



What renters should know about recent steps to slow down the eviction process. (5/11/2020)

Do I still owe rent?

Yes. You must still pay rent.

For resources to help paying rent, go to AustinTexas.gov/Housing-Resources

Can I pay my rent late?

- » **Contact your property manager to communicate your situation.** Your landlord may offer payment options. Frequent and timely communication is the best course of action.
- » **Have documentation that shows how the COVID-19 crisis has affected you financially.** Having paperwork that shows your lost wages, lost income, or lost revenue due to the local disaster will improve your chances of getting the help you need.
- » **Search local programs** to see if you are eligible for temporary, emergency financial assistance.

What if my landlord does not follow the Mayor's Order or the City's ordinance?

Call 3-1-1 If a landlord violates the Order, the punishment could be a fine up to \$1,000 and/or confinement in jail up to 180 days. If a landlord violates the Ordinance, the punishment could be a fine up to \$500.

To learn more and to find services that assist households impacted by the COVID-19 outbreak go to AustinTexas.gov/Housing-Resources

What do Mayor's Order No. 20200326-008 and Ordinance No. 20200326-090 require?

Until July 25, commercial and residential landlords may not: give tenants a "Notice to Vacate"; remove a tenant's property or change their locks for non-payment of rent; or take property from a residential tenant's dwelling unit to hold for non-payment of rent.

Until the ordinance expires, commercial and residential landlords must provide to a tenant a "Notice of Proposed Eviction" that includes certain information, provides a right to respond (including curing any delinquent payments), and a time period to respond that is at least 60 days if the landlord wants to evict the tenant for nonpayment of rent and the tenant lost wages, income, or revenue or incurs delinquent payments due to COVID-19.

Does this apply to subsidized* housing tenants?

Under the recently adopted CARES Act (a federal law), until July 25, 2020, landlords may not: give tenants notices to vacate due to non-payment; may not file eviction cases, or issue late fees. After July 25, landlords of subsidized housing must give an additional 30 days' notice to vacate.

**Not sure if you live in federally supported housing? You can use this database to find out nlihc.org/federal-moratoriums*

