

## PROJECT OVERVIEW

Through the Bull Creek Basin Wastewater Pipelines Renewal Project, Austin Water will replace aging and deteriorating piping with approximately 7,939 linear feet of new wastewater lines. This work reflects Austin Water's commitment to maintaining strong wastewater pipelines to avoid overflows or leaks, especially in areas with important natural resources.

Construction will be in three areas in the Northwest Hills and Great Hills neighborhoods, as illustrated by the attached maps.

We anticipate that construction will begin in January and last 12 months. A second project, anticipated to start later in 2024, will regenerate an additional 13,600 linear feet of lines using a technique called cure-in-place-piping.

## WHAT TO EXPECT

New pipes will be installed through trench cutting. Existing wastewater lines will remain in service while new lines are being installed. Once a section of pipe is completed, customers' service lines will be connected to the new or upgraded line. Making this connection will require wastewater service to be suspended for a few hours. The project inspector will provide notice 48-hours prior to this temporary suspension by placing notices on front doors.

Portions of streets may be closed during construction, but streets should not be closed altogether. You will have access to your house. Crews will notify you if access to your driveway will be temporarily blocked while construction is underway.

Emergency water outages may occur during the project due to the age and condition of existing pipes. Crews will repair any unintended breaks in existing lines as soon as possible and will work carefully to try to avoid them.

Following completion of all work, crews will repave roads disturbed by construction.

## CONTACTS AND UPDATES

Please register for project updates at [austintexas.gov/BullCreekBasin](https://austintexas.gov/BullCreekBasin). We hope you will share this information with your neighbors, and please reach out with questions!

Matt Harold  
Project Manager  
Capital Delivery Services, City of Austin  
512-974-2964  
[matt.harold@austintexas.gov](mailto:matt.harold@austintexas.gov)

Cynthia Miller  
Community Outreach  
Austin Water  
512-972-0268  
[cynthia.miller@austintexas.gov](mailto:cynthia.miller@austintexas.gov)



## Frequently Asked Questions

### **Q: Will you be closing streets?**

A: We will be closing lanes of traffic, but not entire streets. You will always have access to your home. For brief periods, driveway access may be limited.

### **Q: What are the working hours? Which days?**

A: Workdays are generally Monday through Saturday, 7 a.m. to 6 p.m. Some Sundays may be required.

### **Q: How loud will it be?**

A: You will hear heavy equipment during work hours. The City's noise ordinance applies after 10 p.m.

### **Q: Will my water be turned off?**

A: At some point your water will be turned off, but most likely just for a few hours on a single day. Crews will notify you via flyers posted on the door, prior to turning off the water. In rare cases an emergency may cause water to be turned off without notice. We do our best to avoid this situation.

### **Q: Will you dig up my lawn?**

A: Most work will be limited to the right of way. In many cases the right of way is located between the street and the sidewalk, in an area you may consider to be part of your lawn. We will notify you as we start work on your street so you may remove plants or personal items. If you have irrigation system pipes, landscape features or retaining walls in the City of Austin right-of-way, they may need to be moved in advance of the construction. If the contractor damages any of the features in the right-of-way, repair and associated costs are the homeowner's responsibility.

### **Q: What are your plans for repaving the streets?**

A: We will repair trenches during construction of the utility lines. Following completion of all work on all streets, pavement will be restored using a mill and overlay process that allows cars to drive on streets soon after the new pavement is laid down.

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