

Special Events Ordinance Community Engagement Summary Jan-April 2018

Overview:

Austin Center for Events (ACE) staff conducted four (4) community engagement meetings in January, February, and April as part of the draft special events ordinance (SEO) development process.



Meetings were hosted at the New Central Library and Austin Energy's Town Lake Center. Stakeholders were also able to use a digital feedback portal on the Civic Comment platform to share their thoughts on the draft ordinance. The digital feedback portal closed on January 22. ACE staff also accepted comments via email at specialevents@austintexas.gov.

These online and in-person events allowed the ACE staff to gather feedback on the permitting process, application and fees, as well as community and stakeholder concerns such as event parking, environmental impact and sustainability. More than 1600 people shared their thoughts on the Draft Special Events Ordinance throughout the development process.

The diverse group of participants included representatives from neighborhood groups, universities, churches, business groups, arts organizations, and major event organizers.

Feedback received through the outreach process highlighted concerns in the following areas:

- Event Tiers
- Notification Appeals and Objections
- Ordinance Language and Rules Development

Staff provided responses to the concerns identified after each meeting. Additionally, staff revised the ordinance in response to a variety of feedback received and shared an annotated ordinance for public review.

General Feedback:

Event Impact & Management

- More clarity is needed on special event impact zones & criteria used to limit events in those areas.
- A centralized citywide calendar is needed to keep the public informed of events year-round and potential impact on neighborhoods.
- Offer incentives for hosting events outside of core areas/downtown footprint.
- Offer higher fee expedited special event application/permit option.
- Offer an intuitive online pre-event planning wizard/tool to help organizers determine their event tier, permitting needs, fees, notification requirements & deadlines, etc. and answer key questions before the ACE application process begins.
- Offer event organizers, guidance and suggested best practices to effectively manage safety & security concerns before, during, and after events and minimize impact on surrounding areas.
- Emissions Reduction Plan requirements need to be more clearly defined.
- The ordinance does not address staffing for ACE departments during high volume event seasons or interdepartmental procedural issues that at times slow or complicate the approval process for special event permits.



What we heard: Event Tiers

- Criteria for each tier category should be more clearly defined.
- Tier system should include measures to minimize the cumulative impact of special event on neighborhoods, parks, and other public spaces.
- Tier system should not negatively impact event diversity or equity for all special event stakeholders.
- The Tier approach does not effectively address the community's interest in permitting events based on size and scale.

Staff Response

In response to community interest in permitting events based on size and scale, the proposed draft ordinance recommends a tiered approach that considers number of attendees, duration, and general area impacted. Staff developed the tier structure starting with the State of Texas' definition of a "mass gathering" (Title 9 of the Health and Safety Code) which utilizes number of attendees – specifically 2,500 – and duration or time period of the event as key criteria. Additionally, departmental staff currently

implement and enforce current event related ordinances primarily based on attendees and amount of area impacted.

Criteria for Tiers. Staff updated the draft ordinance to further clarify the tier structure to accomplish the following:

- Tier 1 essentially applies to events protected by the First Amendment such as political marches
- Tier 2 applies to small, stationary events with fewer than 2,500 attendees held over a short period of time
- Tier 3 events are larger than 2,500+ attendees and can be mobile, such as a walk/race event. But, these events are not larger than Tier 4.
- Tier 4 are the largest events from a size/scale/mobility impact/city resourcing perspective such as SXSW and ACL Festival

Staff will also provide plain language guidance documents for incorporation into the ACE Guidebook that highlights tiers, deadlines and requirements.

Permitting & Inspection: Staff is developing a comprehensive plan to further streamline special event permit inspections and approvals during high volume seasons. Plans include a review of ACE staffing and resource needs, improving systems/processes for ACE departments to communicate timely, up-to-date information about venue capacity, and permit information sessions for venue owners and event producers.

Community interest in sharing concerns about an event: Staff also recommends setting up a phone, online, and app-based event proposal feedback system via Austin 3-1-1. Staff will consider information received through 3-1-1 during and after the event for planning purposes for the next year.

Emissions Reduction Plan: Staff updated the draft ordinance to require Tier 4 events to provide an event emission *management* plan rather than an emissions reduction plan. The intent of the emissions management plan is to provide information about how the event organizer intends to manage or minimize emissions during the event. Examples could include encouraging bicycling and alternative transportation including remote shuttles and information campaigns related to these alternatives. Details of an emissions management plan would be clarified during the rules process.

What we heard: [Application Review & Approval](#)

- The proposed ordinance results in an application and approval process that is unclear and does not provide enough certainty or advanced notice of staff's decision
- Event performance, including complaints, kept in an easily accessible public database
- ACE should clearly define prior performance standards for application approval
- ACE needs a streamlined interdepartmental process to resolve issues with unanticipated changes to venue capacity during special events
- More efficient final site inspection/approval process
- Preference should be given to local events.
- Request for earlier final approval deadlines.
- Have a consolidated digital application that has all the potential permits needed on one form.
- Assign an advisor or counselor to each event to guide applicants through the permitting and approval process across different City departments.

Staff Response

Preference to local events: Staff updated draft ordinance language to allow “legacy events” to give notice of proposed special event dates for a five year period. Legally, all applicants must be considered equally if they meet the requirements to apply for an event. The City may regulate time, place and manner.

Approval deadlines: Staff updated the draft ordinance to modify the tier structure as well as application deadlines and staff decision timeframes for Tier 1 and Tier 2:

- Tier 1:
 - Application due at least 3 days before event
 - ACE decision must occur no later than 1 day before event
- Tier 2
 - Application due at least 30 days before event
 - ACE decision must be provided 30 days after receipt of application
- Tier 3
 - Application due 120 days before event
 - ACE decision must be provided no later than 30 days before event
- Tier 4
 - Application due 180 days before event
 - ACE decision must be provided no later than 30 days before event

Event Advisor/Case Manager: Due to staffing and resource limitations, this is not a viable option currently. Increases to staff to accommodate this request would need to be considered during the City’s annual budget cycle which also includes consideration by the City Council. Currently, the ACE team works with event organizers to walk them through the application and permitting process. Approximately one year ago, ACE launched a digital application to streamline the planning process for event organizers and is exploring improvements to the online application.

What we heard: Notifications, Appeals & Objections

- The denial and appeal process needs additional clarity.
- Support for an iterative appeals/objection process that includes discussions between ACE and event stakeholders before Council option.
- Earlier deadlines to accommodate an appeals/objection process that includes a path to Council would unfairly impact new or out-of-town event organizers.
- Notification process for street closures needs to be streamlined for greater efficiency and effectiveness.
- Community appeal process should remain with City Council.
- The appeal process for event organizers should be a clear, easy to understand process based on objective criteria which applies to all stakeholders.
- Community stakeholders should have a streamlined way to share concerns about proposed events and feedback about current events.

Staff Response

Appeal Process with City Council: Currently, appeals to a denial of permit are considered by the City Council. If a denied permit application includes denial of a street closure permit, the appeal is also considered by the Urban Transportation Commission which provides a recommendation in advance of Council consideration. Placing an appeal on the agenda of both the UTC and the City Council requires time – sometimes 30 to 90 days. This delay to reach a decision does not always meet the timeframe for the event. In a recent case, an appeal was considered by Council the day before the event was scheduled to take place. City staff recommends an administrative appeal process which would allow an appeal team of city staff to review and make a determination more quickly. The appeal team would be composed of supervisors or managers of ACE Team members. The rules process will clarify criteria to evaluate the appeal and could utilize the impact matrix developed by the Parkland Events Task Force as guidance.

Clear, easy to understand appeal process: The rules process will develop criteria for approval of a permit, submitting opposition to an event, and determinations regarding appeals. The rules process could also consider adapting criteria similar to the impact matrix developed by the Parkland Events Task Force.

Notification process: The current draft ordinance maintains a notification requirement. Criteria for proper notification, including methods to notify, shall be clarified through the rules process. This will allow staff and stakeholders to collaboratively identify alternative notification methods such as utilizing social media or electronic communication rather than only relying on mailing notification letters.

Alternative Policy Option: Staff worked with event planning and community stakeholders to develop an alternative policy for Council to consider which addresses outstanding concerns with the staff recommended draft ordinance.

The alternative policy provides a framework for both community stakeholders and event organizers to engage in an ACE-facilitated interactive, collaborative process to resolve outstanding concerns before bringing event objections and appeals before Council for action.

What we heard: Ordinance Language & Rules Development

- Ordinance sections with vague or opaque language need clarity. Examples: words and phrases such as “No action, sufficient, incomplete, interactive process” are used to describe application requirements but lack definition.
- Legacy event provision lacks direction on how applications will be approved or denied in the case of competing legacy events in the same footprint at the same time.
- Insurance requirements should be scalable based on event tier category.
- Rules should be reviewed by the appropriate boards and commissions before adoption.

Staff Response

The ordinance provides a baseline policy framework for the review, approval, and management of special events. The rules development process will provide a comprehensive detailed list of rules, requirements and definitions providing clear, easy to understand guidance to implement the ordinance.

ACE will convene public meetings to gather stakeholder feedback and recommendations during the rules development process.

Documentation of Feedback

Comments captured in the public meetings and shared via the digital feedback platforms are included in the appendix of this report.



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Appendix

- A- April Meeting Comments, Page 8
- B- Austin Music People Recommendations, Page 12
- C- Visit Austin Recommendations, Page 14
- D- Texas Disposal Systems Recommendations, Page 18
- E- January Meeting and Digital Feedback, page 20
- F- Draft Alternative Policy(Notifications, Objections, Appeals), Page 35

Special Event Ordinance Stakeholder Meeting Q&A Notes

April 4, 2018, 6-8pm

Austin Energy Town Lake Center

Notifications

1. **Stakeholder:** What criteria are we using to evaluate past performance?
 - **Stakeholder:** On page 13-16, you don't determine how an event can happen based on past performance review. We asked you to establish this years ago, and include complaints received.
 - **Response:** We gather information prior to the event, during the event and after the event. All to be taken into consideration when application is submitted in the future.
 - **Response:** Page 15, it touches on it a little bit.
 - **Stakeholder:** We asked about this database a long time ago. How long is the event, how many participants, and have a post review to include complaints such as calls to 3-1-1. If you can measure how many calls were made or how many citations were issued, we would like the City to track these.
 - **Response:** Without a central database, we do that in separate documents. But if we could put it into one place, that would be great. We do keep track of 3-1-1 calls and APD after action.
 - **Response:** And the music office tracks noise complaints.

2. **Stakeholder:** ACE is not sharing the same calendar with the parks calendar.
 - **Stakeholder:** Having two events held the same time and they collide.
 - **Response:** If events are too big, we try to make accommodations, but not enough weekends so they'll overlap.
 - **Stakeholder:** That is not a good answer. We were part of the Parkland Event Task Force. We were told that PARD handles PARD events and ACE handles City events. Neighborhoods aren't the only ones affected. Traffic is congested too. But I imagine the event suffers as well. I do think it's a consideration.
 - **Response:** PARD handles only PARD rentals and there's hundreds of these. Anything bigger than that, we coordinate together and share information. Communication is improving. We do need to look at the impact.
 - **Response:** How would you ask staff to evaluate those issues? Are you seeking a process?
 - **Stakeholder:** I think you have to have a calendar for the entire City. There should be some limits on how many streets you can close. You can't have a Tier 3 event here and another Tier 3 event in close proximity.
 - **Response:** It sounds like the process you're proposing should fall within the administrative rules process. Which will require the details, engagement and stakeholder input.
 - **Stakeholder:** The mention of the rules process should be clarified in the ordinance. When you have an event in parkland, it still affects other resources. People travel to that event. Page 15, line 11-12 provides that staff authority.

Appeals

3. **Stakeholder:** Can you elaborate what the interactive process is?
 - **Response:** ACE would be the mediator and meet interactively. The goal is to have a conversation and there be regular dialogue.
 - **Response:** I think that statement reflects what is currently happening.

4. **Stakeholder:** Would that be a policy or rules thing?
 - **Response:** All of that is determined in the rules process. So everyone has an opportunity to chime in on timeline.

5. **Stakeholder:** So does the 6 week delay start after the decision is made to still deny the event or does the 6 weeks include the start date of when the event was initially denied?
 - **Response:** It does not include the initial date of denial. Basically it's the nuclear option.

6. **Stakeholder:** Can someone choose to bypass this and take it straight to Council?
 - **Response:** No
 - **Stakeholder:** My concern is the two processes collide and you can potentially lose an event. That to me is not a rules piece. I think it's a code piece.
 - **Stakeholder:** As a third party event producer, you're potentially shutting down an event that could bring a good economic impact to the City.
 - **Stakeholder:** It does come down to how does this time out?

7. **Stakeholder: Do we consider changing the deadlines?**
 - **Response:** I want to make sure notification process goes out much earlier so we know if there are concerns.
 - **Response:** The last stakeholder group said no.
 - **Stakeholder:** I can see where you have two potential pathways. You could have 2 processes.
 - **Response:** I don't like to say no to a 90 day rule.

8. **Stakeholder: That hurts with some of our clients because they don't have all of their details together. Why don't we charge more if they want it rushed? I just don't like turning away good corporations.**
 - **Response:** First, once the rules are established, we look at the cost impact and that moment we'll have a discussion if we do a tier structure based **cost** of service.
 - **Response:** Ideally, we should have an idea on costs around the rules process in August, by the time budget is approved. If not, we could look at that again.

Other Questions

9. **Stakeholder:** Rules. The adoption of rules. I would like to see rules related to music go to the music commission. And street closure rules goes to UTC.
 - **Response:** Were looking at commission meetings and considering them.

10. **Stakeholder:** Page 15. Approval is dependent based on application completion.
 - **Response:** Jessica has notes and will follow up.
 - **Response:** If we don't accept an application because it's incomplete, we follow up with the event organizer.

11. **Stakeholder:** Page 11, under C. The last time I saw this it was very vague. Now, what does that mean?
 - **Response:** We would clarify that in the administrative process.
 - **Stakeholder:** Well, it looks a lot clearer now than before.

- 12. Stakeholder:** Page 10. I would like to see the insurance criteria scaled away. This is just a broad statement. Establish some scale. Tier one shouldn't have to submit the same requirements as a tier 4 event.
- **Response:** We can look at language that allows that. We really want to look at something that reflects the event.
 - **Response:** We can't have it in Code, but I'd like to see them posted on our website.
 - **Response:** We can discuss that through the rules process.
- 13. Stakeholder:** How does this criteria affect multiple legacy events, or new events? If there was a rule where certain events can have preference, how would that affect another event?
- **Response:** Legacy events have preference. I don't have an answer for that right now. If we could get a calendar together, events could look forward and plan and see what they might be in conflict with. We can see what we can do operationally.
 - **Stakeholder:** Give incentives for event organizers to host their event in unfamiliar locations, and not just the core areas/Downtown.
 - **Response:** Legal is looking at that. How can we reduce fees for events on the outside perimeter of Austin?
- 14. Stakeholder: Is this really the last meeting?**
- **Response:** This is the last public input meeting. We're hoping at this point, we have enough information for them to make a decision collectively. There's always a possibility we may have missed something, and we'll need to come back out.
- 15. Stakeholder: Is there anything in here that was a major red flag?**
- **Response:** Things that were of concern, were addressed tonight. The notifications and appeals process were discussed. We have a whole rules process that we'll need to go through together.
- 16. Stakeholder:** Page 14, 4-19-34. If you look down at B10, that is a very opaque process. Definition of the interactive process needs to be better. The process for that review between different ACE departments needs a lot of examination. It seems the process for review within departments needs to be addressed. Define the interactive process.
- **Response:** This does not mean if this passes, that we're done. There is still a lot that we continue to do. While we can't identify that in ordinance, there are conversations about how we continue to meet our needs, and how we stage events. Staff is actively working to address concerns and challenges.
- 17. Stakeholder:** Can we suggest that language is important, right? But you have words in the ordinance that are as great as they can be. For example, "sufficient" is very vague. "Incomplete" is another word. But we don't know what incomplete means because we don't know what a complete application looks like.
- **Response:** That's really something we will need to clarify in the rules process. If you see these now, start circling them. So we can note what we need to start working on them. That will be the foundation of where we start from. Every event is so different, we can't be too specific in the ordinance.
 - **Stakeholder:** I totally get that. I'd really like to see more definition.

- 18. Stakeholder:** 4-19-27. We would like to see the word “alleged” removed from the indemnification clause. Also, 14-8-36. Take out the word, “alleged”.
- 19. Stakeholder:** And there will be an engagement process for the rules, correct? What’s your process because I heard about this specific meeting in February?
- **Response:** Yes. If we are missing certain individuals, please share that information with us.
- 20. Stakeholder: Is there a rush to get this to May 10th?**
- **Response:** May 8th: Potential for discussion. May 10th: Council will take action.
- 21. Stakeholder: What is your deadline to get the rules done?**
- **Response:** Effective date is October 2, 2018. About 30 days prior to effective date, it’s officially posted in front of the City clerk. That’s mid to end of August. So, soon as possible until the end of August is our deadline. We can also pose it from specific concerns and we’ll communicate this in advanced.

Special Events Ordinance Comments - Austin Music People - April 30, 2018

Summary: The draft Ordinance and Rules pose serious issues for the viability of Special Events (of all sizes) in Austin. There are also serious existing process and staffing issues between the ACE departments that need to be addressed.

We implore the City to consider the points below and work to create a supportive environment for the events (of all sizes) that do so much for the vibrancy, community, and economy of our City.

- **Draft Rules need a public input process through the Music Commission.** *Please mirror 14-8-3 and/or 14-8-23 (C, D) in the draft ordinance.* (Music Commission originated this ordinance process)
 - [See issues with the Rules below.](#)
 - ROW Rules should go through the Urban Transportation Commission.
- **Charge less for smaller events.** 4-19-2 (E) - Add: (7) Establish a tiered permit cost structure through the fee schedule. (see [PARD fee schedule](#) as an example). If the city is creating a tiered process, then there should be a tiered approach to the fee structure, notifications, and insurance requirements.
- **Provide timely feedback.** 4-19-32 - Add a point (H): ACE will offer initial feedback on any Tier 2 application within 30 days, including capacity estimates and any other necessary permits or approvals.
- **Remove unnecessary burdens on event producers.**
 - **Indemnification.** 4-19-27 - Remove the word “alleged.” Indemnification should not be based on alleged negligence, only on actual negligence.
 - **Insurance.** 4-19-26 (D) *Add:* The city will establish insurance requirements based on scope and scale of events.
- **Notifications and Appeals** both need more discussion with neighborhoods and event producers, and the results must be incorporated in the ordinance before passage.
 - **Notifications process** (4-19-33 (A) Policy change that requires any Special Event using Sound, or Temporary Use Permits on private property, to notify and be subject to objection (*eg restaurant grand openings, private event venues, parkland events*). This is a major policy shift and setback for Live Music in Austin.
 - **Appeals Process provides less transparency and creates confusion** (4-19-35) Policy change that moves the Appeal process from Council to the Department directors. This removes a lot of public input and transparency. No clarification on which department director is responsible for appeal / ruling on which elements. Public Safety, Transportation, Economic Development - multiple affected agencies.
- **Move to a Case manager system for applications**, (similar to zoning cases) utilizing existing ACE staff + the checklists & definitions listed below. Expands on the proposed 4-19-2 (E) 3, or 4-19-32 (G)
- **Enact date for the ordinance moved to April 2019** because of uncertainty with new process.
- **Transparent Process Definitions** (*Desperately needed. Does not have to be in Ordinance*)
 - 4-19- 2 (D) - If ACE is the Accountable Official (and not a singular person), then it is imperative that **there exists a clear description of which City department is**

responsible for reviewing, approving, inspecting, and enforcing which City permits, and which ordinances or rules governs in each case. This could potentially be a formal City review of the ACE workflow & process.

- A commitment from ACE to develop checklists, criteria & best practices, per City department. This should be more specific than the ACE Guidebook, and should be developed in consultation with event producers and professionals. (eg Expand on "Information required at meeting" portion of [Guidebook](#) pg 5).
 - i. EG: Health and Human Services Dept would have one with best practices and requirements. AFD with standards for determining capacity, tent requirements, etc. Building for applicability of building permits, open code tickets, etc.
- All of the relevant ACE employees will continue to be co-located in the same office complex.
- **Lessen the onerous requirements for small events.** Application criteria / Scalability Issues (4-19-31 & 14-8-21 (A))
 - Tier 1 events require a public safety plan (4-19-50 (B) "at a minimum"), and a waste management plan (4-19-44 (B)). Also, a Block Party must fill out a full ACE application AND a ROWMAN application, and contact a barricade company to rent Type 3 barricades
 - There must be scalability so smaller events are not discouraged from trying to have events.

Issues with [Draft administrative rules](#)

From the few bits we have seen, the Draft Rules pose problems and create new & un-discussed City policy without Council feedback or direction.

- 4-19-31(B): **Application requirements**
 - **Onerous for small events.** Must have the following upon application: Financial commitments, insurance and surety bond information, zoning information, etc.
 - **Onerous for larger events.** Final site plans 30 days in advance is unrealistic. There needs to be a process to make site plan changes within 30 days, due to safety, weather-related impact on site, insurance requirements to prevent cancellations, reality, etc.
 - For example, requirement for applicant to provide proof of contact with other City departments creates onerous obligation which could be solved by a 'case manager' system.
- 4-19-25(D): **Special Event Impact Area restrictions**
 - Confirm that Special Event occupant loads for existing businesses are considered "consistent with existing permits on file."
- 4-19-50(C): **Public Safety Plan requirements**
 - Needs significant discussion. EMS requirements and APD requirements are excessive, redundant, and/or new/un-discussed policy. These need to be discussed with Event Producers.
- 4-19-44 (F) **Green Events requirements**
 - When is an event producer required to use waste diversion services? What constitutes potential for waiving these requirements?
 - Post event reporting is a new policy without Council feedback, and requires discussion.
- 14-8-23 **Right-Of-Way Closure Rules** - There is an empty box where these should be. Will the existing ROW rules be ported over, or something new?

From: Linda Atkins <latkins@visitaustin.org>
Date: January 25, 2018 at 4:38:51 PM CST
To: "Manno, William" <william.manno@austintexas.gov>
Cc: "frances.hargrove@austintexas.gov" <frances.hargrove@austintexas.gov>
Subject: RE: Comments on Draft Special Events Ordinance

Bill,

Thank you for taking the concerns and suggested revisions from Visit Austin and sharing them with the facilitator. Our comments below reflect collective feedback from several departments of Visit Austin including Convention Services, Music Marketing and our Sports Commission; all of whom work and collaborate with meeting and event planners producing events in Austin.

- Article 1. General Provisions
 - 4-19-1 (12) (a) Defines a special event as having 100 or more attendees
 - This number should be increased to 175 or more attendees
 - 4-19-1 (12)(c) Is Temporary, involves 100 or more attendees
 - This number should be increased to 175 or more attendees
- Article 2. Special Event Permit
- 4-19-20 (C) A special event permit is not required for an event that complies with Chapter 14-8, Article 3 (Neighborhood block Party Requirements).
 - Page 1 of the Ordinance document states “An ordinance amending city code title 4 to add Chapter 4-19 relating to special events; repealing and replacing Chapter 14-8 relating to right-of-way closures for special events and neighborhood block parties”

- Question: Does Chapter 14-8 still provide a permitting exception for Neighborhood block parties? Has Chapter 14-8 been repealed and replaced as stated on page one?
- Article 3. Special Event Applications
 - Instead of an application deadline by Tier, perhaps the application deadlines should be on an application pricing scale? For instances, applications submitted 30 days prior to event would be higher priced than an application submitted 90 days out.
- 4-19-30 (B) (4) 120 Calendar Days for a Tier 3 Event
 - One size does not fit all, so again application deadlines should be tied to application fee or permit price
- 4-19-32 (A) “For a Tier 3 or Tier 4 Event, ACE will issue, within 10 business days of receiving a complete application, a preliminary recommendation to approve the application”
 - We believe the preliminary recommendation should be issued within 48 – 72 hours for all events, Tier 1 through Tier 4; this would allow event producers time to remedy any concerns
- 4-19-32 (D) (E) ACE will take final action to approve or deny an application no later than 30 days before a Tier 3 or Tier 4 event; ACE will take final action to approve or deny an application no later than the close of business one business day before the start of a Tier 1 or Tier 2 event
 - Event organizers need more advance notice of approval or denial. This approval timing is not appropriate given the resources invested by the event producers
 - Perhaps, all applications could be reviewed with 72 hours of receipt, and a preliminary recommendation made regarding approval or denial of said application; this would allow the event producer an opportunity to address application concerns and remedy those concerns
- 4-19-34 (E) Except as provided in Section 4-19-31 (C) (Contents of Special Events Application) no action is required to be taken on an incomplete or untimely application.
 - This is not appropriate. Event Producers should be notified if the application has been rejected because it is either incomplete or has not met the required deadlines or is not accompanied with the appropriate permit fees.
- 14-8-22 States that “the director may not approve a closure permit for a special event (1) that would exceed the maximum number of special events, as established by Council, for which a particular public right-of-way may be closed during a calendar year;
 - What is that maximum number?

In addition to the feedback above, we continue to share our interest in working with ACE when we have clients interested in use of right-of-way and parks. There is trend in

our industry for “festivalization” of meetings whereby group organizers want to transform their events to a festival type atmosphere. Austin is the perfect location to create what is natural theme for us here.

Thank you again for working with us as we welcome more meetings, conventions and sporting events to Austin.

Regards,

Linda

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From: Manno, William [<mailto:william.manno@austintexas.gov>]
Sent: Tuesday, January 23, 2018 4:43 PM
To: Linda Atkins <latkins@visitAustin.org>; Hargrove, Frances <Frances.Hargrove@austintexas.gov>
Cc: Bridget Portier <bportier@visitAustin.org>
Subject: RE: Comments on Draft Special Events Ordinance

Hey Linda, please send them to me and I can get them to facilitators of the meeting.

Thanks, Bill

From: Linda Atkins [<mailto:latkins@visitAustin.org>]
Sent: Tuesday, January 23, 2018 4:33 PM
To: Manno, William <william.manno@austintexas.gov>; Hargrove, Frances <Frances.Hargrove@austintexas.gov>
Cc: Portier, Bridget <bportier@visitAustin.org>
Subject: Comments on Draft Special Events Ordinance

Bill and Frances,

We were planning to provide feedback on the Special Events Ordinance on behalf of Visit Austin, but just now see that the deadline on the link was Friday, January 19 and is closed. Is it possible to still send our comments to someone?

Thank you,

Linda

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From: Ryan Hobbs [<mailto:rhobbs@texasdisposal.com>]
Sent: Friday, January 19, 2018 4:45 PM
To: Manno, William <william.manno@austintexas.gov>
Cc: Adam Gregory <agregory@texasdisposal.com>
Subject: Texas Disposal Systems (TDS) Comments - Revised Draft Special Events Ordinance:

Hello Mr. Manno

We had the pleasure of meeting each other at one of the recent stakeholder meetings regarding the proposed Special Events Ordinance. The following brief comments have been prepared by TDS and pertain to the current draft Ordinance under consideration. They are in response to the request for stakeholder comments by the January 19, 2018 deadline.

With regard to the waste reduction and diversion components of the revised draft special events ordinance dated 1-08-2018, in order to fully comply with City Code 15-6-11 through 15-6-13 (which defines the role of the City and that of private collection services as it relates to waste management), Texas Disposal Systems urges City staff and the City Council to amend the ordinance to specify that it should not be interpreted to direct or allow Austin Resource Recovery (ARR) or any other City department to contract to provide waste-related services to event organizers, either directly – using City personnel and equipment – or through private contractors.

It is important to note that City staff are currently interpreting language contained in City of Austin Resolution No. 20091022-040 – which directed the City Manager to implement recycling at City-sponsored events – as direction to contract to provide a *full range* of waste-related services (including solid waste, recycling, organics, and portable toilet services) to events that in some cases *do not appear on the list of officially City-sponsored events*. Despite acknowledging that contracting for – and in many cases fully subsidizing the cost of – these waste services “competes with private haulers” in clear violation of City Code 15-6-11 through 15-6-13, City staff continues the practice even now, pending Council action with regard to the recommendations of the Solid Waste Policy Working Group. TDS thus urges that the revised draft special events ordinance be amended to avoid a similar misinterpretation by City staff, and to ensure that event

services remain an open marketplace.

If the City desires to incent waste reduction and diversion at special events, TDS would support the City providing a payment voucher or reimbursing event organizers for waste-related services provided by licensed private haulers, in compliance with City Code 15-6-11 through 15-6-13.

For reference:

City of Austin Resolution No. 20091022-040:

<http://www.austintexas.gov/edims/document.cfm?id=131421>

City of Austin "Policy Considerations" Memorandum (See Question #2):

http://www.texasdisposal.com/sites/default/files/uploads/2-15-17Sam_Angoori_Memo_re_Policy_Considerations-.pdf

Austin City Code 15-6-11 through 15-6-13:

<http://cdn.texasdisposalsys.netdna-cdn.com/sites/default/files/uploads/City%20Code%20Section%2015-6-11%20through%2015-6-13.pdf>

Given TDS' role as one of Austin's largest providers of solid waste, recycling, organics and portable restroom services for special events, we intend to continue following the development of a Special Events Ordinance and to actively participate in the forthcoming discussions regarding this important Ordinance.

Thanks,

Ryan Hobbs

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Code	Date	Department	Division	Project Manager	Location	Facilitator	Questions	Comments	Council Priority 1	Council Priority 2	Theme 1	Theme 2
	20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community	PARD and ACE increased participation (previous Task Force recommendation)			Accessibility	
	20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Meeting Accessibility			Accessibility	
	20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Accessible meetings			Accessibility	
	20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Make City Gov more accessible			Accessibility	
	20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	No notification or appeals process for neighbors			Appeals Process	
	20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Concerns about appeal process			Appeals Process	
	20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Appeal process look at if it's a community or administrative issue.			Appeals Process	
	20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Event org fear one dept. could have too much power to deny, consistency on appeals team.			Appeals Process	
	20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Appeals process consider if similar event has been approved.			Appeals Process	
	20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Consider impact (POSITIVE!) to the community in appeals process			Appeals Process	Community impact
	20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Can you appeal the appeal?			Appeals Process	
	20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Best practice examples			Clarification	
	20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Gray area - on us is not on promoter or city			Clarification	
	20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	More Transparency 1,000 person events			Clarification	

20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	% of success stories and other people's stories			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Ask for case manager / counsellor for guidance, historical knowledge, - challenges			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	To make informed decision			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Dealing with potential clients - stary eyed			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Flowcharts/diagrams			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Make infographics clear and easy to understand takes "x" time to do this			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Clear set of Steps (Right Steps)			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Yes but not a clear path to "Yes"			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Clear process to follow			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Need clear answers & clear next steps			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	We don't know what we don't know			Clarification	

20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Advisor or Guide to walk you thru the process			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Can the city do that? Require local vendors, musicians?			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Legal issues - like the density bonus?			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Does it "bleed" onto other events?			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Can we consider that? Value spend (airport hotel beverage) as part of admin process			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Criteria should be the same should be clear			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Two different = two different view points Rubric should be clear and have no variations			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Rubric that clarifies decisions - initiates concerns. Not subjective but objective decision making.			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Definition of notification area			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	How can public appeal notification process?			Clarification	Appeals Process
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Notification process unclear for tier 1+2			Clarification	Tier 1; Tier 2
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Timelines for app + notification process is unclear			Clarification	Timeline
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Clarify timelines +components for each tier			Clarification	Timeline
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	ARR no longer managing items in Ord, why are they there?			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Questions to ask:			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Why is it under transportation?			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Minimum requirement for waiver?			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	drop dead deadline should be specified			Clarification	

20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	above is slippery slope			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	ordinance reads for a very specific group of events			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	definition re. how much can a deadline be waived - concern with good cause??? What does this mean?			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	hopes this is the last Council meeting			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	How do you close Trinity Street			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Guidance to make informed decisions			Clarification	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	concern is lobbying vs. community			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Fluidity and Communication			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Clear point of Contact			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Directness/Guidance			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Bloomington-went to local bars where musicians were			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Facebook Live (Code Next) younger people vs anonymous posters who want to antagonize			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Diferent hours/times to get engagement not enough time			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Collaborative vs Events that are not congruent (cross promotion)			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Encourage collaboration among event promoters			Communications	

20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Would know or not?			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Inconsistent/incomplete app requires no action/notification to applicant			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Should staff make community determinations? Or council?			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Need to ensure consistency			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Social media or website - *one hub for all events			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Notify neighborhood orgs - paper mail and email			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Marathon signage post notification but not for events?			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	This would help notify people within a specific range			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Electronic billboards			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Apply notifications evenly			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Better communicate/publicize upcoming events			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	standardized communications			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	consider tiers/ scal of event to determine communications			Communications	

20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	advance notification that aligns with tiers/impact size			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	2012/2013 suggestion- public database of all events - size - duration- road closures- parkland			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	One entity to better cooperate coordination all considerations			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	30 days is iffy for City to notify of changes			Communications	Timeline
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	lawyer for F1 had ability to have priority over another event if got a signature			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	coordinate with media outlets			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	consistent source of info for residents			Communications	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Spinning wheels, labor involved, cost range of potential costs/permit			Cost	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Newbies assume closing a street (\$, challenging)			Cost	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	scale fee for rush permits, corporate clients will pay the increased fee, i.e., charge if w/ app deadline- change of use and meters			Cost	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Income for artists, not just city revenue.			Cost	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Economies of scale			Cost	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	can't get a permit, scaring off some corporate events just to block off a parking lot			Cost	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	parks are over-utilized because lack of affordable rental space			Cost	

20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Economic impact? If the event who can't get a 1-day street closure, clients think they have more clout.			Economic Impact	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Local economy impact statement			Economic Impact	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Weight econ impact/neighborhood impact/etc.			Economic Impact	Community Impact
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	positive economic impact			Economic Impact	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Not permitting per se			Permits	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Reputation, vetting criteria applies to everyone			Permits	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	How many events were denied due to disapproval by residents?			Permits	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Would like denial notification response to include a reason to give feedback to event organizer.			Permits	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Sp. Ev permit process only covers sound + parking			Permits	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	list of complaints (if any)			Permits	Communications
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	get waiver if rules were followed but an additional closure is needed			Permits	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	waivers should not be made if it displaces another event that's approved			Permits	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	submit application - denied or accepted if met requirements			Permits	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	discounts/free concerns- there should be a cap. Private report on economic boost to City. Tax payer concern for these events when a for profit event			Permits	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	recommend super majority of Council, not administrative approval			Permits	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	If there are exceptions to the rules, why not charge more (City collects more revenue)			Permits	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Reality check up front manage expectations of 3rd party clients			Planning	

20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	City that is flexible, knows what it's doing			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Flexibility -checklist			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Reference previous Events			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Having process will help make determination sooner			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Historical Reference; consultants;			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Playing location when they were comfortable time			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Time, places, venues that work for them (participants, musicians)			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Opening "Barn Door"			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Case Manager would be good			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	24hrs have to cancel			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	30 days can still move			Planning	

20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Timing to adequately address concerns			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Alternate locations travel plans catering appeal process			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	More reasonable timeline for approval denial			Planning	Approval Process
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Events at the same time (ex. Symphony and FFF)			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Overbooking - issues and logistics Events are unrelated Start/end time conflicts			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Reviewer - process of determination of other events in adjacent area			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Local event takes precedence over non-local?			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Legacy events have seniority (UT Football)			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Objective checklist - who are you? Do you have money for off duty police?			Planning	Safety
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Timelines are very long.			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	City can deny w/in 1 bus day			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Approval process should be tied to when app submitted, not 1 day before event.			Planning	Approval Process
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	P14,line6,4.1932-no required city action until 1 bus day before event			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Client relationships/contracts/relationships all can be impacted			Planning	

20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Event			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Need streamlined/simple notification process			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Event side of process needs to be Est first			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Would like more modify e-notifications options. Mail is required which extends timeline .would speed up timeline. Would be more effective			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Use parkland task fora event matrix as a model.			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Concern about moving from council to staff			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Enough advance notice to allow time for objections to be addressed			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Trail of Lights example			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	events are an industry, but there are local vendors, neighbors that are impacted by the events			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	days, week/weekend considerations			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	daily life must continue despite large scale events			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	competition for same weekends for events in Austin biggest concern for tiers			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	not enough weekends for events in Austin			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	aplication response period for decision/approval doesn't work			Planning	

20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	30 days out City could say no and pull the permit. Nobody likes this			Planning	Approval Process
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	preliminary after 10 business days of application submittal. This is good but not 30 days for final approvals			Planning	Approval Process
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	why asking for site plan so late? Event planners would like to submit earlier to confirm approval			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	seems like the 30 days out allows for larger corporate events last minute			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	event planners can pad deadlines and enforce rules...compliance with events/planners then City can decline is frustrating			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	too many events for this City, regular park and road closures are hard on residents			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	not enough event space			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	need more event indoor/outdoor space			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	size of event space, cost and staff parking concerns			Planning	Costs
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	consider the partnerships			Planning	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Recommendation - 4500 people coming to Rainey Street			Safety	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Red Flags			Safety	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Expectations of meeting crowd control/safety			Safety	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Two ambulances, cops, EMS			Safety	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Public Safety Security			Safety	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Safety and security - if it goes wrong - it's bad for the event/city.			Safety	

20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Want to be sure people are safe			Safety	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Communication back on safety/security			Safety	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Makes is safer			Safety	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Repeat event - didn't do a good job on postingevent signage, broken rules in past events			Safety	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Take into account - do you have experience? New event?			Safety	Planning
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Public			Safety	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Street closures/ late night events			Safety	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Lack of crosstown routes, traffic issues with events			Safety	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Temporary signage			Safety	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	event planners need closures			Safety	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	alternate routes for roads that areconsistently closed to reduce impact for residents			Safety	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	tiers are not intuitive - based upon total number of street closures			Tier	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	spreadsheet with questions y/n then determine tier			Tier	

20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	tier should be defined by the impact on the City			Tier	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	tier system proposed isnt considering all impacts			Tier	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	measuring sound is not just A scale, A & C scales (bass concern). PARD has considered both scales.			Tier	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Teir 1 24hrs final decision not conducive to good environment-not enough time to cancel			Tier 1	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Teir 2 30 days would be better give time to "fix it" clear process for appeal			Tier 2	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	For venues, live music abbreviated time, lost ability to get a permit code Ch. 9. In part 5,line 31,they repeal temp permit code and process can't advance length of time w/in 30days (tier 2)			Tier 2	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Lara Foss	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	Tier 2event have issues w/ notification process			Tier 2	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes, and recommended improvements for all?	tier 3?			Tier 3	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Rachel Crist	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	tier 3 is ambiguous. Anything that doesn't fit other tiers			Tier 3	
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Approvals, Requirements - impact area - limitations on permits -Tier 4 only			Tier 4	Approval Process
20180118	Austin Center for Events	N/A	Manno, William	Central Austin Library	Alicia Dean	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Lot of events - small area - impact area Tier 4 generally; BSF Lamar - Park			Tier 4	
20180118	Austin Center for Events	N/A	Manno, William	CivicComment	N/A	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	As a long time resident of an area of Austin where the majority of 'events' take place; I'm asking the City to finally acknowledge that the constant disruption of access to streets, businesses, areas of town and the loud noises generated by bombarding the same areas of town over and over again throughout the year needs to stop. Any requirements for permits should include not only limiting the total number of events per year but also there should be a limit to how many per year may be held in any one area of town. When determining these limits, recurring events such as football games, Xmas park and street closures, etc. and the traffic and noise they generate should also be considered. Between football season, SXSW, ACL, Xmas, foot races and the constant noise caused by bands down town (yes, this is still happening) to name just a few, some parts of Austin NEVER have a respite from noise, congestion and limits to access of public lands above and beyond what is considered 'normal' in Austin these days. Its time to limit the overall disruption and 'spread the joy' to rest of Austin.			PERMITS	Approval Process
20180118	Austin Center for Events	N/A	Manno, William	CivicComment	N/A	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	1. Is it correct that the event described in (12) would be considered a Tier 3 event? 2. I assume this provision is intended to apply to pop-up events that often occur concurrently with other festivals (ACL, SX, etc.), but how will the city distinguish a large private party, such as a family-hosted wedding on private property, from an event described in (12)?			TIER 3	
20180118	Austin Center for Events	N/A	Manno, William	CivicComment	N/A	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	What are the suggested pricing of the permits? Can special reductions be given to local 501c3 Charities for fundraising events? Consider a food and beer fundraiser will be paying fees for COA Temp Health Permits, TABC permit fees, Fire Permit fee, etc. How much are the ACE fees going to be?			PERMITS	Costs

		Austin Center for Events	N/A	Manno, William	CivicComment	N/A	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Currently Hancock Recreation Center allows the use of champagne or wine during rentals, and other PARD facilities such as Zilker Clubhouse allow beer and wine. Will the proposed ordinance language require future renters of these facilities to apply for a separate special event permit, in addition to their rental agreement, if they plan to serve wine or other alcoholic beverages that are currently allowed in these venues? See Hancock rental agreement here: http://www.austintexas.gov/sites/default/files/files/Parks/Recreation_Centers/hancock_agreement_packet2017.pdf			Permits	Approval Process
		Austin Center for Events	N/A	Manno, William	CivicComment	N/A	The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Is being partially funded by the City of Austin Economic Development Department's Cultural Contracts considered a City Partnership (co-sponsor)? What city services would be eligible in that case?			Permits	Costs
20180125	Visit Austin	N/A	Manno, William	Email			Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes,	4-19-1 (12) (a) Defines a special event as having 100 or more attendees This number should be increased to 175 or more attendees			Clarification	Permits
20180125	Visit Austin	N/A	Manno, William	Email			Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes,	4-19-1 (12)(c) Is Temporary, involves 100 or more attendees o This number should be increased to 175 or more attendees			Clarification	Permits
20180125	Visit Austin	N/A	Manno, William	Email			Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes,	an event that complies with Chapter 14-8, Article 3 (Neighborhood block Party Requirements). Page 1 of the Ordinance document states "An ordinance amending city code title 4 to add Chapter 4-19 relating to special events; repealing and replacing Chapter 14-8 relating to right-of-way closures for special events and neighborhood block parties" Question: Does Chapter 14-8 still provide a permitting exception for Neighborhood block parties? Has Chapter 14-8 been repealed and replaced as stated on page one?			Clarification	Permits
20180125	Visit Austin	N/A	Manno, William	Email			The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	Instead of an application deadline by Tier, perhaps the application deadlines should be on an application pricing scale? For instances, applications submitted 30 days prior to event would be higher priced than an application submitted 90 days out.			Tiers	Cost
20180125	Visit Austin	N/A	Manno, William	Email			The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	4-19-30 (B) (4) 120 Calendar Days for a Tier 3 Event One size does not fit all, so again application deadlines should be tied to application fee or permit price			Tiers	Cost
20180125	Visit Austin	N/A	Manno, William	Email			The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	4-19-32 (A) "For a Tier 3 or Tier 4 Event, ACE will issue, within 10 business days of receiving a complete application, a preliminary recommendation to approve the application" We believe the preliminary recommendation should be issued within 48 – 72 hours for all events, Tier 1 through Tier 4; this would allow event producers time to remedy any concerns			tiers	Approval Process
20180125	Visit Austin	N/A	Manno, William	Email			The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	4-19-32 (D) (E) ACE will take final action to approve or deny an application no later than 30 days before a Tier 3 or Tier 4 event; ACE will take final action to approve or deny an application no later than the close of business one business day before the start of a Tier 1 or Tier 2 event Event organizers need more advance notice of approval or denial. This approval timing is not appropriate given the resources invested by the event producers. Perhaps, all applications could be reviewed with 72 hours of receipt, and a preliminary recommendation made regarding approval or denial of said application; this would allow the event producer an opportunity to address application concerns and remedy those concerns			Approval Process	
20180125	Visit Austin	N/A	Manno, William	Email			The ordinance allows staff to make administrative decisions for application requirements and approvals. What criteria should staff consider?	4-19-34 (E) Except as provided in Section 4-19-31 (C) (Contents of Special Events Application) no action is required to be taken on an incomplete or untimely application. This is not appropriate. Event Producers should be notified if the application has been rejected because it is either incomplete or has not met the required deadlines or is not accompanied with the appropriate permit fees.			Approval Process	
20180125	Visit Austin	N/A	Manno, William	Email			Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes,	14-8-22 States that "the director may not approve a closure permit for a special event (1) that would exceed the maximum number of special events, as established by Council, for which a particular public right-of-way may be closed during a calendar year; What is that maximum number?			Clarification	Permits
20180125	Visit Austin	N/A	Manno, William	Email			Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes,	We continue to share our interest in working with ACE when we have clients interested in use of right-of-way and parks. There is trend in our industry for "festivalization" of meetings whereby group organizers want to transform their events to a festival type atmosphere. Austin is the perfect location to create what is natural theme for us here.			Approval Process	permits
20180125	Texas Disposal Systems	N/A	Manno, William	Email			Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes,	With regard to the waste reduction and diversion components of the revised draft special events ordinance dated 1-08-2018, in order to fully comply with City Code 15-6-11 through 15-6-13 (which defines the role of the City and that of private collection services as it relates to waste management), Texas Disposal Systems urges City staff and the City Council to amend the ordinance to specify that it should not be interpreted to direct or allow Austin Resource Recovery (ARR) or any other City department to contract to provide waste-related services to event organizers, either directly – using City personnel and equipment – or through private contractors.			Planning	Waste Disposal
20180125	Texas Disposal Systems	N/A	Manno, William	Email			Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes,	It is important to note that City staff are currently interpreting language contained in City of Austin Resolution No. 20091022-040 – which directed the City Manager to implement recycling at City-sponsored events – as direction to contract to provide a full range of waste-related services (including solid waste, recycling, organics, and portable toilet services) to events that in some cases do not appear on the list of officially City-sponsored events. Despite acknowledging that contracting for – and in many cases fully subsidizing the cost of – these waste services "competes with private haulers" in clear violation of City Code 15-6-11 through 15-6-13, City staff continues the practice even now, pending Council action with regard to the recommendations of the Solid Waste Policy Working Group. TDS thus urges that the revised draft special events ordinance be amended to avoid a similar misinterpretation by City staff, and to ensure that event services remain an open marketplace.			Planning	Waste Disposal

	20180125	Texas Disposal Systems	N/A	Manno, William	Email		Keeping in mind the goal and the City's approach to promote both safety and the success of special events that would be in the best interest of the ENTIRE community (patrons and neighbors); what ideas do you have for event notifications, appeal processes,	If the City desires to incent waste reduction and diversion at special events, TDS would support the City providing a payment voucher or reimbursing event organizers for waste-related services provided by licensed private haulers, in compliance with City Code 15-6-11 through 15-6-13.			Planning	Waste Disposal
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Tier 1 – Parking Spaces/sidewalks – No Street or Alley Closures

- Written approval from all adjacent interested persons must be provided before permit is issued. Applicant can use an approved petition form or electronic correspondence may suffice.

Tier 2 – Up to a two block closure

- 30 day deadline
- If an applicant turns in an application at deadline, all notifications must be complete. Completion of notification process does not guarantee ACE approval.
- Application will be reviewed within 10 business days
- Notification consists of signatures on an approved petition form listing all addresses from all interested persons. 80% of interested person's addresses must sign in support.
- If application is turned in early enough, applicants can choose to follow the mailed notifications process if desired.

Tier 3 – More than two block closure

- 120 deadline
- Application will be reviewed within 10 business days
- ACE will provide approval to move forward with notification process after initial review or may require more information
- ACE will provide addresses to the event organizer with the approval for next steps
- Event organizer can mail approved postcards at any time after initial approval. Event organizer must provide proof of mailing by receipt with date. Feedback will be received to the City of Austin via 3-1-1 (calls/app/online) for 30 days after the postcard is mailed.
- ACE will review all notification responses to determine:
 - If the event can move forward as requested or;
 - If the event requires further review by ACE Staff due to notification or neighborhood association feedback raising valid concerns about impact on public safety, health, and mobility in the affected area.
 - ACE may require meetings including city staff, interested persons and event organizers to mitigate concerns.
- If significant changes are needed, additional notifications may be required
- ACE issues event approval or denial
- Interested persons or event organizers can appeal decision by written request to the Appeal Team.
- Appeal Team will respond within 10 business days.
- Interested persons or event organizers can appeal/object to the final decision to City Council by written request

- Austin Center for Events will post item for Council vote which requires at least six weeks lead time

Tier 4

- 180 deadline
- Application will be reviewed within 10 business days
- ACE will provide approval to move forward with notification process after initial review or may require more information
- ACE will provide addresses to the event organizer with the approval for next steps
- Event organizer can mail approved postcards at any time after initial approval. Event organizer must provide proof of mailing by receipt with date. Feedback will be received to the City of Austin via 3-1-1 (calls/app/online) for 30 days after the postcard is mailed.
- ACE will review all notification responses to determine:
 - If the event can move forward as requested or;
 - If the event requires further review by ACE Staff due to notification or neighborhood association feedback raising valid concerns about impact on public safety, health, and mobility in the affected area.
 - ACE may require meetings including city staff, interested persons and event organizers to mitigate concerns.
- If significant changes are needed, additional notifications may be required
- ACE issues event approval or denial
- Interested persons or event organizers can appeal decision by written request to the Appeal Team.
- Appeal Team will respond within 10 business days.
- Interested persons or event organizers can appeal/object to the final decision to City Council by written request.
- Austin Center for Events will post item for Council vote which requires at least six weeks lead time.