# INSTRUCTIONS for Completing the

## 2018 Grant for Technology Opportunities (GTOPs)

## APPLICATION PACKET

Funded by the City of Austin's Telecommunications & Regulatory Affairs (TARA) Department as a matching grant program supporting local organizations in their efforts to include all our citizens in an emerging digital society.

NOTE: Potential applicants to any City of Austin solicitation must be registered as a City of Austin vendor. Don't know if yours is? Don't remember your vendor code? Need to register as a vendor for the very first time? No problem. Just head on over to Vendor Connections now at <a href="https://www.austintexas.gov/financeonline/vendor\_connection/index.cfm">https://www.austintexas.gov/financeonline/vendor\_connection/index.cfm</a>. Once that is squared away, please continue with these instructions.

If this is your organization's first time applying for GTOPs funding or your agency is not a current recipient of last year's GTOPs funding, we'd like to hear from you. Please contact the City of Austin Digital Inclusion team now at <a href="mailto:digital.inclusion@austintexas.gov">digital.inclusion@austintexas.gov</a> to indicate your interest in applying for this next round of possible funding. Include the following details in your initial email outreach:

Agency's Legal Name
City of Austin Vendor Code
Executive Director's Full Name
Executive Director's Email Address
Executive Director's Primary Phone Number (Include Area Code)

Once this initial email outreach has been sent, your organization's executive director will receive an email by next business day with additional information to continue with the GTOPs application.

If you are currently receiving GTOPs funding, you may log into the website at <a href="https://www.ctkodm.com/austin">https://www.ctkodm.com/austin</a> using your unique username and password to continue.

The **2018 GTOPs APPLICATION** submission must be **COMPLETED and CERTIFIED** no later than 5pm, CST, December 1, 2017.

This application consists of accurately creating and/or editing an "Agency Intake" form **AND** completing, uploading supporting attachment files, and certifying a second form entitled, "Program Application for GTOPs."

The first form, entitled "Agency Intake," describes to TARA particular information about your organization, mission, key personnel, organizational services/programs, etcetera.

The second form, entitled "Program Application for GTOPs," is a multi-purpose form, which requires a combination of data-entry and uploading of supporting documentation as file attachments. This second form, "Program Application for GTOPs," should not be started until the "Agency Intake" form is completed and accurate.

You may edit as often as you like through 5:00pm CST, December 1, 2017, or upon organizational certification, whichever comes first.

Do not complete the "Agency Certification of GTOPs Application" section until you are ABSOLUTELY SURE you are ready to do so. Once the "Program Application for GTOPs" form is certified and saved, you may log-out of the website.

The organizational contact identified on the form will receive an auto-generated, message receipt from <a href="mailto:digital.inclusion@austintexas.gov">digital.inclusion@austintexas.gov</a> indicating that your certified application was received. If you did not get this message, either you did not certify or your junk mail settings are set to block the <a href="mailto:digital.inclusion@austintexas.gov">digital.inclusion@austintexas.gov</a> resource account. If it is the later, go into your junk email options settings and make sure "Never Block Sender's Domain" is selected so all messages originated from the city of Austin (i.e., <a href="mailto:firstname.lastname@austintexas.gov">firstname.lastname@austintexas.gov</a> and <a href="mailto:resourcename@austintexas.gov">resourcename@austintexas.gov</a>) are added to your safe senders list.

Please be advised that TARA personnel will make contact with you based on their following schedule:

```
December 1, 2017 – Last GTOPs Applications Accepted
January 16, 2018 – Written Responses Due from Applicants
February 17, 2018 – Tentative Oral Presentations
March 8, 2018 – Commission Meeting – Awards Recommendations Presented
```

If you have any questions or concerns, contact the City of Austin Digital Inclusion team including GTOPs Coordinator John Speirs at digital.inclusion@austintexas.gov or (512) 974-3510.

Purpose: To provide guidance to agency level users on how to complete Program-Related forms within the CIODM.

Note: The website <a href="https://www.ctkodm.com/austin">https://www.ctkodm.com/austin</a> is a secured site with customized functionality. To ensure an effective, user-interface experience with the server, please confirm the following requisites are enabled/disabled:

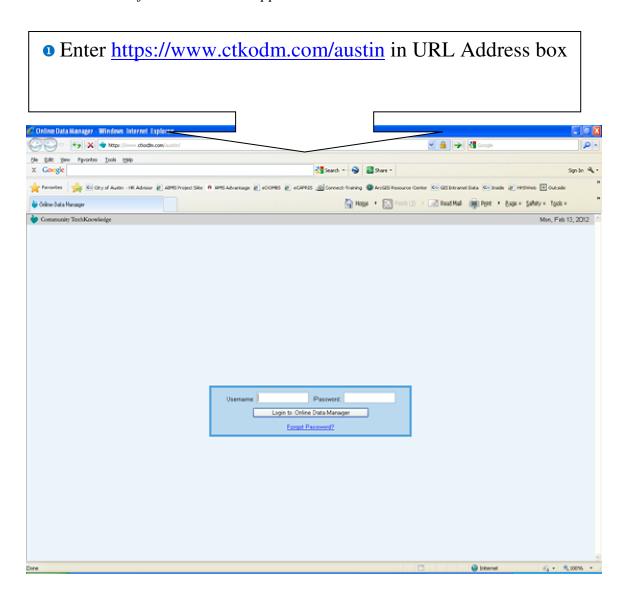
#### Requisites:

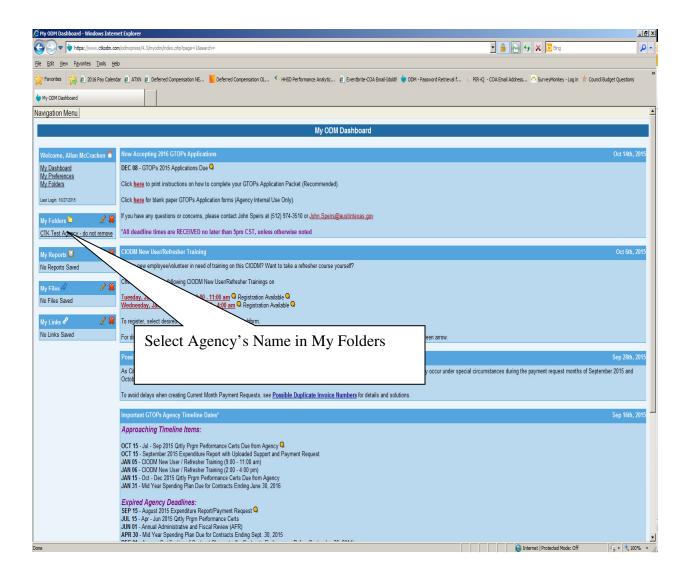
- Own internet connection
- o Internet Explorer Browser version 11 or newer
  - o If none, see http://windows.microsoft.com/en-US/internet-explorer/products/ie/home
- o Completely Disable Browser's Pop-Up Blocker
- o Completely Disable Add-In Toolbar(s) Pop-Up Blocker(s) (If Any)
- o Enable Scripting in the Browser's Security Settings
- o Set Browser's Website Privacy Settings to "Always Allow" the domain "ctkodm.com"
- o Add the domain "ctkodm.com" to Browser's Compatibility View Settings

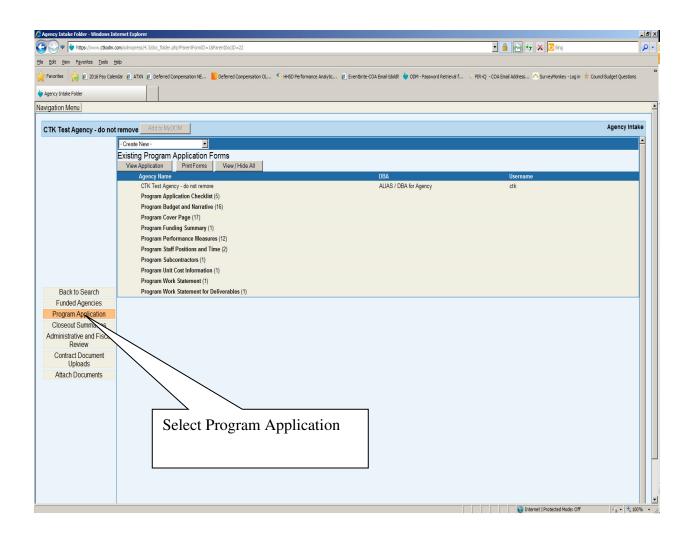
If you need assistance confirming and/or setting up any or all of the above, please contact your organization's Information Technology (IT) Specialist and/or download the guidance "Internet Explorer Optimization" in the bulletin "Guides for Agencies" on the "MY ODM Dashboard" (Screen immediately after log-in).

Open the Internet Explorer web browser

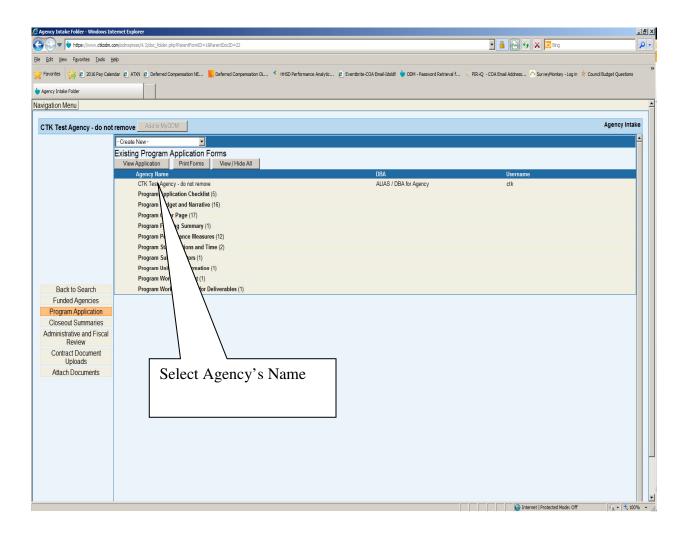


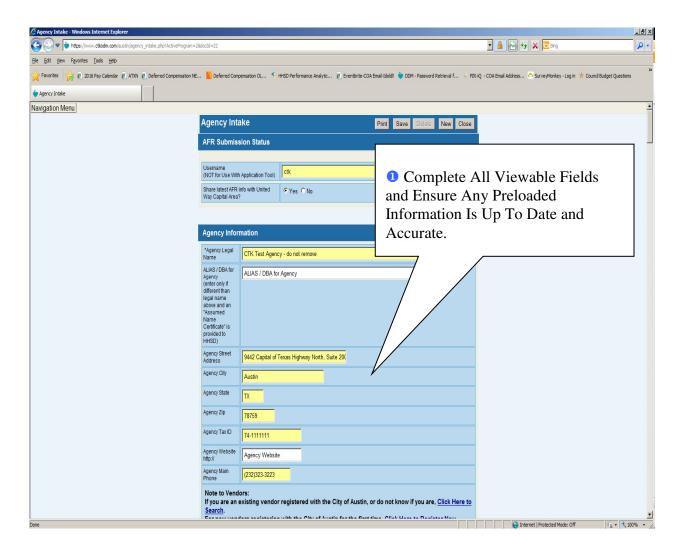


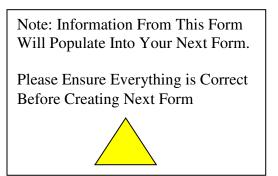




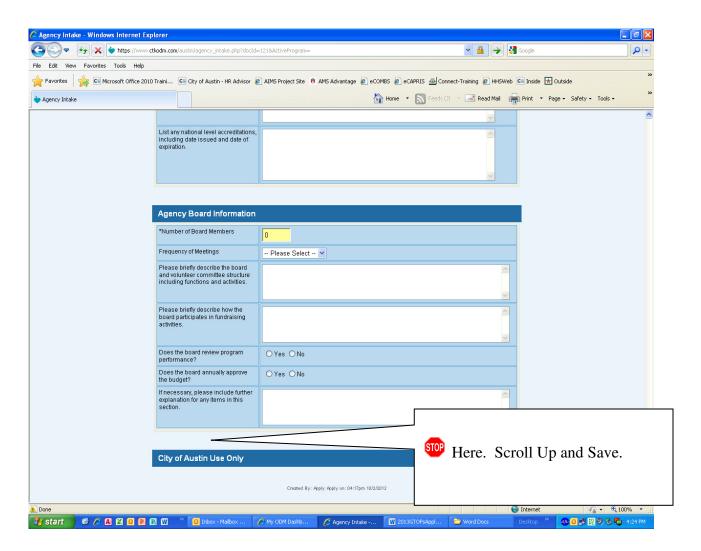
## INSTRUCTIONS for 2018 GTOPS Application Packet



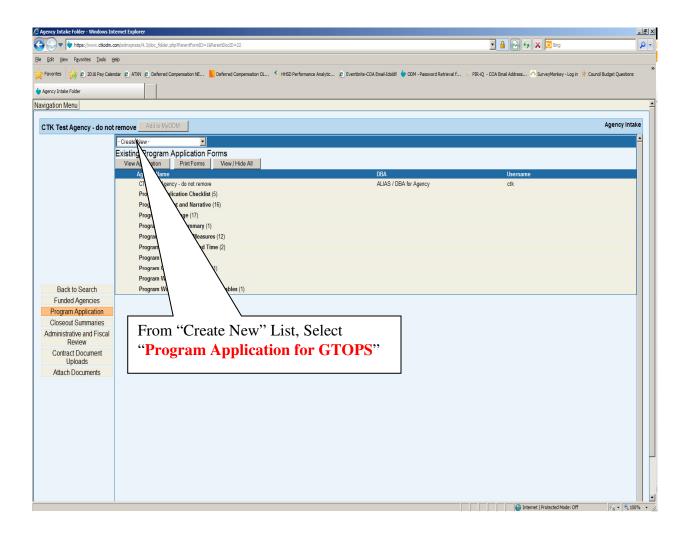


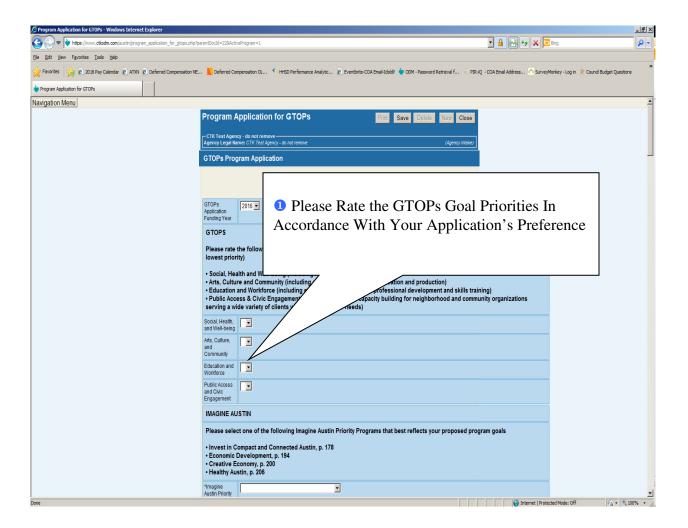


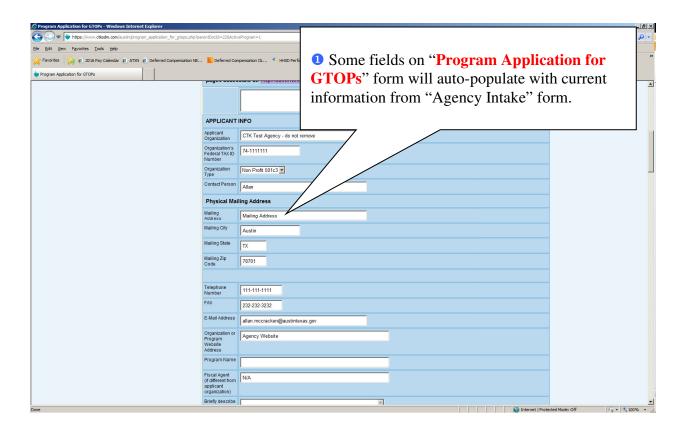
## INSTRUCTIONS for 2018 GTOPS Application Packet

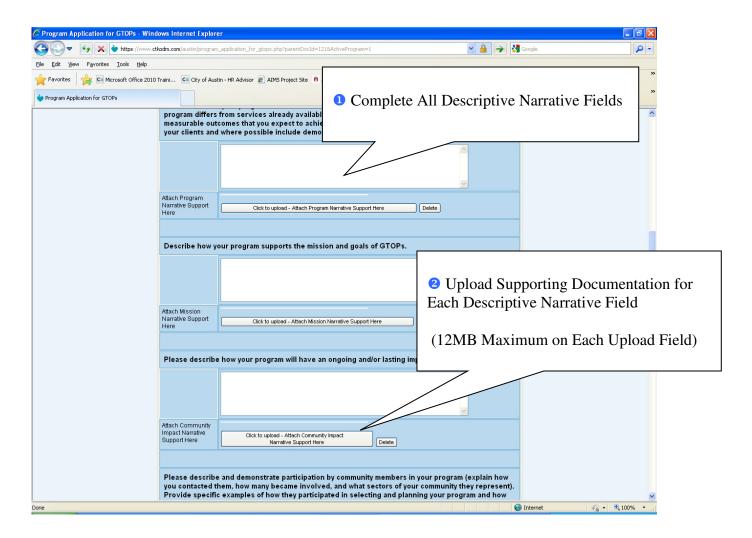


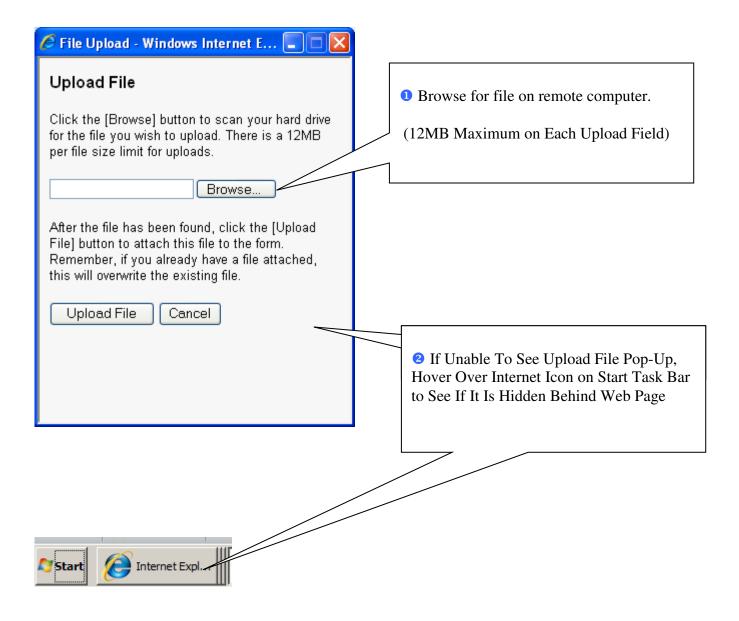


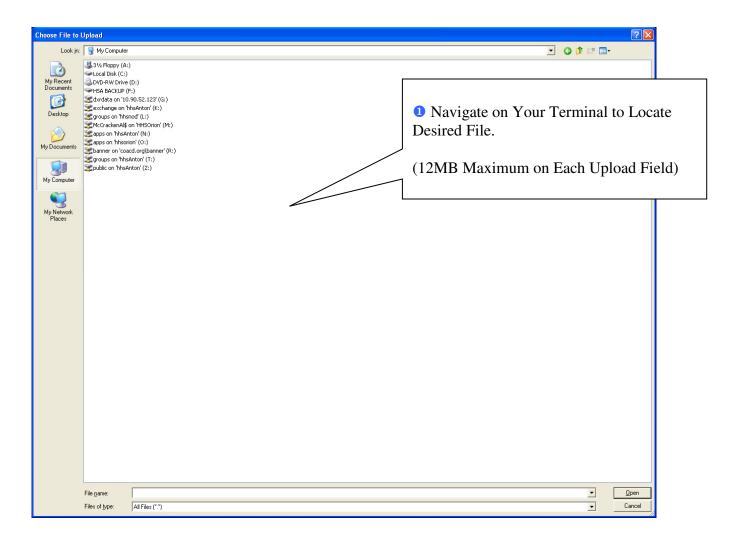


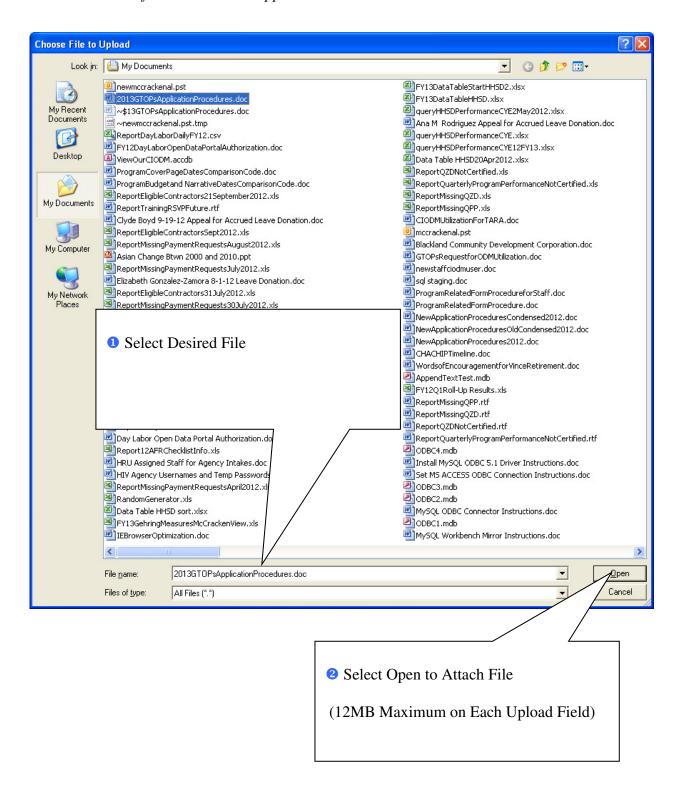


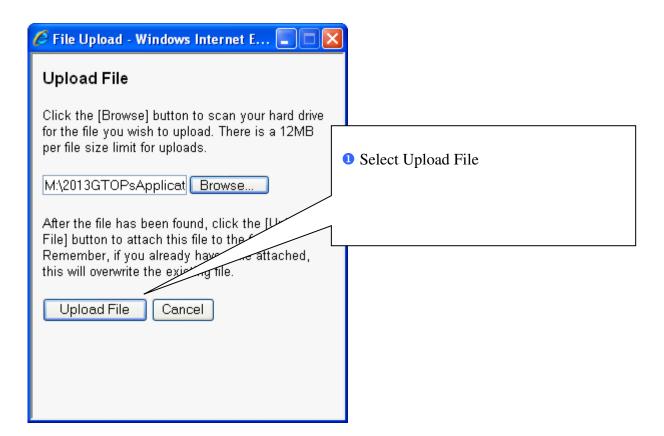


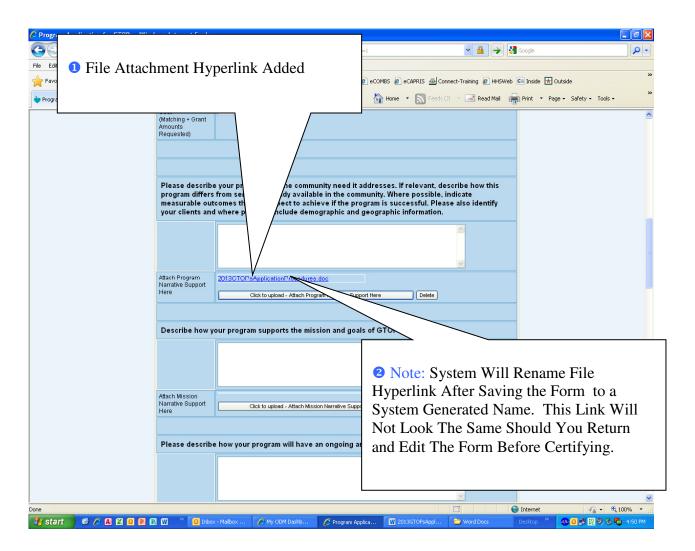


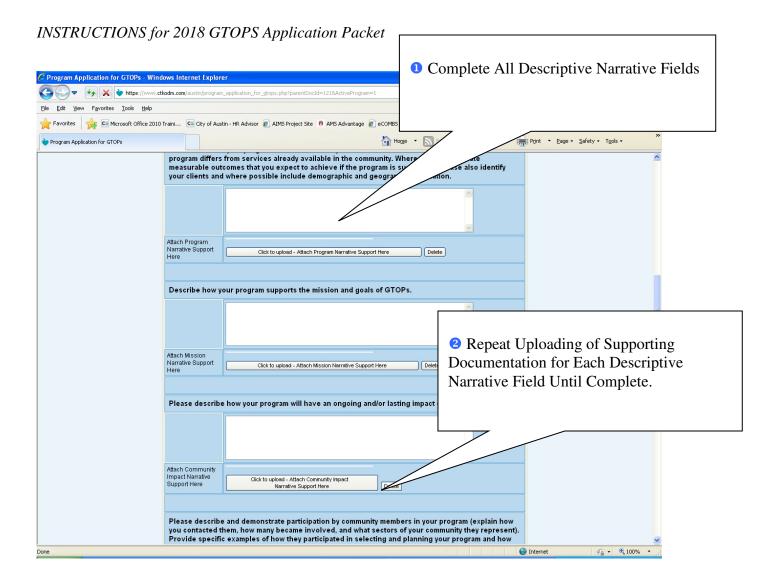


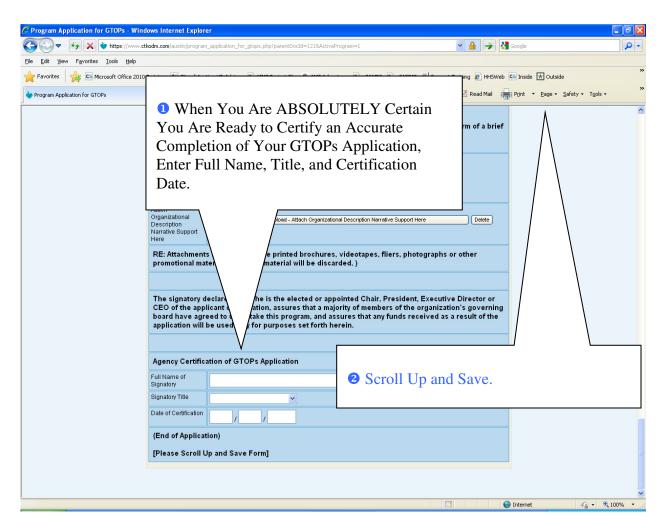


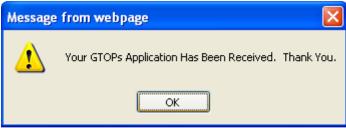


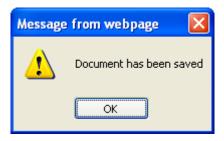




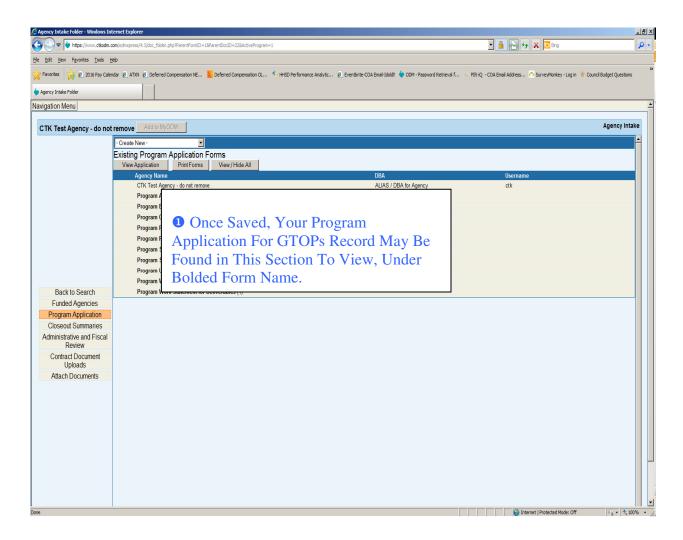


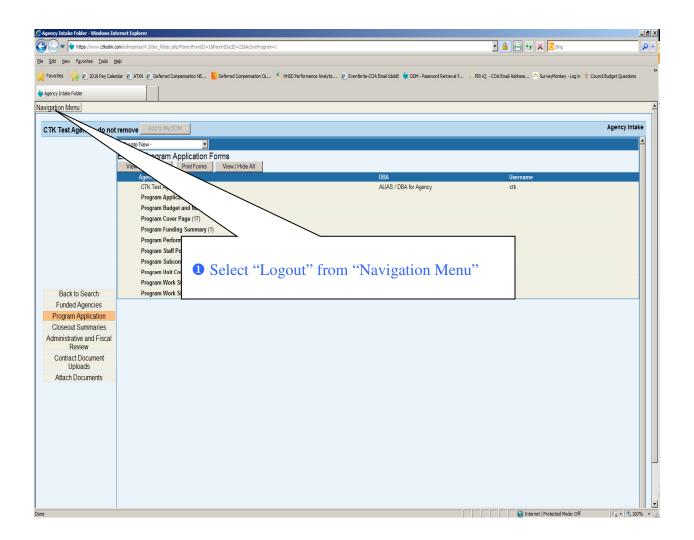


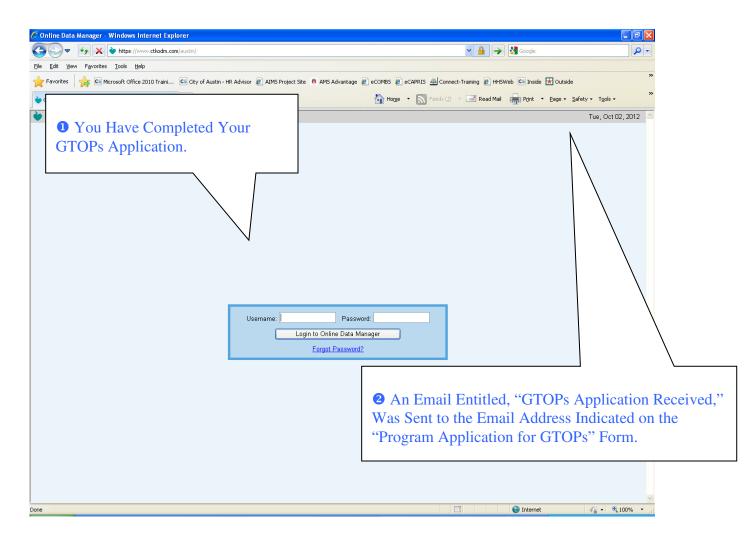




## INSTRUCTIONS for 2018 GTOPS Application Packet







Thank You For Applying to GTOPs.

Your Effort Is Appreciated and Good Luck!



Need a Helping Hand? No problem.

- o Things didn't work out quite as planned?
- What you viewed on your screen did not work as described in this guidance?

Contact CityHS@austintexas.gov or call (512) 972-5075 for assistance.