



## **ALL-CALSSIFICATION CHAUFFEUR'S STUDY GUIDE**

### **1. § 13-2-1 - DEFINITIONS.**

GROUND TRANSPORTATION SERVICE VEHICLE means a chauffeured vehicle used to transport passengers on City streets for compensation, excluding vehicles used for charter bus service.

### **2. § 13-2-54 - DISPLAY AND INSPECTION OF DRIVER CREDENTIALS.**

(A) A person may not drive a ground transportation vehicle unless the person possesses a valid chauffeur's permit.

(B) While on duty, a driver of a ground transportation service vehicle shall allow enforcement personnel and customers to examine on request, the driver's chauffeur's permit and driver's license.

### **3. § 13-2-58 - RECEIPT FOR SERVICE.**

On request, a driver shall provide the person paying a fare with a receipt that contains the name, address, and telephone number of the service, the date of the trip, the total fare charged, and the name of the driver.

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### **5. § 13-2-101 - CHAUFFEUR'S PERMIT REQUIRED.**

(A) A person may not drive a ground transportation service vehicle unless that person has a chauffeur's permit issued by the City.

### **6. § 13-2-101 - CHAUFFEUR'S PERMIT REQUIRED.**

(D) A person who operates a ground transportation service vehicle in violation of this section commits a Class "C" Misdemeanor punishable by a fine of not less than \$500 per offense.

### **7. § 13-2-112 - PERMIT TERM.**

A chauffeur's permit is valid for a 24-month period from the date of issuance, unless the permit is revoked or suspended before the period expires.

### **8. § 13-2-133 - SOLICITING FOR OTHER BUSINESS PROHIBITED.**

A driver may not solicit business for a hotel, motel, or similar business or attempt to divert patronage from one lodging business to another.



**9. § 13-2-446 - REFUSAL TO CONVEY PASSENGERS.**

While operating a taxicab, a driver may not refuse to convey a person who requests service unless:

- (1) the driver is engaged in answering a previous request for service;
- (2) the person requesting service is disorderly;
- (3) the driver has reason to believe that the person is engaged in unlawful conduct;
- (4) the driver has reason to believe that the safety of the driver or the taxicab is at risk; or
- (5) the person cannot present proof of ability to pay the fare.

**10. § 13-2-53 - ALTERNATIVE TRANSPORTATION.**

When a vehicle becomes inoperable, the driver shall immediately notify the holder's dispatcher that the vehicle has become inoperable. The holder shall then immediately provide alternative transportation to passengers occupying the vehicle.

**11. § 13-2-75 - ACCESS TO SERVICE FOR DISABLED PERSONS.**

A holder or permittee shall comply with all applicable federal and state laws regarding accessibility for disabled persons and may not allow its drivers to refuse to accept a passenger who is disabled, or to



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charge a higher fare or additional fee to a person who is disabled, based on the person's disability, use of a support dog, wheelchair, crutches, or other mobility assistance device.

### **12. ACCESS TO SERVICE FOR DISABLED PERSONS.**

If a vehicle is not designed to accept a passenger while seated in a wheelchair the driver must assist in seating the passenger in a regular seat with a seatbelt and then stow the wheelchair separately, such as in the trunk.

### **13. ACCESS TO SERVICE FOR DISABLED PERSONS.**

If a driver is operating a wheelchair accessible vehicle (WAV), which is a vehicle equipped to transport passengers while seated in a wheelchair, the driver should assist the passenger in a wheelchair with boarding and disembarking ensuring they are securely fastened with safety belts and confirm that the wheelchair is stationary while the vehicle is moving.



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### **14. § 13-2-275 - ACCESS TO SERVICE FOR DISABLED PERSONS.**

A holder or permittee shall comply with all applicable federal and state laws regarding accessibility for disabled persons and may not allow its drivers to refuse to accept a passenger who is disabled, or to charge a higher fare or additional fee to a person who is disabled, based on the person's disability, use of a support dog, wheelchair, crutches, or other mobility assistance device.

### **15. § 13-2-275 - ACCESS TO SERVICE FOR DISABLED PERSONS. PASSENGER WTH SERVICE DOG**

A holder or permittee shall comply with all applicable federal and state laws regarding accessibility for disabled persons and may not allow its drivers to refuse to accept a passenger who is disabled, or to charge a higher fare or additional fee to a person who is disabled, based on the person's disability, use of a support dog, wheelchair, crutches, or other mobility assistance device.

Drivers cannot refuse service to a passenger because they are accompanied by a service dog even if the passenger does not show service animal documentation.



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### 16. § 13-2-141- INSPECTION REQUIRED

- (A) A holder shall present each ground transportation service vehicle for inspection by the department on a schedule established by the department.
- (B) A holder shall make a vehicle that is in service available for inspection by the department at any time.
- (C) The department shall issue an inspection decal for a vehicle that passes the inspection required by Subsection (A). The decal shall be affixed to the vehicle in a manner prescribed by the department.
- (D) A person may not place a vehicle in service that does not comply with the inspection requirements of this chapter.
- (E) When placing a vehicle in service, a holder must submit a report to the department that includes current state vehicle inspection history for the vehicle on a form prescribed by the department.
- (F) Except as provided in Subsection (G), the City shall annually pay for one vehicle inspection required by the department for each operating authority permit assigned to a holder. If multiple operating authority permits are issued to a holder for a vehicle, the City shall annually pay for one inspection required by the department for that vehicle.
- (G) When multiple operating authority permits are issued to a holder for one vehicle, only one inspection is required for that vehicle for each periodic inspection scheduled by the department.



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A driver who operates a ground transportation service vehicle for 12 consecutive hours must take an eight-hour rest period before resuming operation of a ground transportation service vehicle.

### **18. § 13-2-60 – DISPOSITION OF ABANDONED PROPERTY**

If practicable, a driver shall promptly attempt to return to a passenger property that is left by the passenger in a ground transportation service vehicle. If unable to locate the passenger, the driver shall deliver the property to the holder not later than 24 hours after discovery of the property.

### **19. § 13-2-108 – REVOCATION OF CHAUFFEUR'S PERMIT**

A chauffeur's permit is automatically revoked on the occurrence of the following:

- (1) the permittee receives four or more convictions for moving violations of local or state traffic laws within a 12-month period.
- (2) the permittee's Texas driver's license is suspended, revoked, or expires.
- (3) the permittee is convicted of an offense under Sections 13-2-132(B)(2) (Driver's Conduct) or 13-2-134 (Unlawful Acts); or
- (4) the permittee is convicted of an offense after the date of issuance of the chauffeur's permit that would disqualify an applicant for a chauffeur's permit.



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### 20. § 13-2-52- LOADING AND UNLOADING

A driver may not load or unload passengers in the roadway of a street but shall drive to the right-hand sidewalk as nearly as possible, except on one-way streets where passengers may be discharged at either the right-hand or left-hand sidewalk, or at the side of a roadway without a sidewalk.

### Popular Destinations

- Zilker park
- Barton Springs Pool
- lady Bird Lake
- Sixth Street
- The Texas State Capitol
- SouthCongress Avenue
- Mount Bonnell,
- The Driskill Hotel
- Circuit of the Americas
- The Domain





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### Sites to see in Texas

- Barton Springs Pool
- MOUNT BONNELL
- Zilker Park
- The Texas State Capitol
- LadyBird Lake
- Congress Avenue Bridge (Bat Bridge)
- The Contemporary Austin- Jones Center
- SixthStreet
- Rainy Street
- The Driskill Hotel
- Bullock Texas State History Museum
- The Blanton Museum of Art
- The Thinkery, and Mexi-Arte Museum
- Umlauf Sculpture Garden & Museum
- McKinney Falls State Park
- The University of Texas at Austin
- LBJ Presidential Library
- The Paramount Theatre
- The Cathedral of Junk
- Mayfield Park and Preserve

- Laguna Gloria
- The Elisabeth Ney Museum
- The Hope outdoor Gallery

## **LARGEST AND MOST INTERNATIONALLY RECOGNIZED EVENTS IN AUSTIN, TX**

- ACL Music Festival
- Spring Fest (SXSW)
- Rodeo Austin
- Trail of Lights
- Formula 1US Grand Prix

## Important Links

<https://www.austintexas.org/>

[ARTICLE 1. - GENERAL PROVISIONS. | Code of Ordinances | Austin, TX | Municode Library](#)