



- 1 Introductions
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- 4 Closing & Contacts

Please hold all questions until the end.





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City of Austin | Capital Delivery Services

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Garden Villa Lane PIPELINE RENEWAL PROJECT

Cynthia Miller
AUSTIN WATER



RENEWINGAUSTIN



RENEWING AUSTIN is an ongoing Austin Water program dedicated to ensuring reliable services today while preparing for the needs of the future. Through this work Austin Water is replacing aging water and wastewater mains, strengthening water infrastructure throughout our city.



Storm Drain Renewal

The Watershed
Protection Department
has an ongoing program
to evaluate the structural
condition of storm drain
pipes and replace pipes
in poor condition
throughout the city

Components of a Storm Drain System

1. Inlets and curbs capture rainwater.





Rainwater is released into a creek at the outfall. Sometimes it goes to a pond first.





Garden Villa Lane Project Overview

Through the Garden Villa
Pipeline Renewal Project,
we will replace aging water,
wastewater, and stormwater
lines prone to breaks and
leaks.

Replacing these lines will save water and reduce expenditures repairing leaks and breaks.

3,207

2,968

3,550

LINEAR FEET OF NEW WATER MAIN LINES

LINEAR FEET OF NEW
WASTEWATER MAINS

LINEAR FEET OF NEW

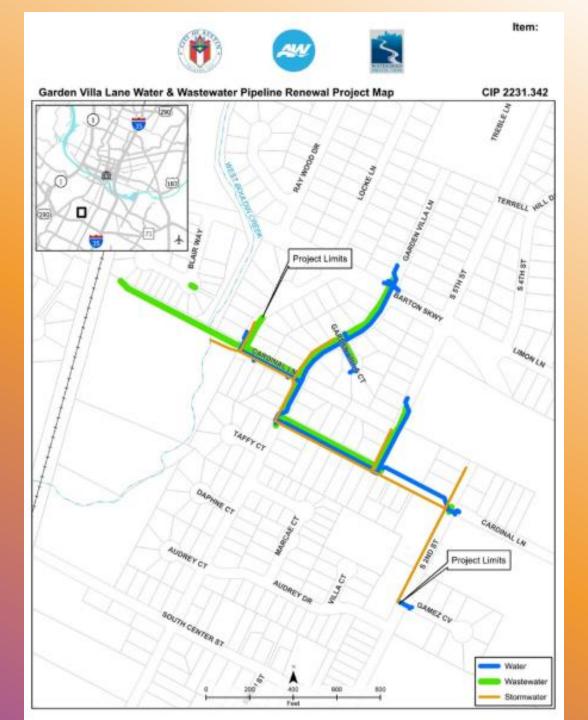
STORMWATER LINES





Garden Villa Lane PIPELINE RENEWAL PROJECT AREA





Q Please note!

Texas Gas and Google Fiber are working in this area too.

If you have problems with your Texas Gas or Google Fiber service, please contact their customer service departments.

Google:1 (866) 777-7550; fiber.google.com/cities/Austin/support/ Texas Gas: 1 (800) 700-2443; texasgasservice.com/contact-us



WHAT TO EXPECT DURING CONSTRUCTION

Mel Fuechec, Project Manager CAPITAL DELIVERY SERVICES





There are several phases to construction.

Crews will be in front of your property

multiple times:

Prep work

Excavation

Installation

Testing

Temporary paving

Modifications

Final repaving



Construction

"Open Cut"



- The new water, wastewater, and storm drain lines will be installed in the streets. The City of Austin has "Right of Way" to streets.
- The construction method that will be used is called "open cut." Crews will cut through the street asphalt and excavate to create underground trenches.
- Water, wastewater, and storm drain lines go into separate trenches that are several feet apart.
- You should expect heavy construction equipment onsite.



Construction

Access and Safety



- You will always have access to your home!
- At times, crews may be working in front of your driveway.
- If you need to get in or out of your driveway and you are blocked, please call Construction Inspector Gabriel Hernandez, cell phone 512-299-2148.
- The work site will be left in a safe condition at the end of each workday.



Repaving!



- While construction is ongoing, crews will repair the open cut trenches with a temporary treatment.
- After construction is finished for the entire project, the contractor will schedule repaving for all streets impacted by construction from this project.





Timeline and Schedule

Construction is scheduled to begin next month

The <u>entire</u> project is estimated to take 18 **months** to complete.

Generally, workdays are **Monday-Friday**. Weekend work will be scheduled as needed.

Work hours are

7 a.m. to 7 p.m.

(The city's noise ordinance applies after 10 p.m.)



CITY RIGHT OF WAY and FOLIAGE

Peter Morales, Construction Supervisor CAPITAL DELIVERY SERVICES



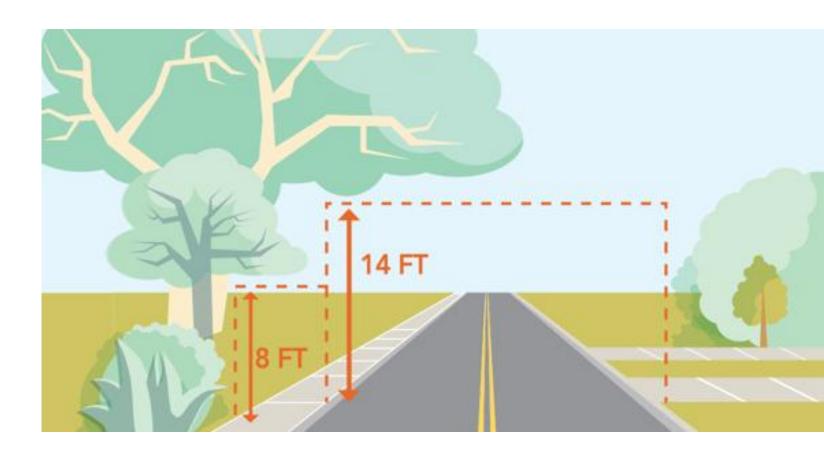


Requirements

Tree Trimming

The contractor may need to trim trees hanging over the city's right-of-way so construction equipment can pass through.

Trimming decisions are made in consultation with a professional arborist.



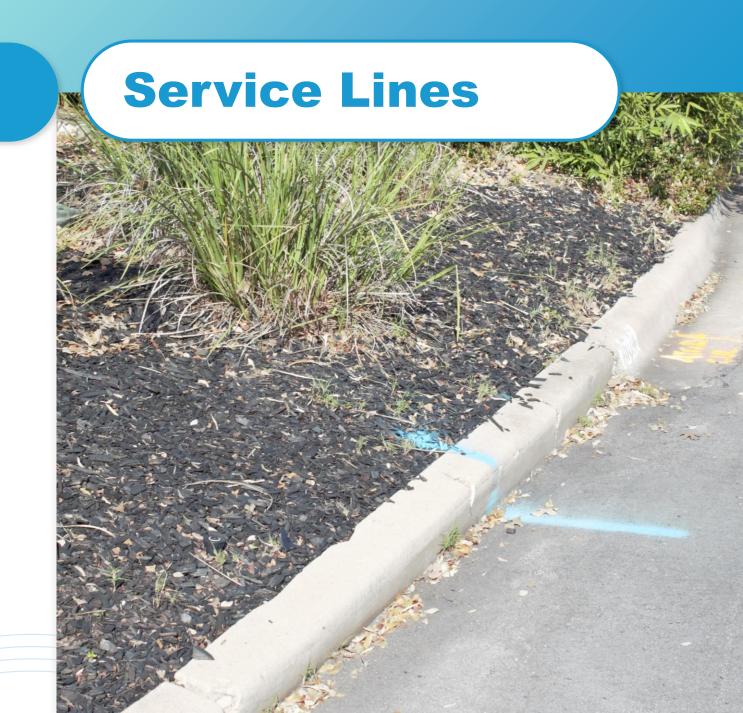


A Connections!

Pipes called "service lines" connect your home to the new water and wastewater lines.

For most homes, the service lines are under the ground in an area about 10-15 feet behind the curb. This area is in the City Right-of-Way, although it may appear to be part of your private lawn.

The contractor is required to restore any disrupted areas to the original condition.



CONSTRUCTION IMPACTS

Gabriel Hernandez, Construction Inspector CAPITAL DELIVERY SERVICES



A Impacts

Traffic



- When we are working near your house, traffic may be limited to one lane during the day
- Later in the project, when we are installing stormwater lines, traffic lanes may be closed to through traffic
- You will always have access to your home
- For brief periods, driveway access may be limited

If you need assistance please contact Construction Inspector Gabriel Hernandez, 512-299-2148



A Impacts

Trash, Recycling, Compost



- Put your bins out as you do typically
- If your bins are not picked up by 5 p.m., please call 311
- Leave your bins in place



A Impacts

Planned Water Outage

- At some point your water service may be interrupted to connect your residence to a new line, but most likely just for a **few hours** on a single day. This is called a "planned" temporary outage. Typically we do not have planned outages overnight.
- ♦ If your home will be impacted by a **planned** outage, we will post a flyer on your door 48 hours in advance.
- You can prepare for a planned outage by keeping extra water supplies on hand, such as filling a bathtub and / or pitchers with water.
- When service is restored, please flush your lines by running an outdoor spigot and cold water bathtub faucet for 15 minutes.



Emergency Outage

- A waterline can break unexpectedly, causing an unexpected water outage. This is called an "emergency" outage.
- When there is an emergency break, the project team stops everything and, along with extra Austin Water personnel, focuses on repairing the break as quickly as possible.

Crews work hard to avoid causing an emergency breaks. However, due to the condition of the existing pipes, breaks can occur.



Questions?

Please Ask!

Online

- Submit questions or comments in the Q & A
- Raise your virtual hand if you would like to speak

Phone

- Press *9 if you would like to speak
- Once you hear a prompt, press *6 to unmute

Stay Informed:



Project Notifications

- Sign up at: AustinTexas.gov/GardenVilla
- Scroll to "Communications"







Contacts

For water and wastewater service issues, contact Austin Water's 24/7 Customer Service line at (512) 972-1000 and select Option 1.

City of Austin | Capital Delivery Services

P. (512) 974-5635

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