

Austin Transportation Department Residential Permit Parking Program



FAQ Sheet



RPP Hang tag & Decal



Where do I pick up my permits each Renewal Period?

You will request your permits from a designated coordinator or City of Austin Staff. If you are unsure about who to contact please email residentialparking@austintexas.gov. Renewal periods are posted on ATD website.

How many permits can I receive and how much do they cost?

Each resident address is eligible for 4 permits. 2 visitors hang tags and 2 window decals. Each permit cost \$15

Do I have to buy the permits?

No, it is up to the homeowner if they decide to purchase permits each year. If decided later in the year permits are needed, they can be purchased anytime but there is no proration for permits purchased at any time.

Why do I have to pay for permits?

The Residential Permit Parking program is funded partially by the fees charged for each permit. These expenses consist mainly of the fabrication and installation costs of “residential parking” signs, additional routine maintenance, and enforcement of the zones.

What if I lose a permit?

You must report lost permits to the City of Austin and replacement permits will cost \$15. If old permit is found it may not be used again and subject to citation if used.

What if I receive a citation but I had my permit displayed.

All parking disputes are handled by City of Austin Municipal Court on 700 E. 7th St.

RPP Website: <http://www.austintexas.gov/departments/residential-permit-parking>

RPP Email: residentialparking@austintexas.gov

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Why would I receive a citation, even if I have permit displayed correctly?

Permits are just one piece of the puzzle; please remember that you must still follow all city and state ordinances regarding safe parking practices.

Who can enforce the RPP zones?

All parking enforcement officers, APD, and other police agencies that have the authority to write citations for parking violations. RPP signs are just like any regulated sign and can be enforced at any time. Parking enforcement has a dedicated RPP enforcement officer that will help with enforcement and resident parking complaints within the RPP areas. Enforcement is routine and is NOT only conducted if a resident calls to complain.

Who do I contact if I am having non permit holders parking in my zone?

Complaints can be reported to the City of Austin by calling Austin 311. You can also send complaints by emailing ResidentialParking@austintexas.gov. Parking enforcement has a dedicated RPP enforcement officer that will help respond to complaints.

What if I have a party, garage sale, or special event at my home?

Each resident address that participates in the RPP program by purchasing yearly hangtags has available to them day passes for these kind of events. Day passes are good for a 24hr period and limited to 20 day passes a month per resident address. Eligible resident addresses can request and pick up day passes through their street coordinator or City of Austin.