AUSTIN TRANSPORTATION DEPARTMENT
UPDATED PARKING MANAGEMENT STRATEGY

Parking gets simpler in September

Starting September 1, 2020, we’re changing how we manage public on-street parking to simplify your overall parking experience.

NO MORE STICKERS! JUST ENTER YOUR LICENSE PLATE

The Austin Transportation Department is converting the current pay and display pay stations to a pay by license plate system. When you park and go to the pay station, you’ll be prompted to enter your license plate. No walking back to your car and no displaying stickers.

NO SHORT-TERM TIME LIMITS

Time limits will be lifted in all paid parking zones (up to 10 hours). The current base price will stay the same for the first two hours ($2/hour). Subsequent hours will gradually increase in price to encourage shorter-duration parking.

Why lift parking time limits?

Before September 1, 2020, it has been illegal to purchase time beyond the limit of 3 hours (or 5 hours in some locations). This doesn’t accommodate unexpected factors that can extend a parking session beyond the time limit, which could result in a $40 parking citation. Unpaid parking citations can have disproportionate consequences, ranging from affected credit scores to eventual loss of property.

EXAMPLE: IF YOU PARK FOR 4 HOURS IN A TYPICAL PAID PARKING ZONE

Before September 1, 2020 you could pay:

$46.00

Including a $40 fine for exceeding the 3-hour limit

Starting September 1, 2020 you would pay:

$10.50

No fine—just the listed price

BENEFITS OF THESE CHANGES

• Equal access to all parking zones with removal of time limits
• Reduced risk of receiving a parking citation
• Better real-time parking occupancy data
• No need to return to your vehicle to affix a sticker
• Reduces fraudulent practice of fake pay station receipts
• Less paper, printing, and waste

NOTE ON PAYING WITH CREDIT CARDS

The parking system will begin passing on merchant processing fees for credit card purchases made at a pay station. Starting September 1, an additional $0.25 will be added for every pay station transaction paid by credit card. This fee is already included in pay-by-phone transactions.