



# Pressure Regulating Valve (PRV) Residential Rebate Program Guidelines

## Eligibility

- ≈ Rebates will be issued to account holders, property owners, or utility account designees only.
- ≈ Maximum rebate is \$100 per water account.
- ≈ Water pressure of the property must be 80psi or higher.
- ≈ **Application and receipts must be submitted within 30 days of PRV installation.**

## Quick Tips

1. Reducing high water pressure saves water and prevents damage to pipes, appliances and water fixtures.
2. Contact us for a free irrigation audit if your irrigation system is misting. Misting can indicate high water pressure.
3. Call 974-2199 for an estimate of water pressures in your area.

*For information on more ways you can conserve water, visit [www.WaterWiseAustin.org](http://www.WaterWiseAustin.org)*

## Program Information

High pressure causes undue wear on pipes and fixtures in a home. It also wastes water. The Residential Pressure Regulating Valve rebate program is designed to provide incentives for homeowners whose homes have static pressure at 80 pounds per square inch (psi) or higher. The residential application is for single family, duplex, triplex and fourplex properties.

**Note:** Irrigation systems on homes with high pressure typically operate with excessive pressure. Whether to install the PRV before or after the irrigation tap should be discussed with your licensed plumber and/or licensed irrigator. If it is determined a second PRV is needed for the irrigation system, see [www.austintexas.gov/departments/irrigation-system-evaluations-and-rebates](http://www.austintexas.gov/departments/irrigation-system-evaluations-and-rebates) for details and guidelines concerning irrigation rebates.

## Program Requirements

- ≈ Maximum rebate is \$100 Per Water Account.
- ≈ An application must be filled out for each unit if each unit has a separate water account. Properties that have 5 or more units must fill out a Multifamily/Commercial application.
- ≈ Residences must not have an existing PRV installed.
- ≈ Maximum rebate is \$100 per water account for parts and/or labor. Tax is not included.
- ≈ Limit one per household for the life of the house.
- ≈ Customers must consider carefully any recommendations about changing the water pressure inside the home. Austin Water Utility is not responsible for any problems that might occur with reducing the water pressure. Replacement or repair of the PRV is the property owner's responsibility.
- ≈ The PRV must be installed by a licensed plumber.

## Application Instructions

1. Confirm that your water pressure is 80 psi or higher. A licensed plumber can provide you with a pressure reading or you can call 974-2199 or e-mail the property address and request to [watercon@ci.austin.tx.us](mailto:watercon@ci.austin.tx.us) and conservation staff will give you the estimated pressure calculation for your property. If your property has static pressure in excess of 80 psi, then you will be eligible for the rebate.
2. Get a plumbing permit (call 974-2747 #4 for questions). Your plumber should do this for you.
3. After PRV is installed, submit application and itemized receipts within 30 days.
  - The plumber's license number and installation date must be on the receipt.
  - The PRV must be approved by the International Association of Plumbing and Mechanical Officials (IAPMO).
  - The PRV must be installed in a sleeve or meter box that is easily accessible for maintenance.
  - The PRV must be set to a maximum of 65 psi and provide no pressures less than 35 psi.
4. A rebate check will be mailed 6-8 weeks after receiving the application.



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Please read program guidelines on page 1 prior to filling out form.

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### Application Instructions

Prior to filling out this application, be sure you have read the complete program and application guidelines on page 1. After confirming that your water pressure is 80 psi or higher, get a plumbing permit and have your PRV installed. After your PRV is installed, submit the completed application and itemized receipts within 30 days. Remember that your plumber's license number and installation date must be on the receipts. A rebate check will be mailed 6-8 weeks after receiving the application.

### Please fill out completely (print clearly):

Single Family  Duplex\*  Triplex\*  Fourplex\*  Condo\*

Water Utility Account No. \_\_\_\_\_

\*Complete a separate application for each unit with a different account number.

Applicant Name \_\_\_\_\_

Home Phone \_\_\_\_\_ Day Phone \_\_\_\_\_

Mobile Phone \_\_\_\_\_ E-mail Address \_\_\_\_\_

Installation Address \_\_\_\_\_

Zip Code \_\_\_\_\_

Mailing Address (if different) \_\_\_\_\_

Zip Code \_\_\_\_\_

### Property Information

Existing PSI \_\_\_\_\_ Verified by: AWU  Plumber  Other  \_\_\_\_\_

Equipment Brand and Model No. \_\_\_\_\_

### Statement of Acceptance of Terms

I have read and understand the Rebate Program Guidelines provided on page 1.

I will provide receipts and documentation that qualifies me for the rebate program.

Applicant's signature: \_\_\_\_\_ Date: \_\_\_\_\_

### Mail your completed application to:

AWU Water Conservation

Attn: PRV Rebate

P.O. Box 1088

Austin, TX 78767

Or fax to: (512) 974-6548

### CITY OF AUSTIN USE ONLY

Installation date \_\_\_\_\_ Plumber's license no. \_\_\_\_\_

Cost for parts & labor \_\_\_\_\_ Rebate Amount \_\_\_\_\_