

## PROJECT OVERVIEW

The Starline and Lawndale Drive Pressure Zone Conversion Project will bring higher water pressure to this neighborhood through the installation of approximately 2,200 linear feet of new piping. The new pipes have a diameter of 12 inches and will replace old pipes with diameters of only six or eight inches each.

A few homes will need a thermal storage tank installed on their water heater to help regulate water pressure, and Austin Water will put in this equipment too. We will send you a letter a few months after construction begins if your home needs this addition.

We anticipate that construction will begin in November of 2023 and take about 13 months to complete. Sign up for project updates at [austintexas.gov/starlinepressure!](https://austintexas.gov/starlinepressure)

## WHAT TO EXPECT

### Construction

- Trenches will be dug to accommodate the new water lines. Existing lines will remain in service during this time.
- Following completion of all the work, the streets will be repaved. The contractor will use a “mill and overlay” process, and you will be able to drive on the roads soon after the new pavement is put down.

### Service Outages

- Once a section of line is completed, customers’ service lines will be connected to the new line. Making this connection will require water service to be suspended temporarily. The project inspector will provide notice 48-hours prior to service being suspended by placing door tags or flyers on front doors. It typically only takes a few hours for connections to be completed and service restored.
- Old pipes may break and cause emergency water outages. Crews will repair any unintended breaks in the existing lines as soon as possible.

## **Traffic**

- Streets will not be closed, but lanes will be blocked off at different times.
- You will always have access to your home, and if your driveway is temporarily blocked, crews will help make sure you get in and out of your drive.

## **FREQUENTLY ASKED QUESTIONS**

### **Q: Will you be closing streets?**

A: We will be closing lanes of traffic, but not entire streets, and you will always have access to your home. For brief periods, access to your driveway may be blocked, but crews will always make sure people get in and out of their drives.

### **Q: What are the working hours? Which days?**

A: Generally speaking, workdays are Monday through Saturday, 7 a.m. to 7 p.m. Some Sundays may be required.

### **Q: How loud will it be?**

A: During work hours you will hear construction sounds, such as the noise made by heavy equipment digging into pavement. The City's noise ordinance applies after 10 p.m.

### **Q: Will my water be turned off?**

A: At some point your water will be turned off, but most likely just for a few hours on a single day. In rare cases, an emergency may cause water to be turned off without notice. We will do our best to avoid this.

We will post a flyer on your door in advance of all planned temporary water outages.

### **Q: Will you dig up my lawn?**

A: Most of our work will be in the right of way, which, in most cases, is the area between the street and the sidewalk. We realize you may consider that area to be part of your lawn, and you may have irrigation system pipes, landscaping, retaining walls or other personal items in that space.

However, the right of way area does fall under City jurisdiction. All non-City items will need to be moved in advance of construction, and we will notify you before we begin work in an area so that you can do so. If items are left in the right of way and damaged by the construction crews, responsibility for repair and for repair costs fall to the homeowner.

### **Q: What are your plans for repaving the streets?**

A: As noted above, we will dig trenches during construction. These will be repaired along the way.

When all the work is completed, we will repave the roads using a mill and overlay procedure, which means you will be able to drive on the new pavement very soon after it is laid down.

**Q. How can I get notifications and updates about the project?**

Sign up for notifications at [austintexas.gov/starlinepressure](https://austintexas.gov/starlinepressure), and please help us spread the word by sharing this information with your neighbors and encouraging them to register for updates too!

**Q: Who are the contacts for this project?**

Austin Water partners with the City's Public Capital Delivery Department on large projects like this. Robert Hermosillo, who is a project manager with Capital Delivery, will serve as Project Manager for the Starline and Lawndale Drive Pressure Zone Conversion work.

**Project Manager:** Robert Hermosillo

Capital Delivery Services

City of Austin

512-974-5634 office

[robert.hermosillo@austintexas.gov](mailto:robert.hermosillo@austintexas.gov)

**Community Outreach / Communications:** Cynthia Miller

Public Information Office

Austin Water

512-972-0268 office

[cynthia.miller@austintexas.gov](mailto:cynthia.miller@austintexas.gov)

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