

# WOODS OF WESTLAKE INTEGRATED PARKING PILOT RESULTS

Aug. 20, 2021

Austin Transportation Department

Mobility Demand Management Program

[AustinTexas.gov/WoodsOfWestlakeParking](https://austintexas.gov/WoodsOfWestlakeParking)



TRANSPORTATION

# PILOT GOAL AND RESULTS

## Parking and Enforcement

- Transaction Data
- Enforcement Observations

## Feedback Survey Results

## Potential Next Steps



# GOAL OF PILOT AND LONGER-TERM DISCUSSION

**Pilot goal:** Balance access, safety and mobility opportunities for residents and visitors through parking management.

*“The implementation of RPP is to address primarily quality of life issues; issues regarding safety or mobility may enjoy some degree of relief due to RPP, but they along with nuisance or security issues are more appropriately addressed through other means or programs.”*

- City of Austin Residential Permit Parking Program Guidelines

# PARKING TRANSACTIONS

90 days of Park ATX transactions  
(May 7-Aug. 5) – 9,315 transactions

- ❖ 8,985 transactions on Scottish Woods Trail  
(includes 123 validated sessions)
  - 8,858 in paid parking area (Zone 39008)
  - 117 in resident parking ghost zone  
(includes 75 validated sessions)
- ❖ 330 transactions on side streets  
(includes 111 validated sessions)
- ❖ 1,058 of all transactions were extensions –  
11% or 1 out of 9

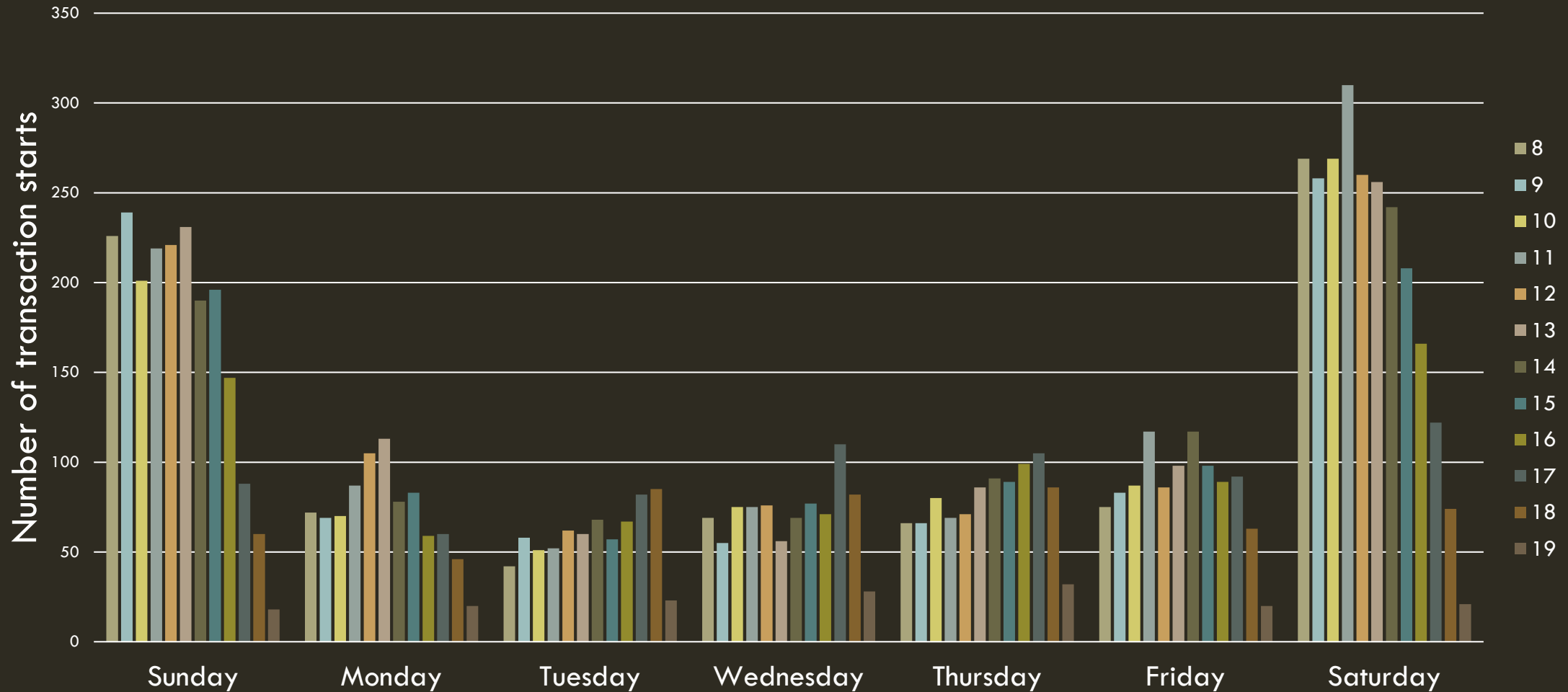


# PARK ATX TRANSACTION PATTERNS

- Activity levels
  - Lowest on Tuesdays and increases day by day
  - Peak on Saturdays (~2.5x Fridays) and remains high on Sundays
- Average paid session, Scottish Woods Trail – 2.5 hours



# TOTAL SCOTTISH WOODS TRAIL PAID PARKING TRANSACTIONS BY HOUR AND DAY OF WEEK (90 DAYS)

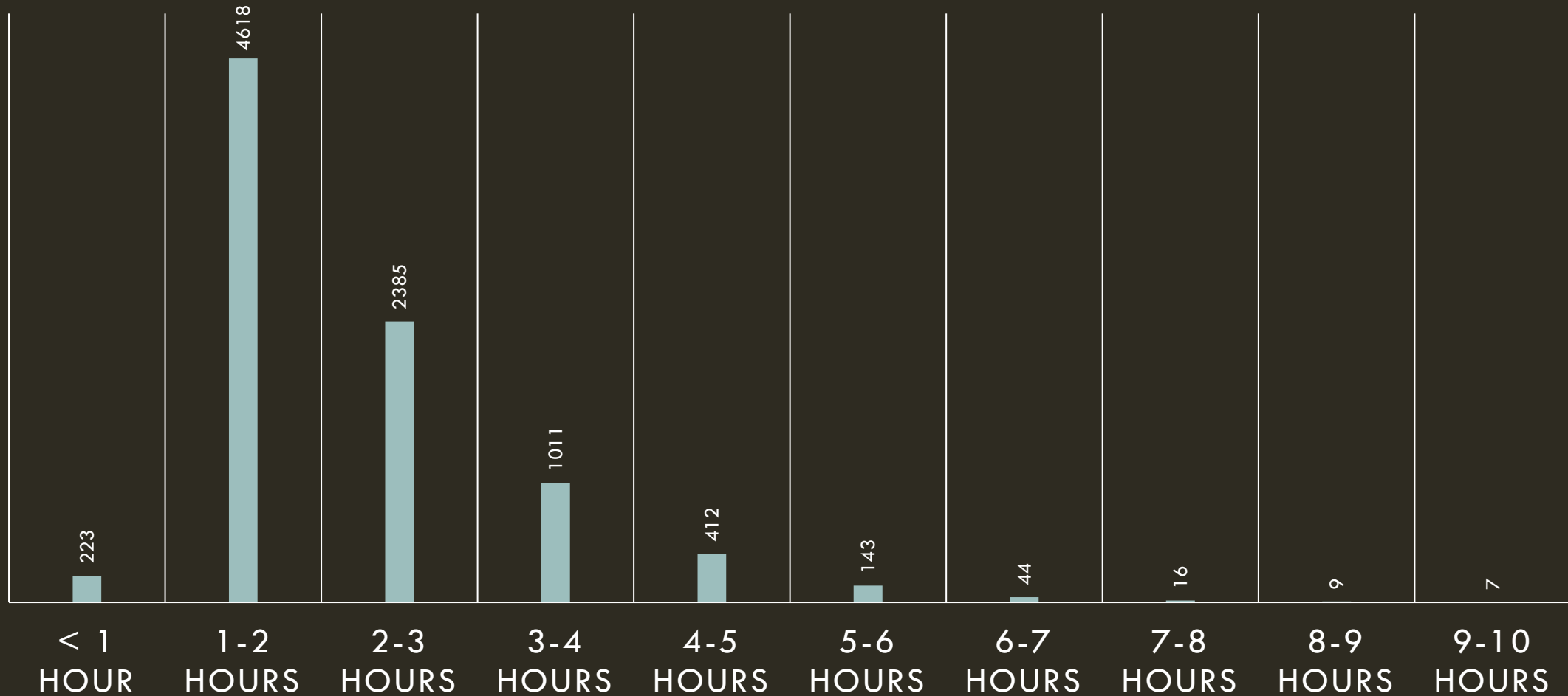


# PARKING ENFORCEMENT

- ❖ 83 warnings (in beginning) and 225 citations
- ❖ Assistance with app issues with public
- ❖ Constraints on staffing and scheduling

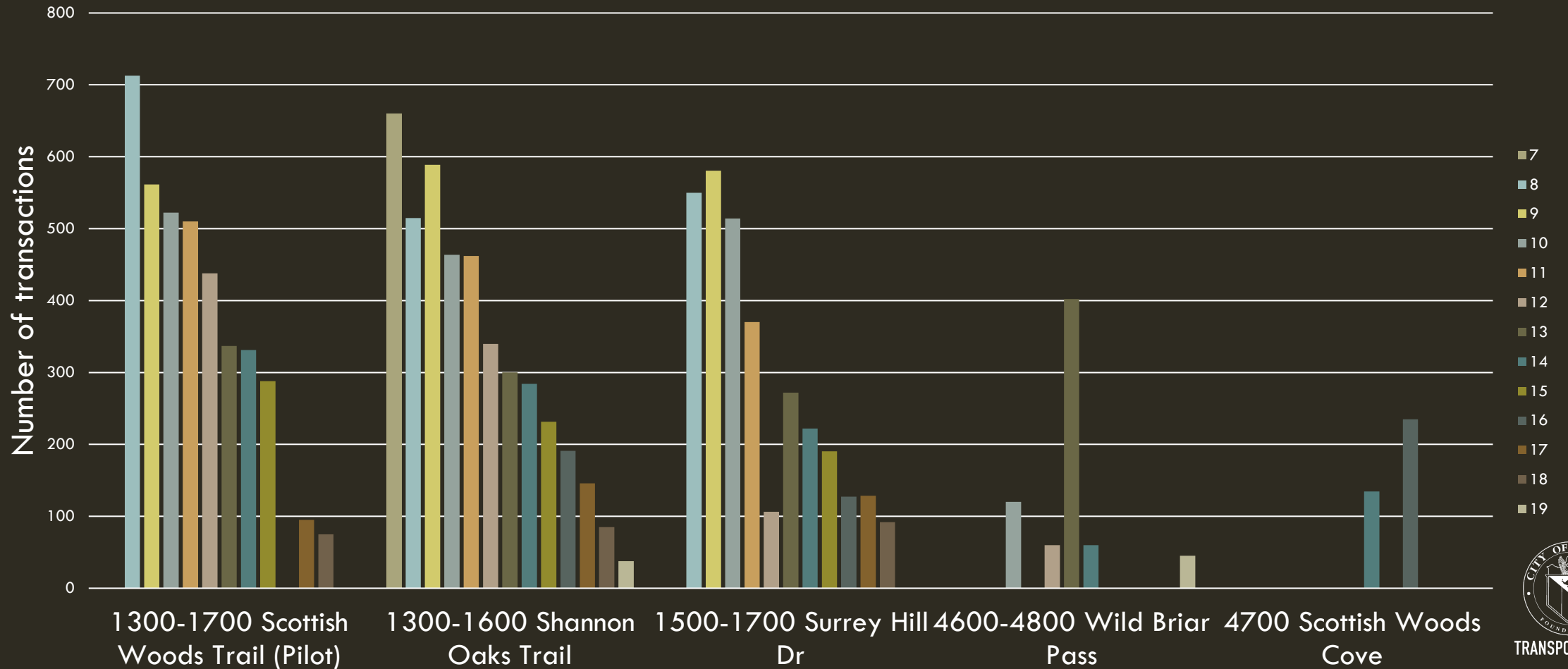


# SCOTTISH WOODS TRAIL PAID PARKING MINUTES (90 DAYS)





# TRANSACTIONS IN RESIDENT ZONES BY HOUR (90 DAYS)



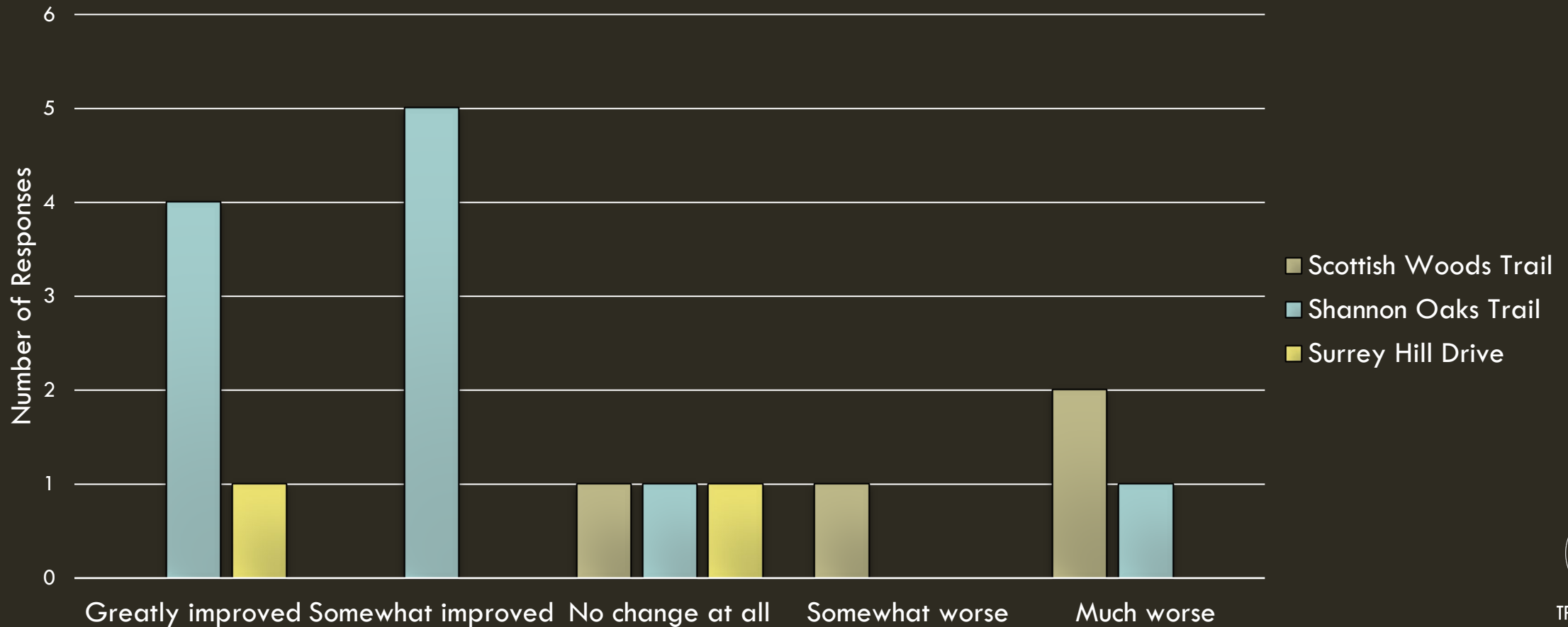
# COMMUNITY FEEDBACK RESPONSES

- ❖ 62 survey responses
  - 24 resident responses, 38 visitor responses
- ❖ Resident responses
  - ❖ Shannon Oaks Trail: 12
  - ❖ Scottish Woods Trail: 5
  - ❖ Barclay Drive: 3
  - ❖ Camp Craft Road: 2
  - ❖ Surrey Hill Drive: 2



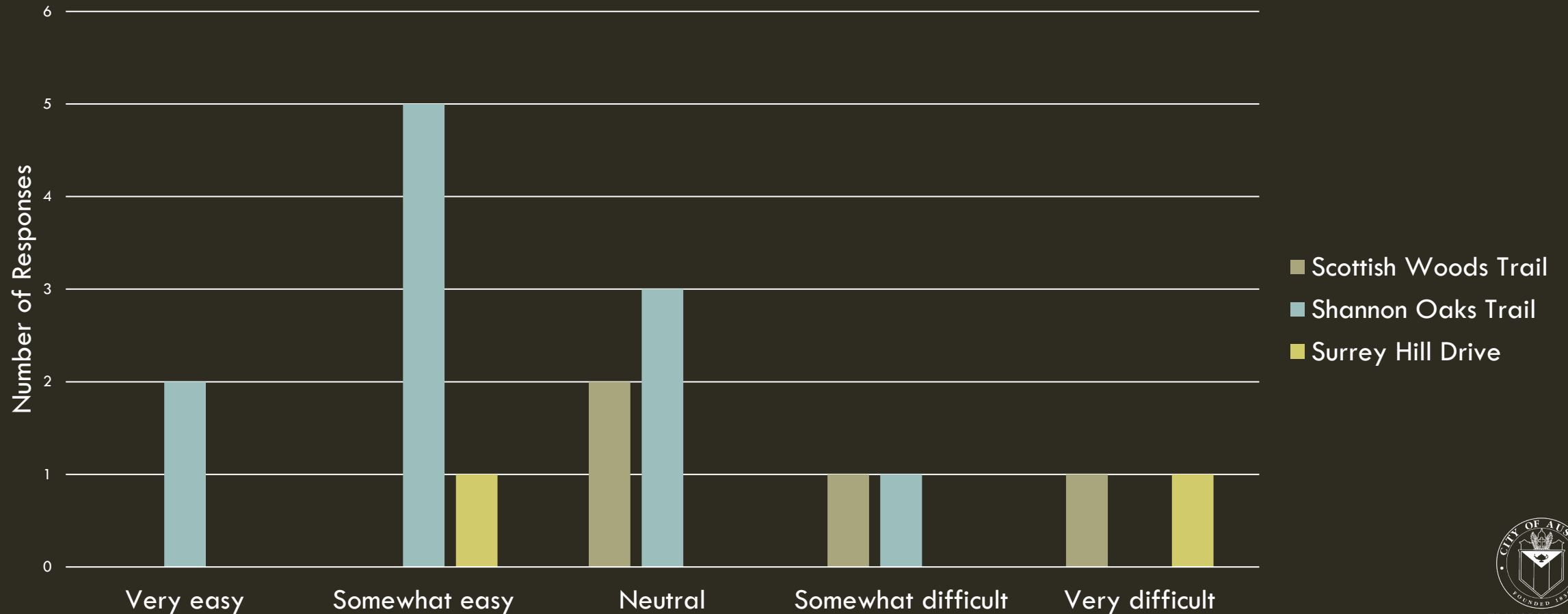
# RESIDENT FEEDBACK ON CONDITIONS

On your street, how have conditions changed since the launch of the pilot?



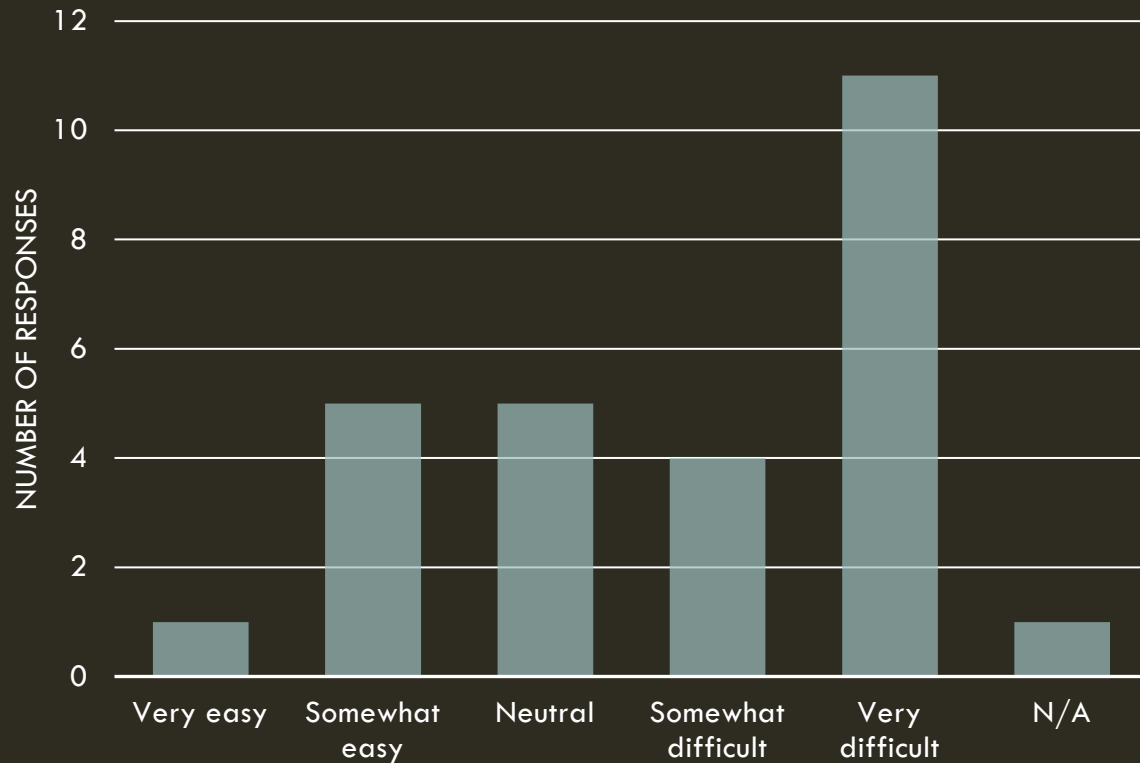
# RESIDENT OPINIONS OF GUEST PARKING AVAILABILITY

Rate the experience of having guests find a parking space on the street

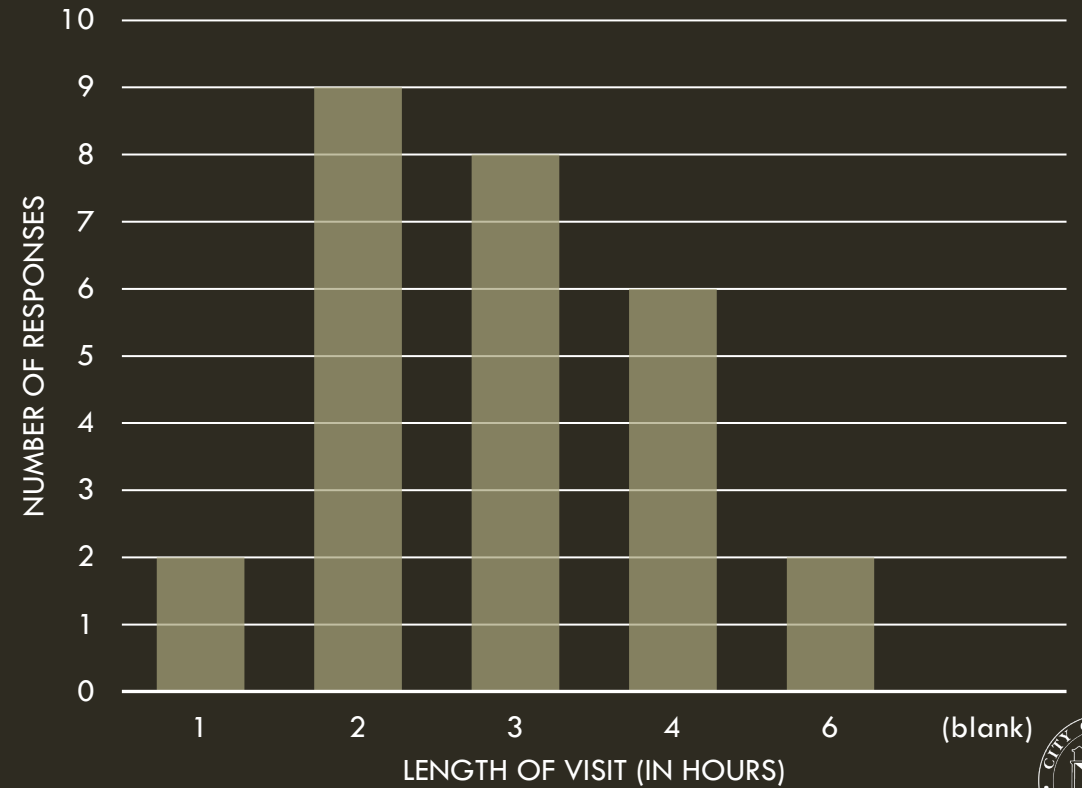


# TRAIL VISITOR FEEDBACK

Rate your experience of finding street parking



Duration of last trail visit



# SUMMARY OF SURVEY AND EMAIL COMMENTS

## Residents

- Traffic volumes still high and crowding all streets
- Hang tags easy to use; request more than 2
- Validation codes inconvenient for daily use
- App issues
- Need more enforcement, especially on weekends
- Fire and EMS access concerns
- Constant mailbox obstructions on Scottish Woods Trail impeding mail delivery
- No-parking street households are unable to park on RPP side streets as they previously were allowed
- Trailhead should be moved

## Visitors

- Concerns about privatization of public trail
- Public street parking is for public use
- Limited access during “off-peak” times/seasons
- Too expensive; barriers to affordability for low-income visitors
- Need physical pay station
  - App issues due to poor signal connection
  - Digital payment environment poses barriers to access
- RPP is not appropriate for this area
- Paid parking does not address visitor behavior
- Parking lot would be more ideal

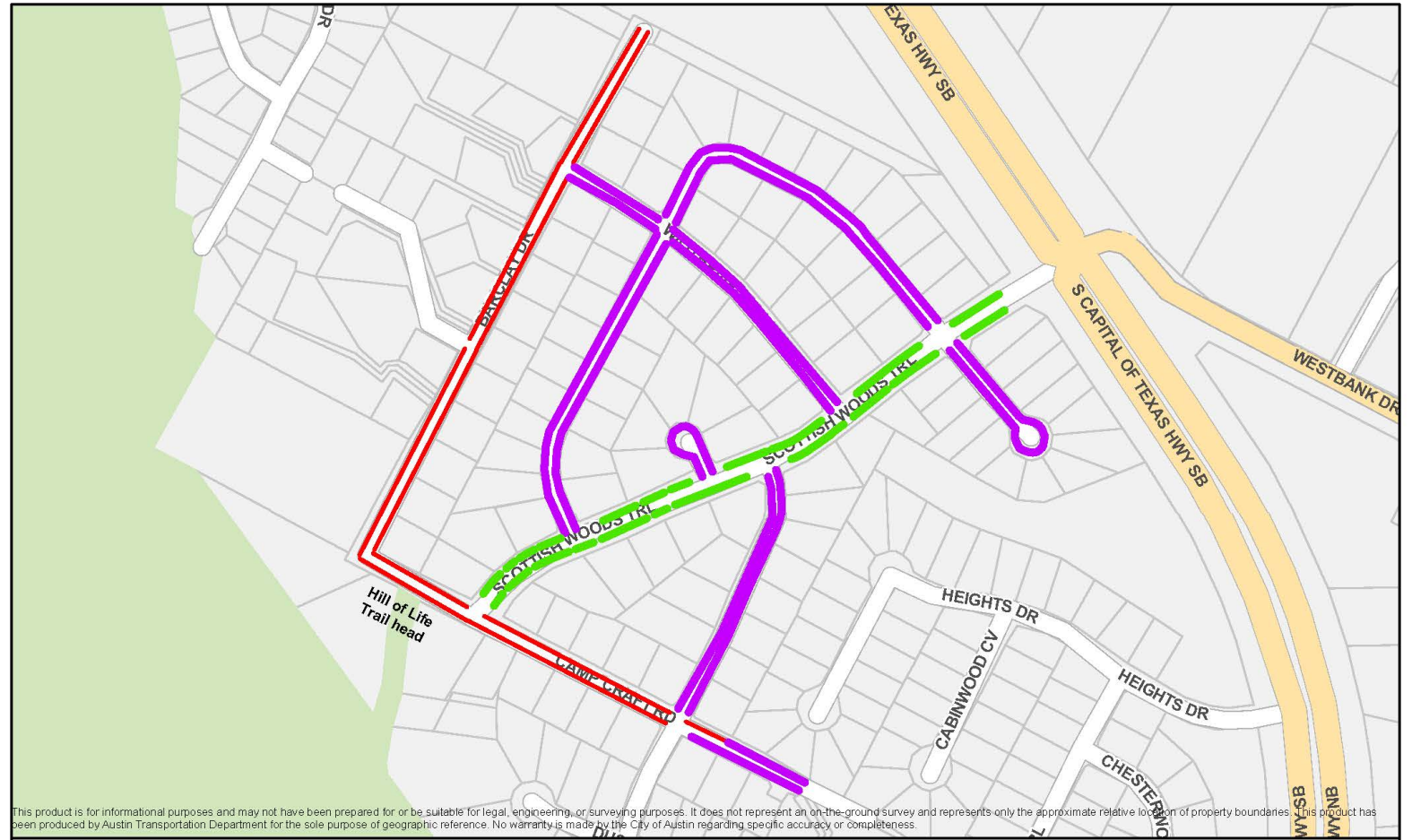
**Objective:** Balance access and mobility opportunities for different stakeholders through implementation of longer-term solution.

# CURRENT CONFIGURATION

- ❖ Public parking on Scottish Woods Trail
- ❖ Residential permit parking on side streets
- ❖ \$2/hour; 8a.m.-8p.m. daily

## Recorded Concerns

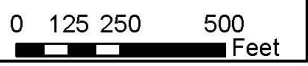
- ❖ Parking demand on Scottish Woods Trail creates similar conditions that generated original request for managing traffic and parking demand.



- Current Paid Parking (100 Spaces)
- Current RPP (261 Spaces)
- No Parking Zones

## WOODS OF WESTLAKE CURRENT PILOT CONFIGURATION

Map Created 8/9/2021



# POST-PILOT OPTIONS FOR LONG-TERM SOLUTION

## *Option A: Keep it*

### ❖ Keep current configuration on Scottish Woods Trail

- Minor adjustments to permit administration, signage, street markings, parking hours, and pricing structure

## *Option B: Change it*

### ❖ Modify street configuration to balance paid parking and residential permit parking to ease demand from Scottish Woods Trail

## *Option C: Remove it*

### ❖ Remove pilot parking regulations in neighborhood and return to pre-pilot conditions

Options A and B require an official RPP application for program implementation.



## IF WE KEEP IT OR CHANGE IT...

In the short-term, Austin Transportation would implement these changes

- ❖ Install physical pay station at trailhead
- ❖ Remove digital validation codes for resident parking
- ❖ Pending approval from Area Engineer, mark parking spaces to mitigate obstructions to driveways and mailboxes

Longer-term changes will depend on results from next survey.

# NEXT STEPS

## Feedback

Submit survey responses by Sept. 3 to determine next steps: [bit.ly/wowpost821](https://bit.ly/wowpost821)

## Follow-up

Austin Transportation to publish results and strategy



# THANK YOU

- ❖ Joseph Al-hajeri, Program Manager
- ❖ Mary Vo, Transportation Supervisor
- ❖ Ryan Royal, Engineering Associate
- ❖ Alison Mills, South Area Engineer

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