

PROJECT BACKGROUND

The Springdale/290 Water Line Improvements Project will replace aging water lines to improve reliability for customers and improve system design to better meet customer demands and improve fire flows. In addition, the project will build two pressure reducing valve stations to address high water pressure that can contribute to water leaks and water line breaks.

OVERVIEW OF WORK

- New trenches will be dug to accommodate the new water lines while the existing lines remain in service.
- Where new water mains are installed, new fire hydrants will also be installed, and old fire hydrants will be removed. New fire hydrants will be placed close to the old location, but some may be placed in a new location to better accommodate the overall design.
- Following completion of all work, pavement will be restored by full mill and overlay on most streets.
- The project is expected to take about 18 months to complete. Construction is expected to begin around fall of 2021.

WHAT TO EXPECT

Service Outages

- Once a section of line is completed, customers' service lines will be connected to the new line. Making this connection will require water service to be temporarily suspended. The project inspector will provide notice 48-hours prior to service being suspended by placing door tags on front doors. It typically takes several hours for connections to be completed and service to be restored.
- Emergency water outages are likely to occur during the project due to the age and condition of the existing pipeline. Crews will repair any unintended breaks in the existing line as soon as possible and will work carefully to try to avoid them.

Traffic Impacts

- Portions of streets will be closed during construction, however access to your homes will be maintained. Crews will notify you if access to your driveway will be temporarily blocked while work is being performed.

PROJECT CONTACTS

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Frequently Asked Questions

Q: Will you be closing streets?

A: We will be closing lanes of traffic, but not entire streets. You will always have access to your home - for brief periods, driveway access may be limited.

Q: What are the working hours? Which days?

A: The work days are expected to be Monday through Friday, though some Saturdays and Sundays may be required. The work hours are generally 7 a.m. to 6 p.m.

Q: How loud will it be?

A: You will hear heavy equipment during work hours. The City's noise ordinance applies after 10 p.m.

Q: Will my water be turned off?

A: Yes, at some point your water will be turned off, but most likely just for a few hours on a single day. We will notify you via flyers posted on the door, prior to turning off the water. In rare cases, an emergency may cause water to be turned off without notice. We will do our best to avoid this.

Q: Will you dig up my lawn?

A: Most work will be limited to the right of way. In many cases, the right of way is located between the street and the sidewalk, in an area that you may consider to be part of your lawn. We will notify you as we start work on your street so that you may remove plants or personal items. If you have irrigation system pipes, landscape features or retaining walls in the City of Austin right-of-way, they may need to be moved in advance of the construction. If the contractor damages any of the features in the right-of-way, repair and costs to repair these features are the responsibility of the homeowner.

Q: What are your plans for repaving the streets?

A: We will repair trenches during construction of the utility lines. Following completion of all work on all streets, pavement will be restored. All streets will be milled/overlaid with a new asphalt surface.