



TRANSPORTATION
PUBLIC WORKS
**TRANSPORTATION USER FEE EXEMPTION REQUEST
(RESIDENTIAL CUSTOMERS ONLY)**

Please select which exemption category applies to you (**select one**):

_____ I AM 65 OR OLDER AND RESPONSIBLE FOR THE UTILITY BILL

_____ I DO NOT OWN OR REGULARLY USE A PRIVATE MOTOR VEHICLE
(**must submit this form annually to verify no private motor vehicle ownership**)

Note: Please allow 1-2 billing cycles for the exemption to appear on your utility bill. Budget Billing customers will see the exemption reflected in your next biannual update.

Customer Information:

Name: _____

Telephone: _____

Address/Zip: _____

Utility Bill Account #: _____

Note: Customer Name above must be listed on the Utility Account to be eligible for exemption

Date of Birth: _____

Driver's License/ID Number: _____

Email Address: _____

*** I certify that the information I have given on this application is complete and correct.**

*** I understand that I must submit a new signed Exemption Form annually if I do not own or regularly use a private motor vehicle. The customer will begin billing the Transportation User Fee after 12 months if a new form is not received.**

*** The City of Austin is not required to refund any fees paid prior to customer sending in a signed Exemption Form.**

Signature _____ Date _____

Please return this form to: **Email: TUFexemptions@austintexas.gov (Preferred)**

Or Mail to:
**Transportation and Public Works Department
ATTN: Financial Services
5202 E Ben White Blvd, Suite 450
Austin, TX 78741
FAX: (512) 974-1719**

Please allow 1-2 billing cycles for the exemption to appear on your utility bill. If you have any questions or need additional information, email TUFexemptions@austintexas.gov or call (512) 974-7696.