

**2016-2017 BUDGET QUESTION**  
***Response to Request for Information***

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**DEPARTMENT:** Fire

**REQUEST NO.:** 177

**REQUESTED BY:** Tovo

**DATE REQUESTED:** 8/17/16

**DATE POSTED:** 8/23/16

**REQUEST:** How many calls per day does the Shady Hollow Fire Department field? How many staff serve out of this location and are they dedicated to this station?

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**RESPONSE:**

On June 12, 2016, Engine 46 began operating out of Station 46 in the Shady Hollow neighborhood (property to be annexed in 2020). Since June, Engine 46 has been dispatched on 136 incidents, an average of 2 runs per day.

For a comparison to similar stations which serve the periphery of the city, Engine 43 (Circle C) averages 1.5 runs per day and Engine 45 (Avery Ranch) averages 2 runs per day.

For a comparison to stations which serve the inner-core, Engine 9 (Hyde Park) averages 3.5 runs per day and Engine 6 (South Congress) averages 7 runs per day.

The Austin Fire Department (AFD) focuses heavily on response times since this element can impact residents as much, or more, than the call frequency. The presence of Engine 46 in the Shady Hollow station has improved the response time for City of Austin residents in the neighborhoods surrounding Shady Hollow by three (3) minutes. Engine 46 allows City of Austin residents to see a 9 minute response time that is much closer to AFD's eight (8) minute goal.

Currently, Station 46 houses both Engine 46 and the Wildfire Division. Engine 46 has 12 personnel assigned to the three shifts (3 Lieutenants, 3 Fire Specialists/drivers, and 6 Firefighters). The Wildfire Division is dedicated citywide and has 19 personnel assigned (1 Division Chief, 2 Captains, 2 Lieutenants, 1 Firefighter, 3 civilians doing program management and community education, and 10 temporary civilians on contract to perform wildfire fuel mitigation).