

## 2018-2019 BUDGET QUESTION

### *Response to Request for Information*

DEPARTMENT: Public Health, Emergency Medical Services, Police, Municipal Court

REQUEST NO.: 37

REQUESTED BY: Troxclair

DATE REQUESTED: 8/15/18

DATE POSTED: 9/5/18

**REQUEST:** Please provide data since the Homeless Outreach Street Team (HOST) program has been created - including but not limited to, the effectiveness of the program concerning the number of city assets (people and cost) provided and amount of homeless helped; the metrics in which the program is evaluated; and, financial sustainability/cost of the program in the event the city implemented a second HOST team?

#### **RESPONSE:**

##### **Austin Police Department (APD)**

<b>Resource</b>	<b>FY 17</b>	<b>FY 18</b>
2 Police Officers	\$237,151	\$237,151
Vehicle (existing APD vehicle) *	\$0	\$0
Fuel & Fleet Maintenance	\$11,226	\$11,226
<b>Total</b>	<b>\$248,377</b>	<b>\$248,377</b>

\* APD repurposed an existing patrol vehicle for the HOST program

##### **Downtown Austin Community Court (DACC)**

<b>Resource</b>	<b>FY 17</b>	<b>FY 18</b>
Clinical Case Manager	\$93,495	\$93,495
Funding for Rehabilitative Services *	\$266,423	\$132,416
Integral Care (Interlocal Agreement)	\$242,354	\$242,354
<b>Total</b>	<b>\$602,272</b>	<b>\$468,265</b>

\* Reflects social service contract expenditures for HOST referrals to DACC support service providers

##### **Emergency Medical Services (EMS)**

<b>Resource</b>	<b>FY 17</b>	<b>FY 18</b>
Clinical Specialist (2 FTEs)	\$170,211	\$170,211
Equipment	\$2,000	\$2,000
Vehicle (One time cost in FY17)	\$62,500	\$0
Fuel & Fleet Maintenance	\$4,788	\$4,788
<b>Total</b>	<b>\$239,499</b>	<b>\$176,999</b>

## HOST Program Metrics

The figures below reflect services provided to individuals experiencing homelessness in the downtown Austin and Guadalupe Street area near the University of Texas (UT) between October 1, 2016 and June 30, 2018. The HOST team was originally developed as a collaborative pilot project to address emerging issues at the time in the downtown corridor, near the ARCH & surrounding areas and near UT West Campus. The pilot team remained focused on these areas based on immediate need and team capacity.

Additional resources are being requested in the FY19 proposed budget to allow the team to sustain current capacity. Since inception, HOST has experienced growth in the number of clients served that has resulted in a waitlist for rehabilitative services and reduced the team's ability to follow up with existing clients in a timely manner. The added resources will address the current back log by adding resources within the team to process clinical information, program data and referrals and allow the frontline team to provide the follow up and rehabilitative services needed. A second HOST team would add capacity and allow service delivery to expand to other areas in the City. The cost to add a second team in FY19 is \$1.6 million, which includes FTEs for APD, EMS & DACC, vehicles and equipment and funding for contracted services.

Key stakeholders involved with HOST identified the following data points as measures that (1) can be captured using existing data systems, (2) are relevant to the mission of the HOST team and (3) are familiar to participating stakeholders and other agencies involved in efforts to address homelessness in the region. HOST stakeholders understand and agree that additional data collection and analysis is necessary to evaluate performance, however, resources (i.e. personnel, infrastructure, etc.) to perform this task are not readily available within our collective agencies.

### Number of Unduplicated Homeless Individuals Engaged

- FY17 – 784
- FY18 YTD – 575

### Number of Contacts

- FY17 – 1,369
- FY18 YTD – 1,666

### Number of Contacts who receive Medical Services

- FY17 – 273
- FY18 YTD – 89

### Number of Contacts diverted from Emergency Room

- FY17 – 69
- FY18 YTD – 49

### Number of Contacts diverted from Psychiatric Emergency Department

- FY17 – 30
- FY18 YTD – 24

### Number of Contacts diverted from Criminal Justice Involvement

- FY17 – 26
- FY18 YTD – 32

### Number of Contacts connected to Mental Health Services

- FY17 – 147
- FY18 YTD - 137

### Number of Contacts connected to Substance Use Treatment

- FY17 – 55
- FY18 YTD – 20