# **Qualifying Life Event – Updating Medicare Eligibility on Traditional Medical Plan**

1. Go to - www.benselect.com/coa



2. Enter Username and PIN. Select Log in.

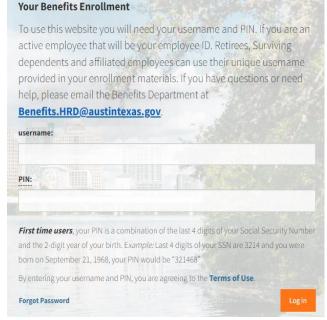
# **Username:**

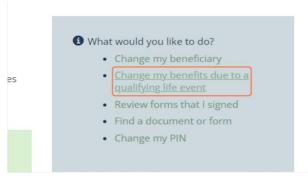
• First 3 digits of first name, first 3 digits of last name and last 4 digits of social security number.

# PIN:

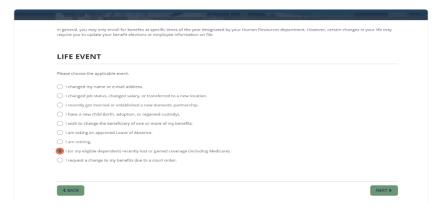
- **First time user** Last 4 digits of your Social Security Number and the 2-digit year of your birth. Example: Last 4 digits of your SSN are 3214 and you were born on September 21, 1968, your PIN would be "321468"
- **Returning User** Your unique PIN.





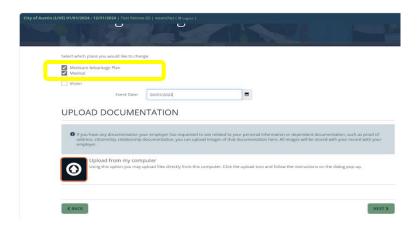


4. Select I (or my eligible dependent) recently lost or gained coverage (including Medicare). Select Next

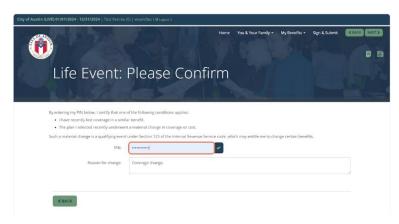


# 5. Select Medicare Advantage Plan and Medical.

- **Enter** your Medicare effective date as the Event Date.
- **Select** the arrow icon to upload a copy of your Medicare ID card.



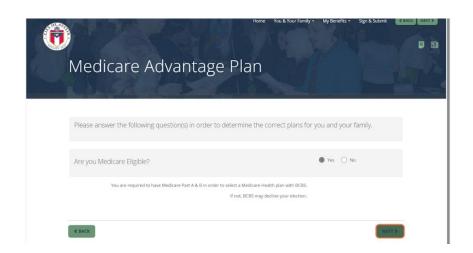
6. Enter your PIN and select the checkmark icon to confirm your election.



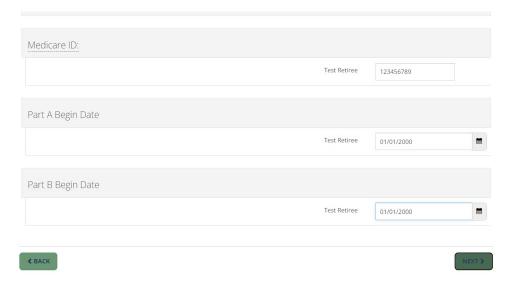
7. Select Next



8. Answer Yes and Select Next



# 9. Enter your Medicare ID number and effective dates. Select Next.



# 10. Answer Yes or No. Select Next.

# Medicare Advantage Plan

Employees and spouses/domestic partners currently using tobacco products, including but not limited to cigarettes, chewing tobacco, snuff, pipes, snus, shisha and electronic cigarettes will be charged a tobacco premium.

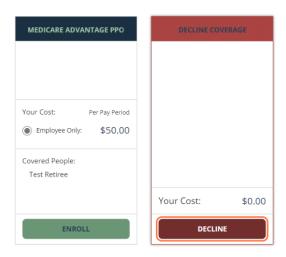
Employees and spouses/domestic partners enrolled in a City medical plan who use tobacco will each pay \$25.00 per pay period.

Are you a tobacco user?

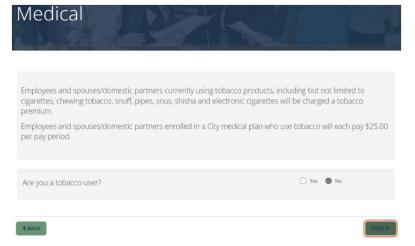
Yes

No

# 11. Select Decline



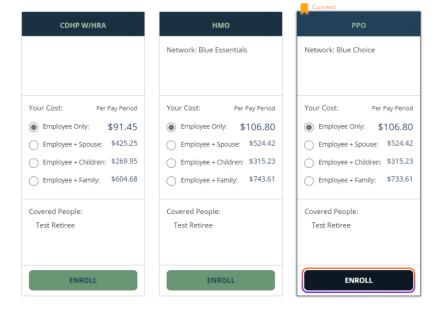
#### 12. Answer Yes or No. Select Next.



13. Select the Coverage Level for the Plan you want to enroll in. (i.e., Employee Only, Employee + Spouse).

# Select Enroll

# VIEW EXISTING COVERAGE



### 14. Select Next

Our wellness program, HealthyConnections offers a variety of programs to help employees deal with common health issues and save money.

#### Diabetes Control Program - Receive Diabetes Medications and Supplies at No Cost

Learn how to manage your diabetes, get personalized diabetes care, and receive approved diabetes medications and testing supplies at no cost. This program is offered to employees and dependents who are diabetic or prediabetic and enrolled in a City medical plan.

#### Tobacco Cessation 101 - Receive Cessation Medications

Gain the resources and support needed to quit using tobacco products. Tobacco Cessation program is available ondemand online by webinar or by one-on-one telephonic coaching. Individuals who complete the program are eligible to receive cessation medication (including over-the-counter products) free for six months with a doctor's prescription. Employees, spouses, and eligible dependents (age 18 years and older) who are enrolled in a City medical plan are eligible.

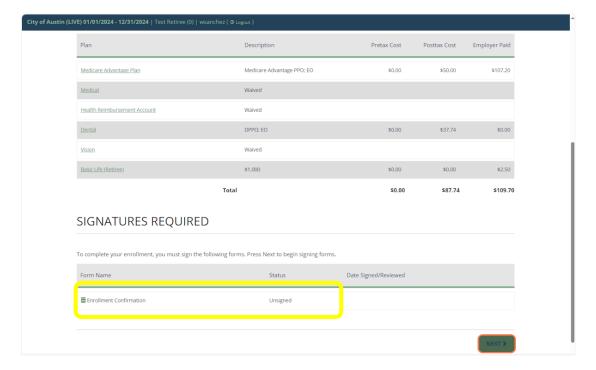
For more information visit the Healthy Connections page on CitySpace or contact your wellness team to get enrolled at HealthyConnections@austintexas.gov.

**∢** BACK

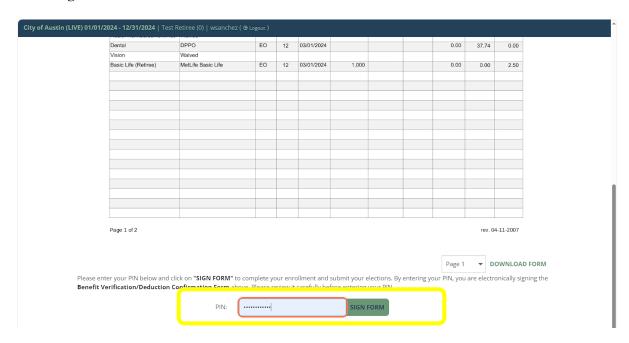
NEXT >

15. Confirm the changes to the benefits you modified. To save or print a copy of your Confirmation statement, select Enrollment Confirmation at the bottom of the screen.

# Select Next.



16. This is the last opportunity to review your changes. If correct, enter your PIN to confirm your changes and select Sign Form.



17. You have completed your changes. A confirmation statement has been emailed to you from <u>do-not-reply@benselect.com</u>.