligibility: Severely wounded and injured OEF/OIF

veterans

Services: To raise awareness and enlist the public's aid for the needs of severely injured service men and women, to help severely injured service members aid and assist each other, and to provide unique, direct programs and services to meet the needs of severely injured service members.

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# Thank you for your service!

