

Winter Storm Mara Emergency Electrical Repairs



Was your home's electrical equipment damaged during Winter Storm Mara?

You may need to contact a licensed electrical contractor for repair work before Austin Energy can restore your power.

Your safety is our priority, and **no** electrical repair work should begin until your service has been disconnected. Your contractor should work with Austin Energy to disconnect damaged services before any repair work begins.

Permits not required for emergency repairs

You do not need a permit to start work on emergency repairs. Austin Energy and the City of Austin will work with you to make sure repairs are completed safely and immediately.



Find a licensed electrical contractor

To find a licensed electrical contractor, please visit www.tdlr.texas.gov/licensesearch.

Schedule an emergency inspection

Emergency inspections for electrical repairs are available 24/7. To schedule an inspection, call **512-974-2030**. If an inspector does not answer, please leave a message and they will return your call shortly.

Emergency repair information

For more information from the City of Austin about emergency repairs, permitting and inspections, please visit austintexas.gov/emergency-permits. If you have questions, please call **3-1-1** at any time.



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